

TACOMA PUBLIC UTILITIES

Water Rate Adjustment Effective Jan 1

Tacoma Water customers' next bill will reflect a water rate adjustment that went into effect on January 1, 2018. Residential customers in the city of Tacoma can expect an average increase of \$1.49/month, and residential customers outside Tacoma can expect an average increase of \$1.79/month. This is the second of two rate increases for Tacoma Water that were approved by the Public Utility Board and Tacoma City Council in 2017.

Non-residential customers can expect an average increase of 4% per month. Details are listed on our website.

Clean, Reliable Water

The increased rates will allow us to continue to operate and maintain the system that keeps you supplied with clean, reliable water every day. While we know any increase has an effect on people, Tacoma Water customers still enjoy some of lowest rates in the Puget Sound region.

Learn more at MyTPU.org/Water2018

Ways to Manage Your Bill



Budget Billing

If you've been a customer for a year or more, you can sign up for Budget Billing. We average your last 12 months of bills so you can pay the same set amount each month to make it easier to budget for and pay your utility bill.

Conserving Water

You can also manage your bill by using less water.

- Install water-efficient products, such as WaterSense toilets and efficient showerheads, faucets and appliances
- Find and fix leaks that could be wasting water
- Water your yard efficiently in the summer months



TIPS FOR SAVING ENERGY

Here's a helpful list of solutions to some not so obvious problems that might create higher energy use in your home.

- Use a smart strip for electronic equipment.
- Install weatherstripping on exterior doors.
- Replace or recycle old refrigerators or freezers.
- Check your dryer exhaust vent every six months to ensure unrestricted airflow.

- Wash full loads of laundry and dishes.
- · Wash clothes in cold water.
- Clean your dryer's lint screen between every load.
- Lower thermostat temperature in unoccupied rooms and when not home.

Visit MyTPU.org/Calculate for a FREE energy report for your home.

To learn more about making energy efficiency updates to your home, visit MyTPU.org/Rebates or call (253) 502-8363.

WE'VE GOT A REBATE FOR THAT.

Weatherize your home. Reduce your heating costs. It's that simple.

We've got instant rebates to help you out.



Get warm and cozy with rebates for weatherizing electrically heated homes:

REPLACE SINGLE-PANE WINDOWS



Rebates can cover up to

of the cost

INSULATE CEILINGS, FLOORS AND WALLS



Rebates can cover up to

50% of the cost

SEAL HEATING DUCTS



We cover up to

100% of the cost (up to \$450)

Get started. To learn more about how you can stay warmer in your home this winter, see if your home qualifies and find a participating contractor, visit MyTPU.org/Rebates or call (253) 502-8363.



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Like us on Facebook to:

- Get the latest information about our programs and events
- Learn tips on sustainable living
- Join in the conversation

Like us at: facebook.com/TacomaES

Oops! We made a mistake.

The Solid Waste collection schedule located in the winter edition of EnviroTalk has changed.

Be on the lookout for a new mailing with an updated calendar.

You can also access your collection schedule online at:

cityoftacoma.org/SolidWaste

