

Customer Requirements Installation of Metering Demand Pulse Devices

C-MR-0010

Application

Outline of Tacoma Power policy and practices for the installation of metering demand pulse transmitting devices. The following rules and practices shall be followed in the installation of pulse transmitting devices.

Request for Service Charges

- Request for service under this standard should be referred to the Tacoma Power's T&D Engineering Department.
- The customer shall pay Tacoma Power a one-time charge to cover the cost of installing a pulse contact meter, an isolation relay, and wiring necessary for providing the demand pulse service. Charges for installing pulse transmitting equipment will be determined by T&D Engineering.

Connection

 Data pulse output wires will be connected to a Tacoma Power supplied terminal block located near the billing meters, but not within any sealable compartment.

Limitations

- Tacoma Power will make a reasonable effort to notify the customer prior to any scheduled interruption of pulses.
- KWH pulse value will be sized to the Tacoma Power's recording devices. Tacoma Power reserves the right to change the pulse values. The customer will be notified as soon as possible of any such changes.
- Tacoma Power will not be responsible for billing demands in excess of the customer's programmed limit due to any cause, including, without limitation, malfunction in routine maintenance of the customer's load control equipment, or the customer's load control equipment timing interval not being coincidental with Tacoma Power's billing demand interval.
- Tacoma Power shall not be responsible for any interruption of pulses due to malfunction or routine maintenance of Tacoma Power equipment, or for any consequential or incidental damages from such interruption.

Cancellation

 Except when this service is required in connection with the electrical service provided by Tacoma Power, either the customer or Tacoma Power may cancel demand pulse service by giving thirty (30) days notice to the other party, provided that no such notice may be given during the first year of demand pulse service.

References

Tacoma Power Customer Service Policy, Section 13.5