



Workforce Connect End of Project Update & Demo

Public Utility Board
February 9, 2022



AGENDA



01 Overview

Project Summary, Highlights and Benefits

02 Roadmap

Future Considerations

03 Product Demonstration

Schedule/Dispatch and Mobile



Driver:
Replace
Obsolete
System

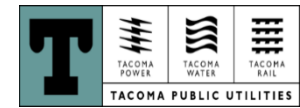
Workforce
Mgmt. Suite

Cross
Divisional
Collaboration

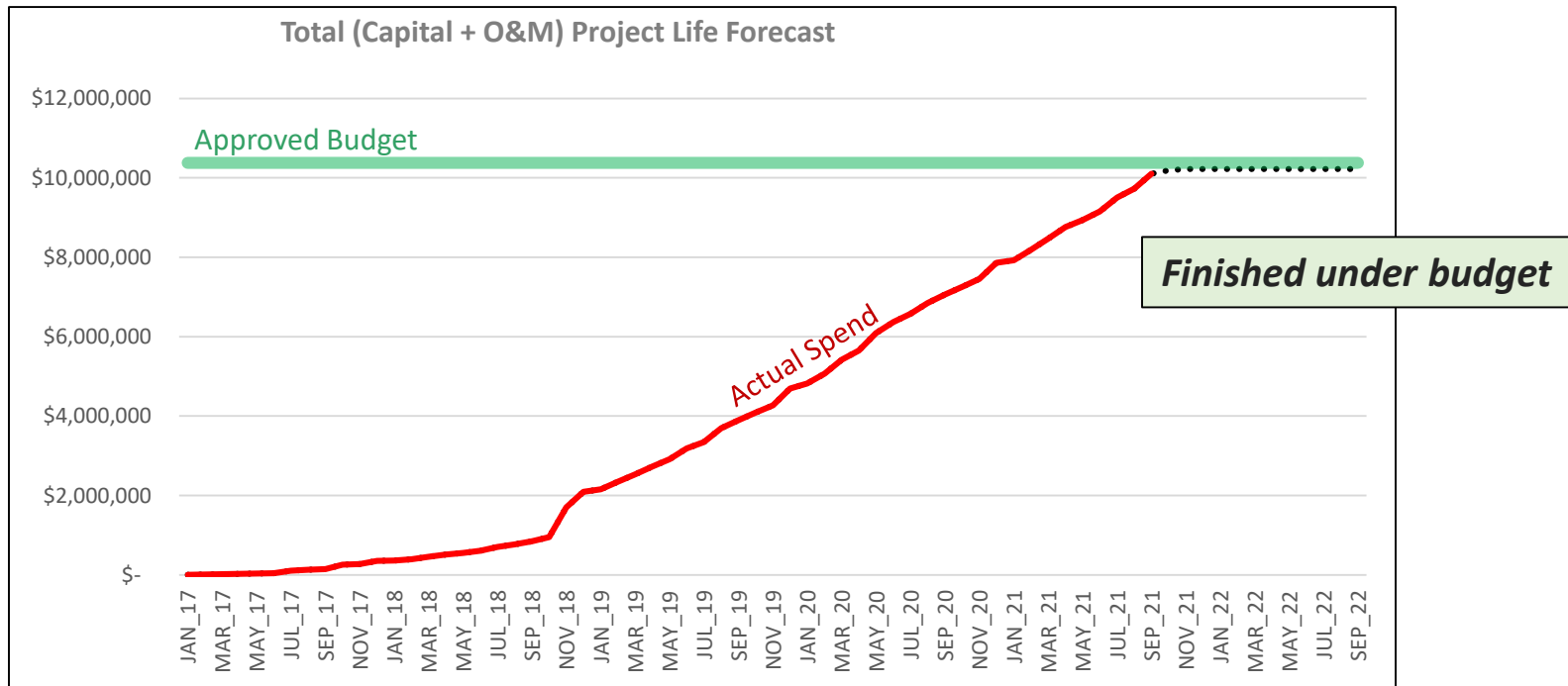
First major
Agile project

COVID-19

3 year
project



Project Budget Summary







Operational Excellence



Expanded Platform Usage across Staff



Improved Safety via Field Crew Visibility



Improved Field Routing = Reduced Environmental Impact

Customer Experience



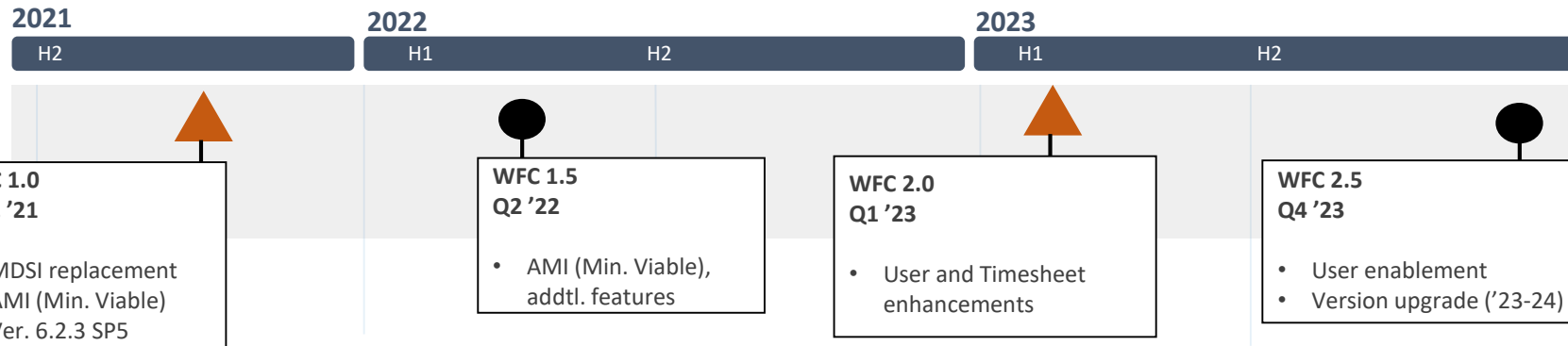
Real time updates



Expanded Customer History



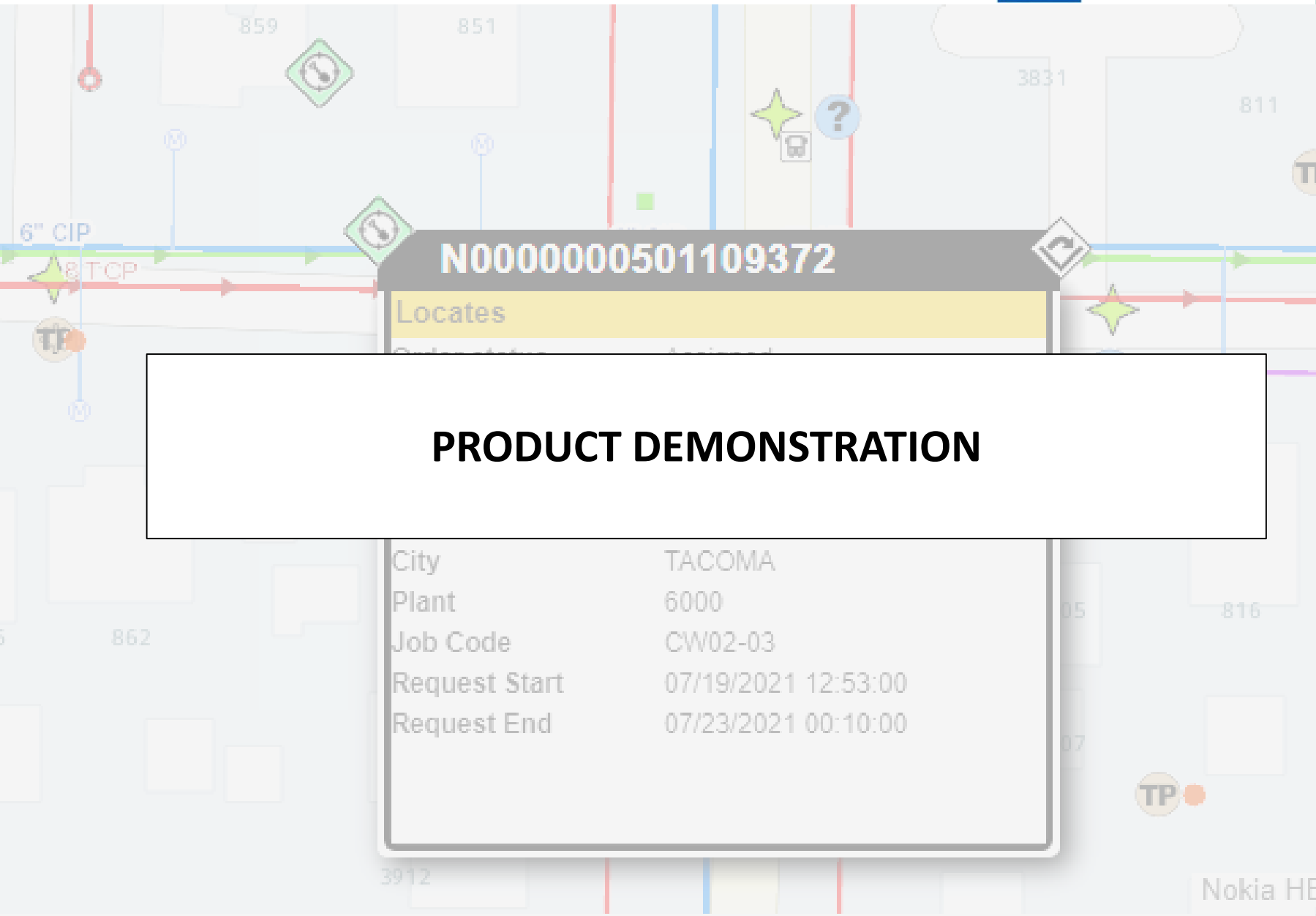
Individual User Log-in



2022-2024

- Extending mobile to further support AMI
- User and Timesheet enhancements
- Platform upgrade





N0000000501109372

Locates

PRODUCT DEMONSTRATION

City	TACOMA
Plant	6000
Job Code	CW02-03
Request Start	07/19/2021 12:53:00
Request End	07/23/2021 00:10:00

THANK YOU

