

Deferred and Forgivable Loan Cost

Clarification about what we can and can't include, and what is practical and necessary for each project

- Customers may pay out of pocket for optional items, but they must be invoiced separately.
- A grant with pre-approval may cover energy-saving-related repair costs.
- All bids will be closely reviewed before project approval.

Heat Pump System	Insulation	Windows	Hybrid Water Heater
<p>Cannot include</p> <ul style="list-style-type: none"> • High-end air filters (media filters are standard) • Air scrubbers • Extended warranties • Duct cleaning • WIFI thermostats (when other thermostats can function properly with the proposed system) • Surge suppressors 	<p>Cannot include</p> <ul style="list-style-type: none"> • Disinfecting attic and crawl spaces • Premium materials (when other standard materials can adequately preform) <p>Can include</p> <ul style="list-style-type: none"> • Duct insulation 	<p>Cannot include</p> <ul style="list-style-type: none"> • Special finishes/ colors on window frames (if the cost is more than the standard finish/color) • Decorative grids • Extended warranties • Custom-shaped windows (e.g., triangles, octagons, circles, etc.) 	<p>Cannot include</p> <ul style="list-style-type: none"> • Extended warranties • Build-out of space to accommodate a larger-sized tank • Moving tank location/running new plumbing <p>Can include</p> <ul style="list-style-type: none"> • Venting if the unit is located in a conditioned space

Repair Grants (prior approval required)

<p>Can include</p> <ul style="list-style-type: none"> • Duct repairs and added air return ducts • Electrical panel repair to accommodate additional load 	<p>Can include</p> <ul style="list-style-type: none"> • Removing damaged insulation • Knob and tube consequential repairs needed to pass KnT inspection <p>Cannot include</p> <ul style="list-style-type: none"> • Knob and tube wiring change out 	<p>Can include</p> <ul style="list-style-type: none"> • Replacing rotten sills • Replacing broken glass panels 	
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