

## 2021 Annual Trade Ally Meeting, March 18, 2021

### Question and Answer Summary

#### Line Voltage Thermostats

**Q:** Can a line voltage thermostat be customer installed?

**A:** Yes, a home owner can install a Line Voltage Thermostat as a DIY project.

Thermostat(s) must meet the Line Voltage Thermostat product requirements specified in the program specification and application.

**Q:** Do you know if Tacoma Power requires an electrical permit to replace a line voltage thermostat?

**A:** Meeting local codes and applying for applicable permits is the responsibility of the owner and/or contractor for the installation of a Line Voltage Thermostat, please check with the Tacoma Power Electrical Inspection Department. A copy of any applicable permits is not required for a Line Voltage Rebate Application packet. A copy of the invoice meeting the invoice requirements and the Line Voltage Thermostat Application are required.

#### Whole Home Zonal Heat Pumps

**Q:** For a whole home zonal heat pump project, is any heat load calculation program acceptable?

**A:** Any Heat Load calculation that is based off ACCA Manual J 8<sup>th</sup> edition or later is acceptable. The BPA PTCS heat load/ balance point calculator and Puget Sound Energy heat load/balance point calculators are acceptable.

#### Deferred Loans

**Q:** Do all customers now qualify for deferred loans, not just low income?

**A:** Deferred loans are for income qualifying customers. Click [here](#) for more information.

#### Grid Interactive Water Heater Controller Pilot

**Q:** How much are you offering to install the Smart Water Heater devices and do you need a plumber's license?

**A:** Price has not been determined. We have issued a request for bid to select a vendor to install in up to 250 homes (RFB# PM21-0028N – "Smart Water Heater Controller Installation"). Vendors are encouraged to submit bids. No plumber's license required. Electrical work requires 02 Residential Electrician license, however no electrical permit is required.

## **Comfort Ready Homes**

**Q:** How is Comfort Ready Homes training different than Tacoma Power’s contractor orientation training?

**A:** Comfort Ready Home is a partnership program between utilities and Bonneville Power Administration (BPA) helping communities and businesses become more energy efficient, healthier and comfortable through home weatherization, HVAC and water-heating upgrades.

It delivers its own training and support specifically designed to benefit all Bonneville Power Administration utility’s customers and contractors in the Northwest.

Comfort Ready Home’s training content includes webinars, e-learning modules, one-on-one consultations (with field specialists), small workshops, media content templates and promotional events for energy efficiency. This is a free service to help contractors in a multitude of ways meet their distinct goals.

For any inquires to find a more specific way to access the benefits of the program, contact Troy Zdzieblowski at 503-890-2230 or [troyz@evergreen-efficiency.com](mailto:troyz@evergreen-efficiency.com)