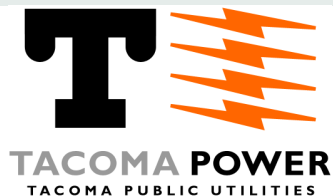




# Rates & Financial Policy Workshop

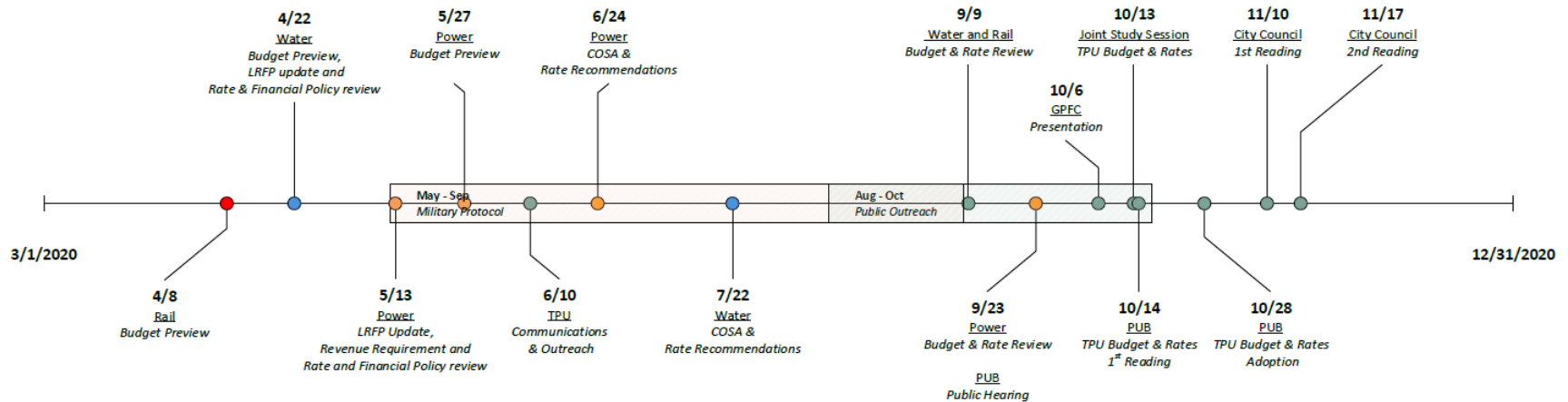
4 February 2020



# Overview

# Welcome!

## 2021/2022 TPU Rates and Budget Timeline



### Today's Purpose Statement:

The goal of this workshop is for Tacoma Public Utilities staff to brief the Public Utility Board on policy issues and questions expected to arise during the upcoming Budget and Rates process, and for the Public Utility Board to provide staff with preliminary thoughts and feedback. This will allow staff to craft budget and rates proposals that more closely align with Public Utility Board goals.

Items not expected to be discussed in this workshop include:

- Financial hedging proposals (Power)
- Individual Budget line items
- Preliminary rate values

Timeline is DRAFT.

## Overview

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# Rate & Financial Policies

## Section 2

# Water Rate and Financial Policy

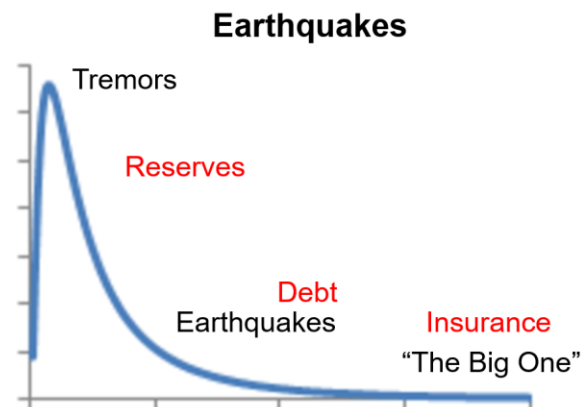
<b>Revenue Requirement</b>	<ul style="list-style-type: none"><li>• Regular reviews with full study every two years</li><li>• Study includes projected revenue, expenses and capital improvements</li></ul>
<b>Cost-Based Rates</b>	<ul style="list-style-type: none"><li>• An embedded cost-of-service study will determine the cost of serving each customer class and allocation to recover projected expenses</li></ul>
<b>Financial Metrics</b>	<ul style="list-style-type: none"><li>• 60 days of current budgeted expenditures</li><li>• Capital: \$2M minimum in SDC Fund and 1% of original plant in Capital Reserve</li><li>• Senior Debt Service Coverage above 1.5x</li><li>• All In Debt Service Coverage above 1.25</li></ul>
<b>Rate Adjustments</b>	<ul style="list-style-type: none"><li>• Sufficient to meet Tacoma Water budgets</li><li>• Minimize long-run costs to rate-payer</li><li>• Short and long-run rate impacts presented</li><li>• Revenue collected to maintain financial sufficiency</li></ul>
<b>Low-Income</b>	<ul style="list-style-type: none"><li>• Special consideration for low-income senior and/or disabled customers</li></ul>

## Rate & Financial Policies

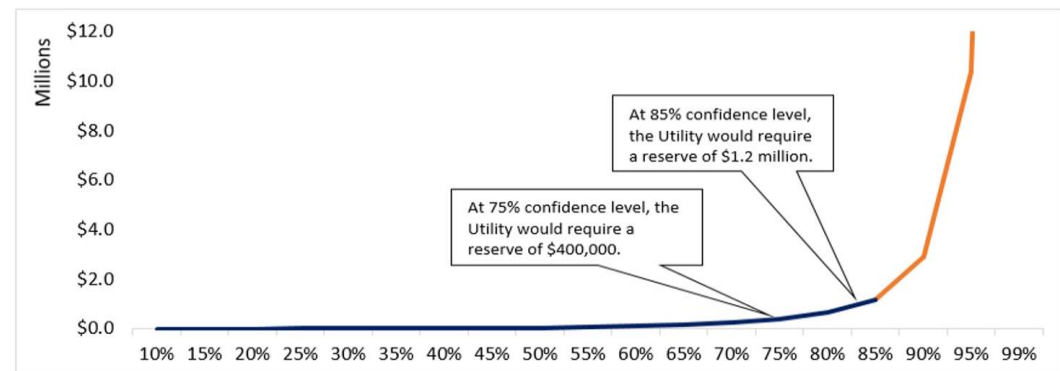
# Recommended Changes

### Water may come with policy change recommendations in April.

- We are in the process of engaging with the Government Finance Officers Association (GFOA) to develop a risk-based model to understand the impact of primary risks to our reserves.
- This could result in changes to target levels currently set in our rate and financial policies.
- Once the modeling is complete, we will provide an update which may include recommendations.
- Examples of analyses:



Percent of Hurricanes Covered by Varying Water Fund Reserve Levels



**To cover 75% of hurricanes, the Utility would reserve \$400,000.**

## Rate & Financial Policies

# Electric Rate and Financial Policy

### Revenue Requirement

- Studies projected revenue, expenses, and capital improvements for the period to be covered by the rate change
- Performed every two years

### Cost-Based Rates

- Cost-of-Service Study determines the cost of serving each customer class
- Allocates class responsibility for projected expenses of the system
- Minimizes cross-subsidies between services or between classes of customers

### Financial Metrics

- AA credit rating goal
- Projected cash balances at minimum of 90 days of current budgeted expenditures
- Minimum Debt Service Coverage Ratio approximately 1.5, based on adverse water conditions

### Low-Income

- Special consideration for low-income senior and/or disabled customers

### New Large Load

- 8-20 MW
- CP Rate + 15% Adder for ten years

## Rate & Financial Policies

# Recommended Change

### Power may come with policy change recommendations in April.

The utility is in the process of evaluating the current risk of incremental resource costs from a new large load, especially in consideration of the strategic directive to promote economic development.

The result may be to:

- 1) to propose modifying or removing the existing rates and financial policy to reflect updated cost and risk perspectives, and/or
- 2) to create a NLL tariff in the board-approved rate schedules.



## Rail Rate and Financial Policy

### Revenue Requirement

- Studies projected revenue, expenses, and capital improvements for the period to be covered by the rate change
- Rates based on best estimates of rail volumes
- Performed at a minimum of every two years as part of the budget process

### Cost-Based Rates

- Ensure sufficient resource planning and acquisition for reliable service while being as competitive as possible
- Rates for each class of service will be set to reflect the cost of supplying that service
- The character and volume of service will be factors in apportioning costs, developing rates, and tariff revisions

### Financial Metrics

- Projected cash balances at minimum of 60 days of current budgeted expenditures
- Minimum Debt Service Coverage Ratio of 1.5

## **Rate & Financial Policies**

# Recommended Change

### **Rail may come with policy change recommendations in April.**

The railroad is in the process of evaluating the potential need for special funds. It will utilize established rate policies from Power and Water as guidance in establishing Rail's policy recommendations.

The result may be:

to create a new Rail Rate Stabilization Fund,

and/or

to create a new Rail Capital Reserve Fund.

# Tacoma Water Long-Range Financial Plan

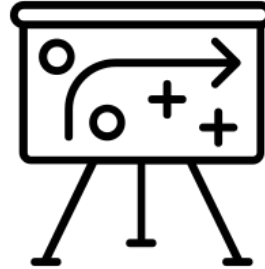
## Section 3

## How does the utility build a financial plan?



### Rate & Financial Policies

- Provide the foundation for the financial plan
- Guide consistent financial and rate decisions
- Promote financial stability and avoid rate shocks



### Sensitivities & Priorities

- Blend information and expertise from all departments
- Assess industry trends and environment for risks and opportunities
- Evaluate how upcoming strategic efforts and new technology may impact the plan



### Revenue Requirement Analysis

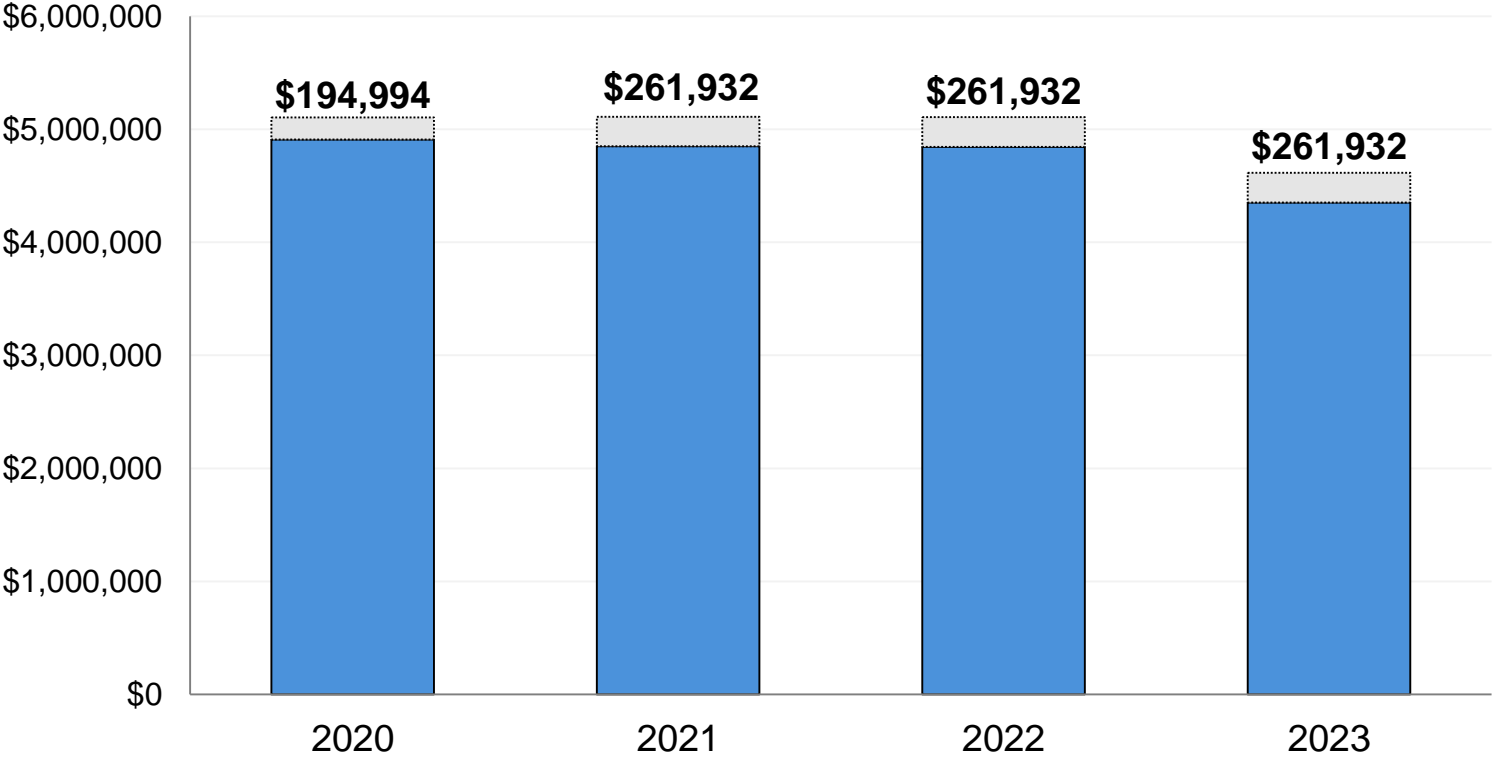
- Determine the amount of revenue necessary to meet our obligations
- Evaluate sufficiency of current rates
- Develop a rate implementation strategy

# Tacoma Water Long-Range Financial Plan

## Water has a possible refunding opportunity

Tacoma Water staff recommend a Bank Loan Refunding of Series 2010A Water Revenue Bonds with KeyBanc to achieve nearly \$945,000 NPV, or about 5.31% savings.

### Series 2010A Projected Refunding Savings



## Tacoma Water Long-Range Financial Plan: Follow Up

# The Status of Installed AMI Meters to Date

In response to Board Member Watson's question regarding AMI on 01/13/2020.

Meters Installed So Far:

~ **2,000**

Residential

~ **500**

Commercial



Meters To Be Installed:

**100,000**

Residential

**3,000**

Commercial

- All new meters installed as part of maintenance and growth are AMI compatible
- They are non-communicating until we also install the modules
- Modules will be installed once the network is built out
- “Mass deployment” will begin December 2020
- The AMI program will be sharing an update at the 02/26/2020 study session

# Tacoma Water Long-Range Financial Plan: Follow Up

## Cost/Rate Increase Mitigation Communications

In response to Public Utility Board request regarding cost mitigation on 11/08/2019.

**Baby, it's cold outside!**

When the temperature drops, water pipes can freeze and rupture. Learning how to protect your plumbing during the cold weather can save you costly repairs. Before you think about hibernating this winter, protect your plumbing by taking these easy steps:

- Insulate exposed pipes, valves, and hose bibs.
- Shut off and drain outside faucets.
- Shut off and winterize your outdoor irrigation system.
- Disconnect your garden hoses from hose bibs.
- Locate your emergency shutoff and learn how to turn off your water supply.

Visit [MyTPU.org/ProtectPipes](http://MyTPU.org/ProtectPipes) for more tips. If you have a water emergency, call 362-502-5384. U\*

**JAN. 1**  
**Recycle Reset Surcharge in effect**

If you live in the City of Tacoma, you will see a new recycling surcharge of \$2.82 per month added to your Solid Waste (garbage, recycling, and yard waste) account beginning January 1, 2020. This surcharge is the result of recent changes in the international recycling market. Strict new policies took effect in January 2018 when China stopped accepting many recyclables due to high levels of contamination and garbage they were receiving. You will see this surcharge on your bills as the "Recycle Reset Surcharge." If you participate in our bill payment assistance programs, we waive the surcharge. U\*

**Tacoma Water saves more than \$800,000 over 10 years**

As part of our mission to keep rates low, we're committed to using what we know to responsibly manage our system and your dollars. By replacing the right assets at the right time, we deliver on the full value of your investment.

Recently, Tacoma Water inherited plastic pipes with a history of failing. Instead of replacing the pipes immediately, we looked at the pipes, researched their material, and analyzed their construction. The pipes were different than the other type of plastic we have that break. They will last another 50 years!

A few years later, we started to hear about corrosion on our service line connections from our crews. We looked at the connections, and sure enough, they weren't holding up in our soil; they would need to be replaced in 10 years. By using what we learned, we know the pipes will last longer than the connections, and those 10 extra years of safe use calculate to more than \$800,000 in savings for customers. U\*

Put your mitts on this...

2

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# Tacoma Power Long-Range Financial Plan Update

**Section 4**



## Tacoma Power Long-Range Financial Plan Update

# Financial Metrics

Tacoma Power's financials are holding steady.

<b><i>Bond Covenant &amp; Financial Policy Metrics</i></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019*</b>
<b>Days of Liquidity:</b> Liquidity / All Expenses <i>(Minimum: 90 Days)</i>	<b>171</b>	<b>183</b>	<b>167</b>	<b>158</b>	<b>139</b>
<b>Debt Service Coverage – Bond Covenants:</b> Net Operating Revenue / Debt Service <i>(Minimum: 1.25x)</i>	<b>2.69x</b>	<b>3.25x</b>	<b>3.92x</b>	<b>4.25x</b>	<b>2.39x</b>
<b>Rating Agency Metrics</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019*</b>
<b>Days of Liquidity:</b> Liquidity / Operating Expenses	<b>214</b>	<b>236</b>	<b>210</b>	<b>206</b>	<b>173</b>
<b>3-year average</b> <i>(Target: 180 days)</i>	<b>286</b>	<b>280</b>	<b>249</b>	<b>236</b>	<b>205</b>
<b>Debt Service Coverage – Rating Agencies</b> (Net Operating Revenue – GET) / Debt Service	<b>2.01x</b>	<b>2.31x</b>	<b>2.82x</b>	<b>3.06x</b>	<b>1.28x</b>
<b>3-year average</b> <i>(Target: &gt;2.0x)</i>	<b>1.87x</b>	<b>2.09x</b>	<b>2.38x</b>	<b>2.73x</b>	<b>2.39x</b>

\* Preliminary, as of December 2019.

# Tacoma Power Long-Range Financial Plan Update

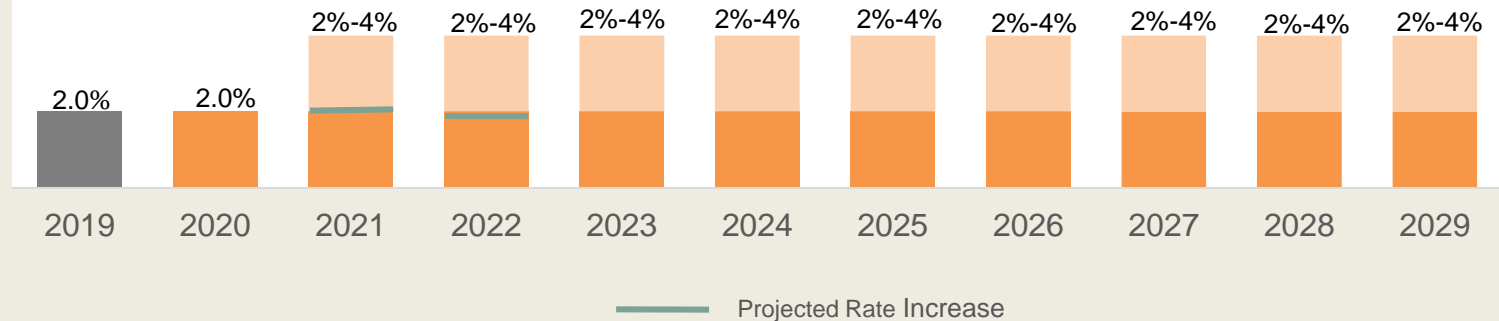
## 2019 Rate Increase Projections

**Tacoma Power's financials are holding steady.**

*No changes in the 2019 estimated rate impacts from 2018 projections.*

### 2019 Rate Increase Projections

*Light shading in future years represents uncertainty associated with revenues and expenses, mostly due to potential for adverse or critical water conditions, changes to sales projections, and future debt service.*



This forecast is subject to change, and is dependent upon actual financial performance in future years.

# Tacoma Power Long-Range Financial Plan Update

## Water Condition Scenario Update

Scenario	Projected Rate Increases										
	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
<b>Base Case:</b> Average Water * Conditions	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Critical Water in 2021 *	2.0%	2.0%	10.7%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	2.0%	2.0%
- with \$12M RSF used	2.0%	2.0%	2.0%	2.0%	4.0%	4.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Adverse Water * in 2021 & 2022	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Loss of Large Customer**	2.0%	2.0%	2.0%	2.0%	2.0%	3.0%	4.0%	2.0%	3.0%	2.0%	2.0%
Lower Wholesale Prices**	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%

\* Preliminary, as of December 2019.

\*\* As of June 2019.

# Water Fixed & Variable Rates

**Section 5**



## Fixed & Variable Rates

# Goals of Rate Design

### *What are guiding objectives for Water rate decisions?*

#### **Water rates should ensure adequate supply.**

- We incorporate short-term and long-term customer and demand forecasts in determining rates.

#### **Water rates should be as low as is responsible.**

- We apply a long-term view of rate impacts through our long-range financial planning.

#### **Water rates should be fair.**

- Our cost-of-service analysis allows us to allocate costs to customer classes based on their share of the system costs.

#### **Water rates should be stable and understandable.**

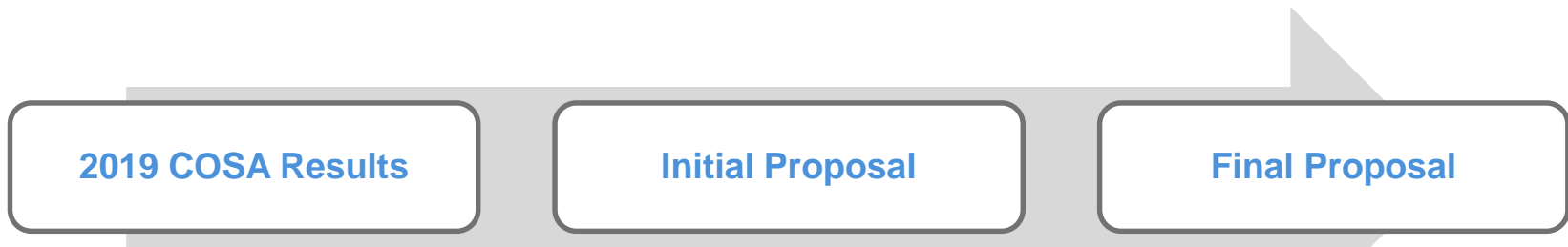
- We design for revenue stability in order to provide customers with rate stability.

#### **Water rates should be the product of customer involvement.**

- We apply gradualism to provide minimal impact to customers where possible.
- We incorporate customer feedback into our rates process through public outreach.

# Evolution of Current Rates

## *How did Tacoma Water arrive at the current rate design?*



### Residential Class

- 2.9% increase in revenue needed in 2019 and in 2020

### Commercial Class

- 2.2% increase in revenue needed in 2019 and in 2020

### Residential Class

- Split the rate adjustment between both the fixed and variable charges, or increase in the variable charge only

### Commercial Class

- Split the rate adjustment between both the fixed and variable charges, or increase in the variable charge only

### Residential Class

- Increase in variable charge only
- Average monthly increase of \$1.02 in 2019 and \$1.08 in 2020

### Commercial Class

- Increase in variable charge only
- Average monthly increase of \$4.77 in 2019 and \$4.64 in 2020

# Fixed & Variable Rates



## Evolution of Current Rates

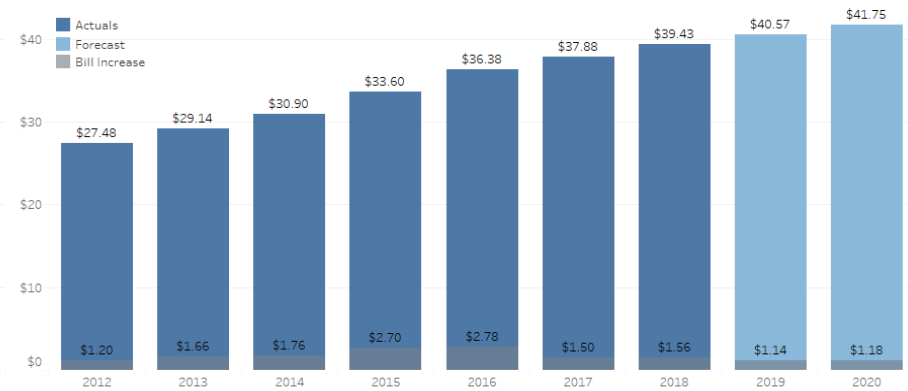
Two rate scenarios were modeled for Board policy decision. Scenario 1 was chosen for 2019-2020.

Scenario 1 (variable only)



The monthly average residential bill assumes water consumption of 7 CCF per month on a 5/8 meter.

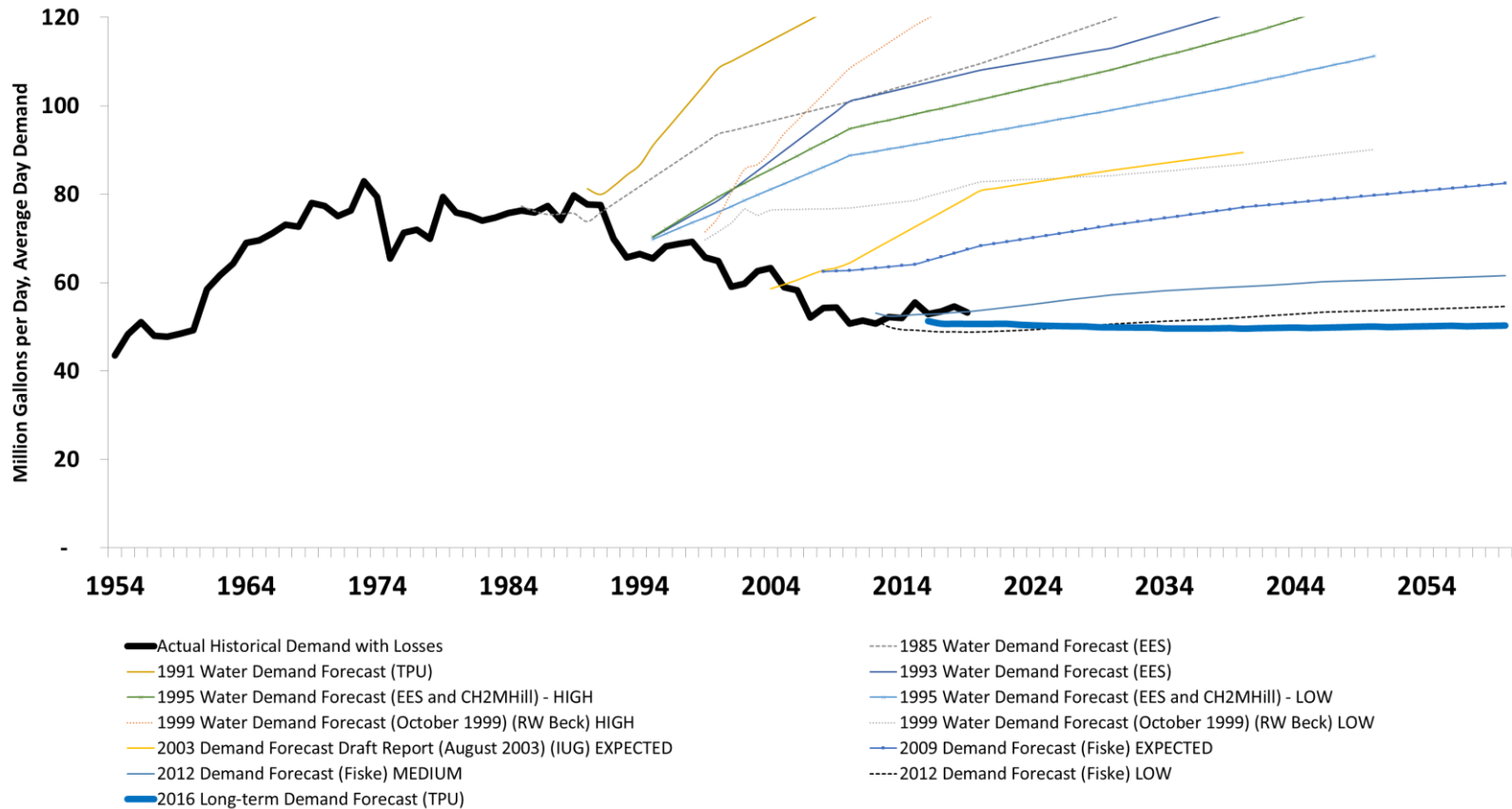
Scenario 2 (50/50 split)



The monthly average residential bill assumes water consumption of 7 CCF per month on a 5/8 meter.

Both scenarios showed that the impact of splitting the rate adjustment between the fixed and variable charges or in the variable charge only were not significantly different for an average residential single family customer.

## Declining Demands





# Cost Structure: Fixed/Variable Cost Recovery

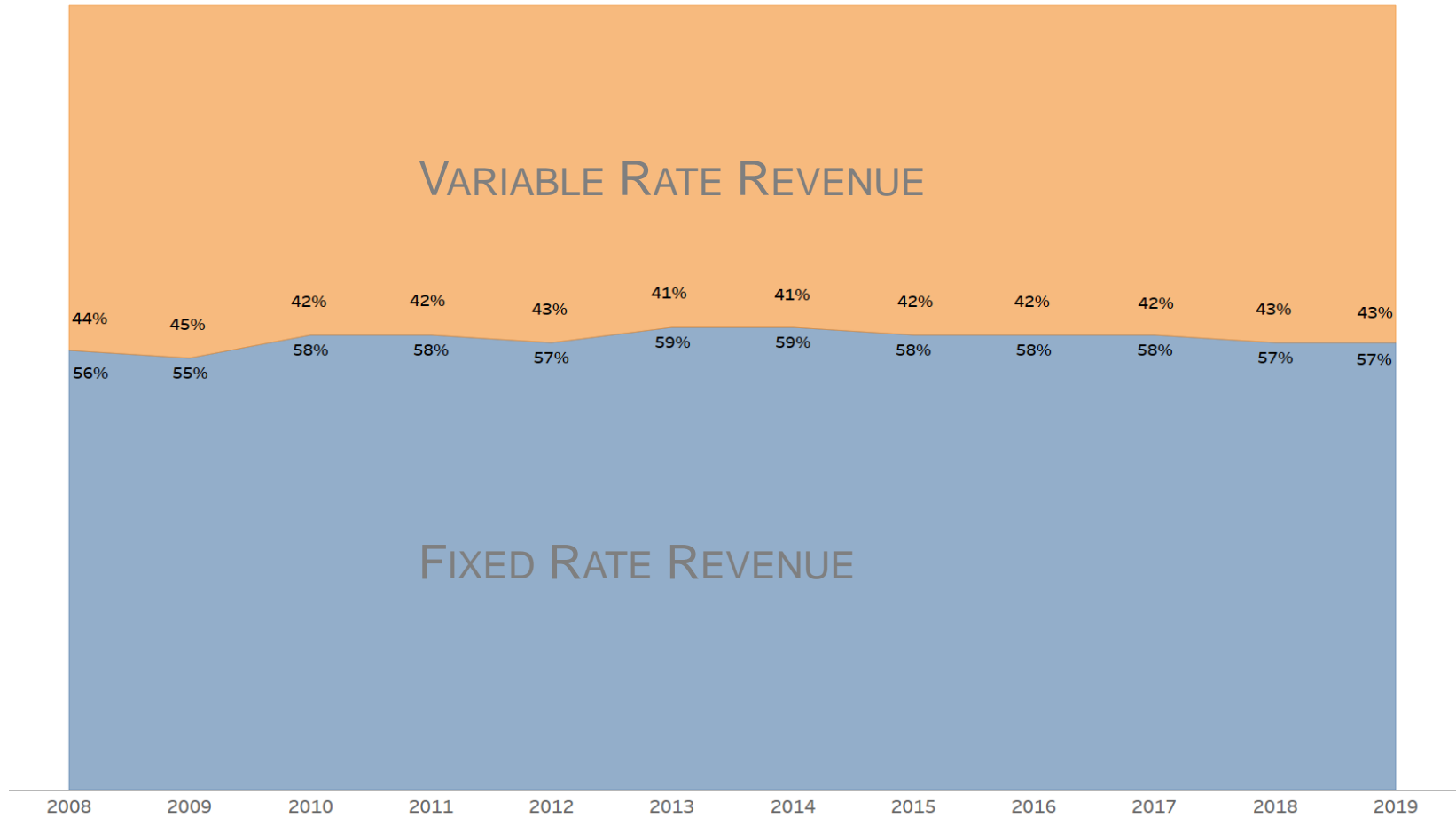
**Our fixed costs are greater than the current monthly customer charge.**

- Water business is “capital-intensive”
- Over 95% of our costs are “fixed” in the very short run (power, treatment, and solids handling are the only variable costs on this time horizon)
- Fixed rates, at a minimum, must recover those costs that have NO connection to demand – e.g. postage, billing, meter reading, administration and general costs
- These only provide high level bookends for fixed cost recovery
- Beyond those bookends, we use the fixed vs. variable split to effect business objectives (e.g. send a conservation signal, effect revenue and bill stability, and maintain high credit ratings) and to improve equitability of rate design
- “Customer charges may be designed to recover up to 65 percent of revenue requirements for customer classes with strong seasonal consumption patterns.”

## Fixed & Variable Rates



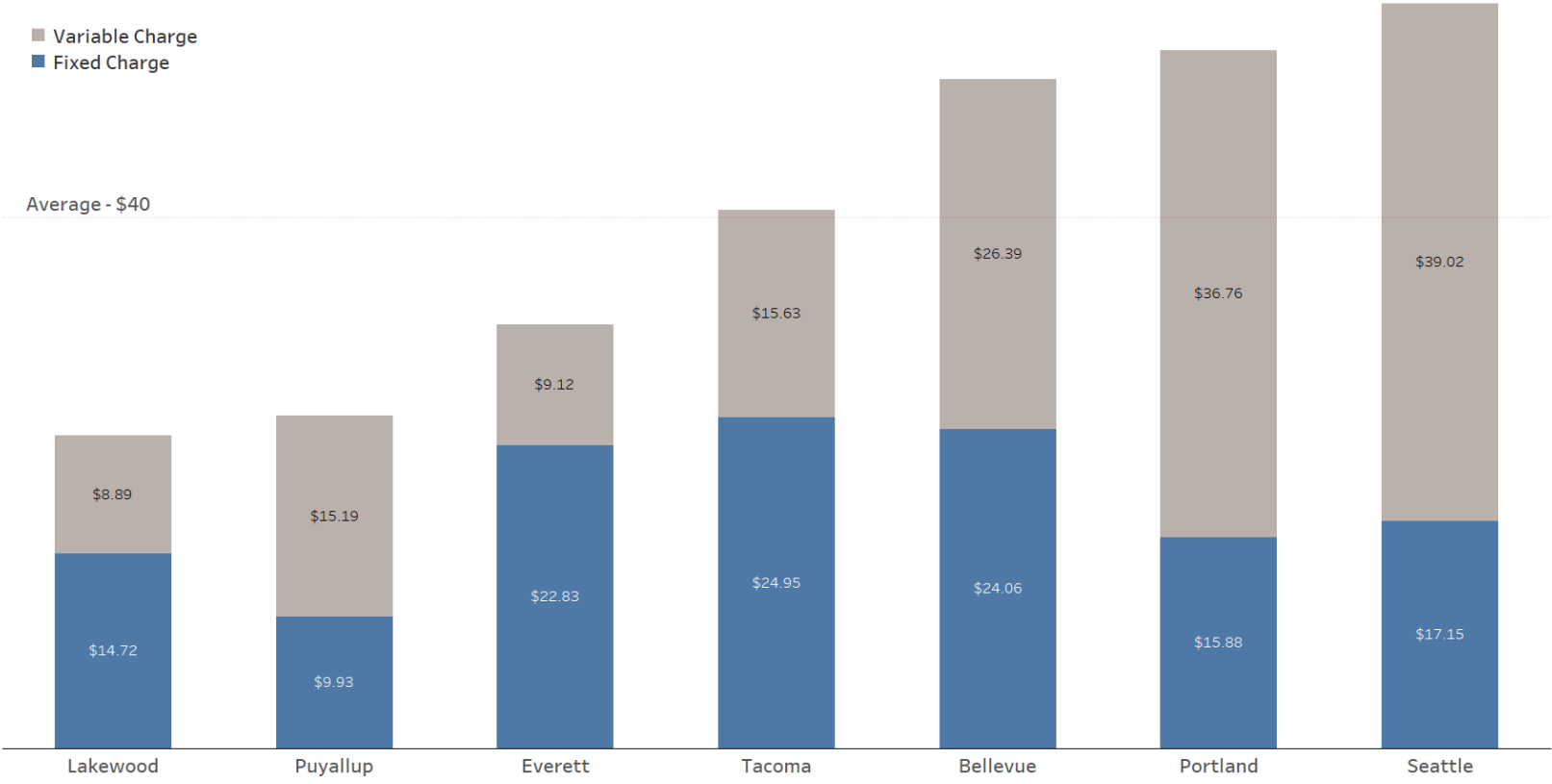
# Residential Fixed/Variable Rate Recovery Ratio



# Fixed & Variable Rates

## Cost Structure: Fixed/Variable Cost Recovery

Fixed/Variable Cost Recovery from an Average Single Family Residential Monthly Bill



Fixed cost recovery (\$) is based on an average single family residential customer. The assumption for an average single family residential customer is 6 CCF in winter months and 9 CCF in summer months.

# Power Fixed & Variable Rates

**Section 6**

## Fixed & Variable Rates

# Power Utility Ratemaking: Basic Principles

### Rates are set to recover costs.

- Costs largely fixed
- Today, the price of electricity is based primarily on the amount consumed (not fixed)

### Customers are generally grouped into classes based on similar cost profiles.

- Size
- Usage patterns
- Use of system

### Costs are allocated to classes based on their share of the system costs.

- Generally deemed equitable (“user pays” principle)
- Effort to minimize subsidies within and across classes

### Why is this an issue now?

- Changing industry causing utilities to address ratemaking in a new way
- Declining customer consumption

## Fixed & Variable Rates

# Points of Discussion in 2019/2020

## How did Tacoma Power arrive at the current rate design?

### Cost-of-Service

- Customer costs are \$23 for residential and \$35 for small general
- 2020 customer charges will be \$17.30 and \$23.50, respectively

### \$ or %

- Customer charge changes can seem large in percent terms but are capped in dollar impact

### Low-Income

- Fixed increases benefit low-income users in inefficient or large dwellings
- Variable increases benefit low-income users in small dwellings

### Bill Stability

- Fixed increases are the same throughout the year
- Variable increases create spikes in winter when bills are high and troughs in summer

### Equity

- Fixed increases benefit large users, variable benefit small users
- Fixed increases benefit traditional users, variable benefits DER owners

## Fixed & Variable Rates

# Coordination with Strategic Directives

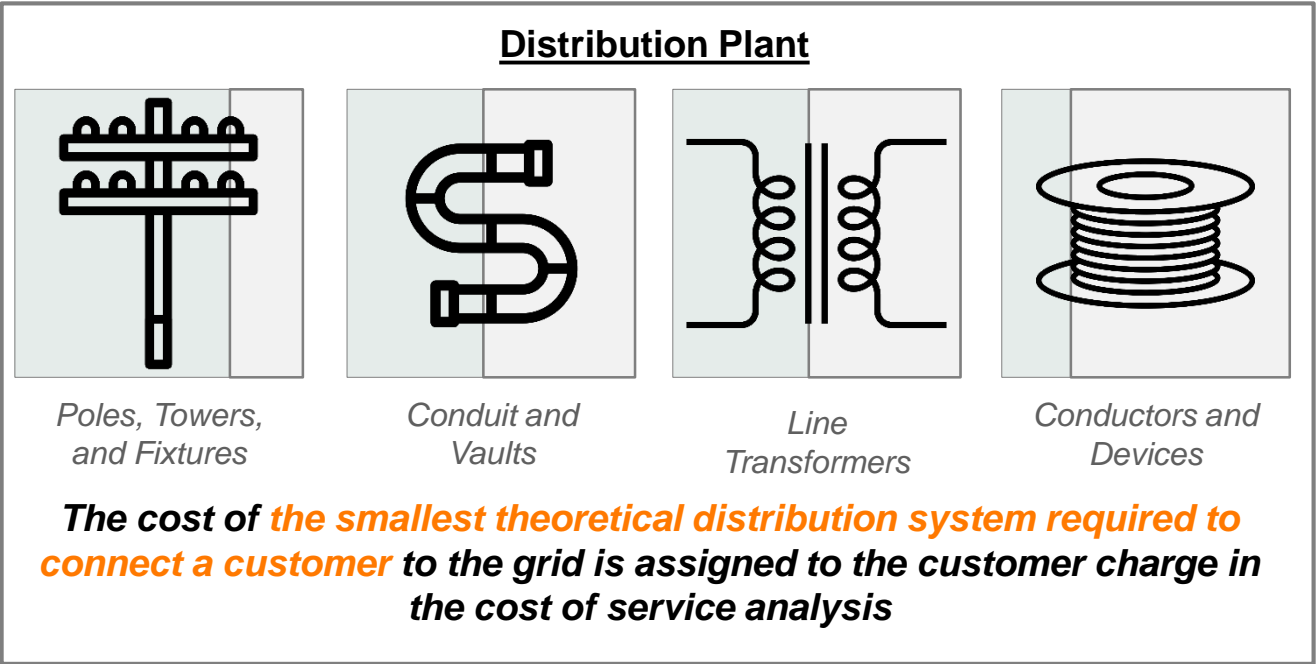
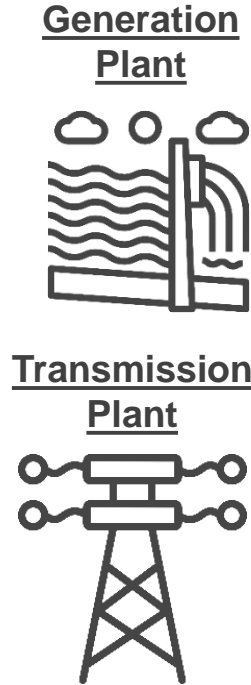
	HIGHER FIXED	HIGHER VARIABLE
Equity & Inclusion	<ul style="list-style-type: none"> <li>+ low-income, high users benefit</li> <li>+ caps dollar impact of rate increase</li> <li>+ reduces subsidy to customers that can afford to invest in DER and conservation</li> </ul>	<ul style="list-style-type: none"> <li>+ low-income, low users benefit</li> </ul>
Financial Sustainability	<ul style="list-style-type: none"> <li>+ better aligns prices with cost-to-serve</li> <li>+ reduces financial risk of declining loads causing rate increases</li> <li>+ increases bill predictability</li> </ul>	
Rates	<ul style="list-style-type: none"> <li>- difficult for some customers to understand/accept</li> </ul>	<ul style="list-style-type: none"> <li>+ easier to understand</li> <li>- low elasticity of demand for electricity requires very high price signals to significantly impact consumption</li> </ul>
Environmental Leadership	<ul style="list-style-type: none"> <li>+ encourages electrification</li> </ul>	<ul style="list-style-type: none"> <li>+ encourages solar and other DER</li> <li>+ encourages conservation</li> </ul>

# Fixed & Variable Rates

## Detailed Customer Cost Breakdown

### Minimum System Analysis

The ability to take electricity off the grid requires infrastructure. Even when only 1kWh is used, the utility makes fixed investments to connect each customer to the system



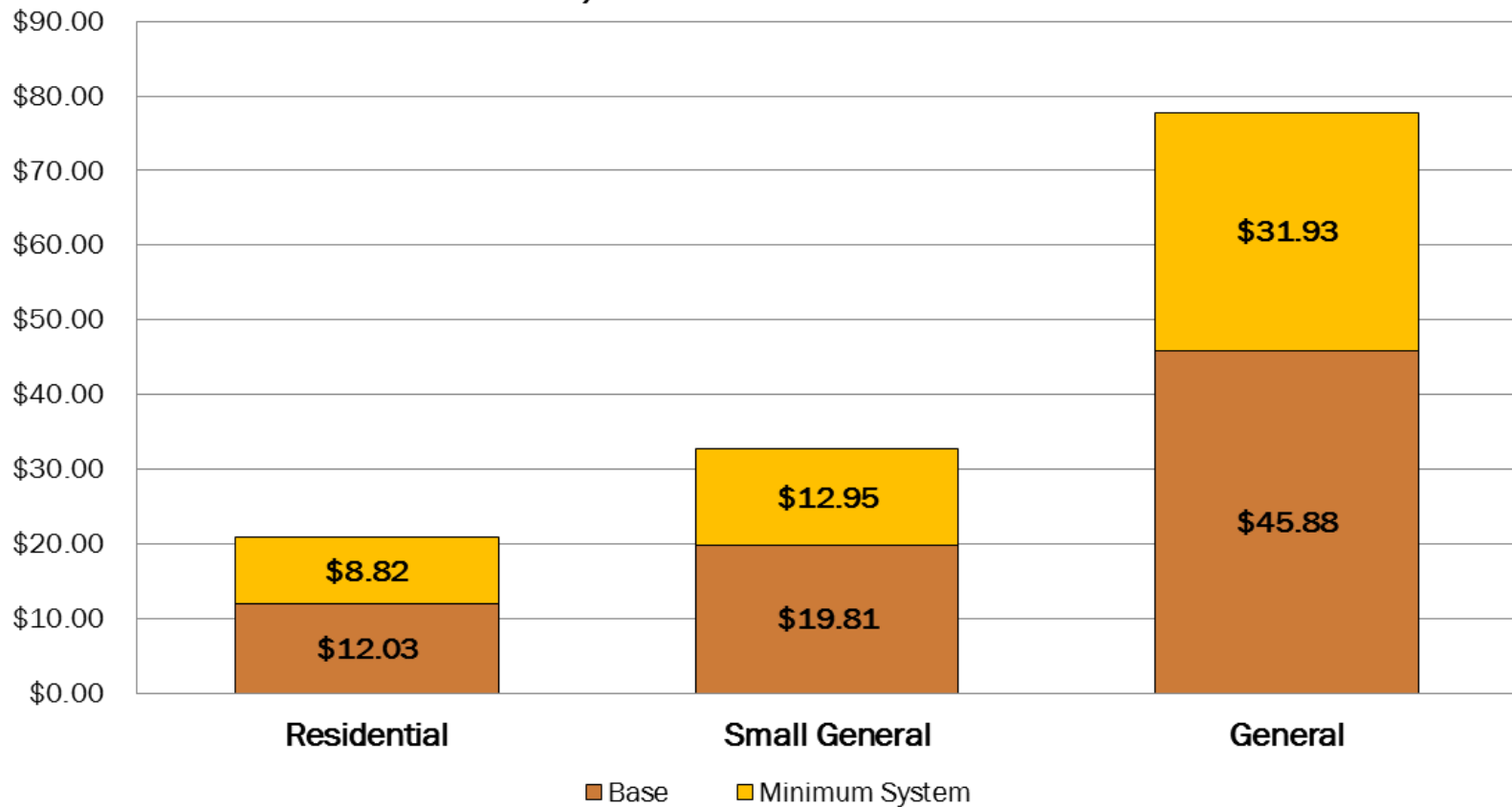


## Fixed & Variable Rates



# Detailed Customer Charge Breakdown

### Customer Charge Components 2019/2020 Cost-of-Service Results



Data from 2019/2020 Cost-of-Service Analysis. Does not include \$2.46 per month allocated cost for Click! underrecovery.

## Fixed & Variable Rates

# Tacoma Power Residential Ratemaking

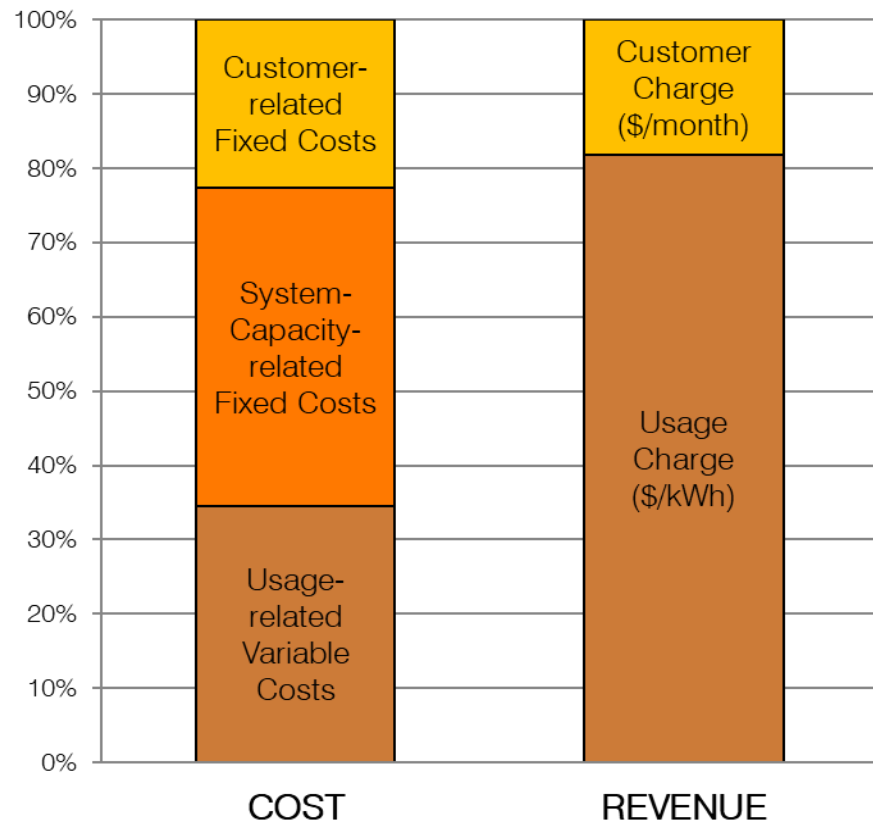
## Fixed Cost Recovery

- Sales figures are declining, which means fixed cost recovery drives rate increases
  - 65% of costs are fixed
  - 18% of revenues are fixed

## Policy Issues

- Today, higher-usage customers pay more than their share of the utility's fixed costs
- Individual customer bill impacts, especially low-income bill impacts, are a key concern
- Rate design changes impact policy objectives, such as the promotion of:
  - energy efficiency,
  - electric vehicle, and
  - solar energy adoption

Residential Class Cost Structure  
2019/2020 Rate Period



## Fixed & Variable Rates

# Tacoma Power Non-Residential Ratemaking

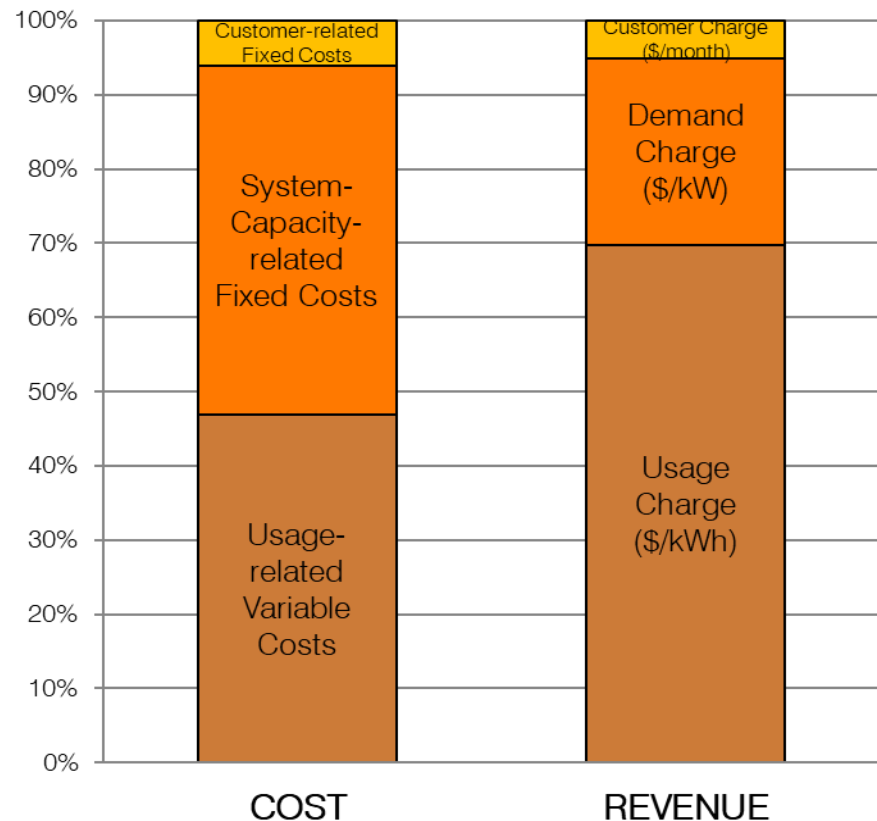
## Fixed Cost Recovery

- Fixed cost recovery is also an issue for this class, although typically not as stark due to the use of demand charges
  - 53% of costs are fixed
  - 30% of revenues are fixed

## Policy Issues

- Commercial classes can be broad and diverse. There is no “typical” non-residential customer, yet there is often one rate for all of them
- Customers with a higher load factor (average usage ÷ maximum usage) are less costly to serve and so should arguably pay a lower average rate

Non-Residential Retail Cost Structure  
2019/2020 Rate Period



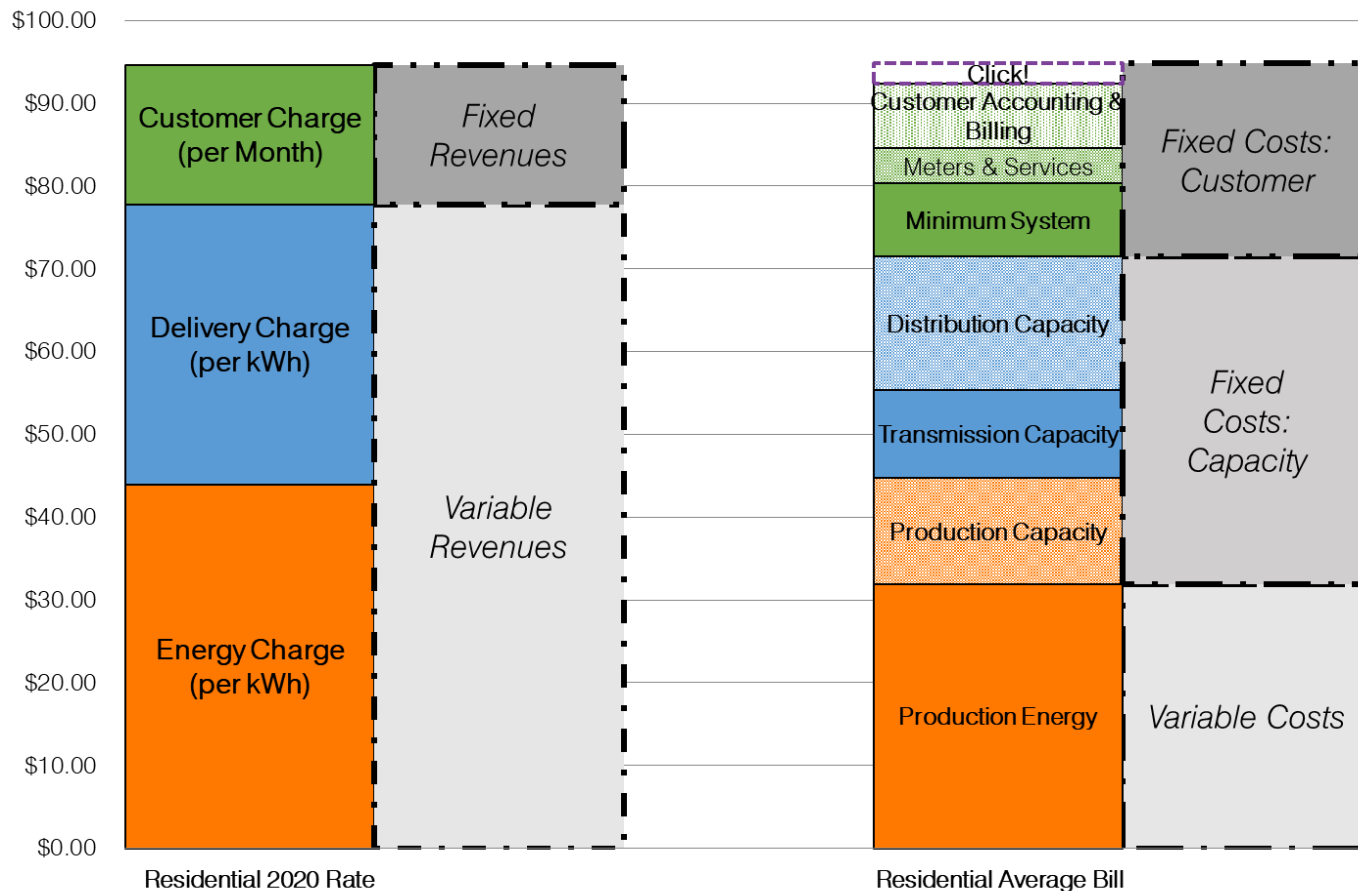
Data from 2019/2020 Cost-of-Service Analysis. Does not include \$0.96 million in fixed cost allocated for Click! underrecovery.

# Fixed & Variable Rates



## Detailed Residential Breakdown: All Elements

### Residential Costs & Revenues



Data from 2019/2020 Cost-of-Service Analysis.

## Fixed & Variable Rates



# Detailed Residential Breakdown: All Elements

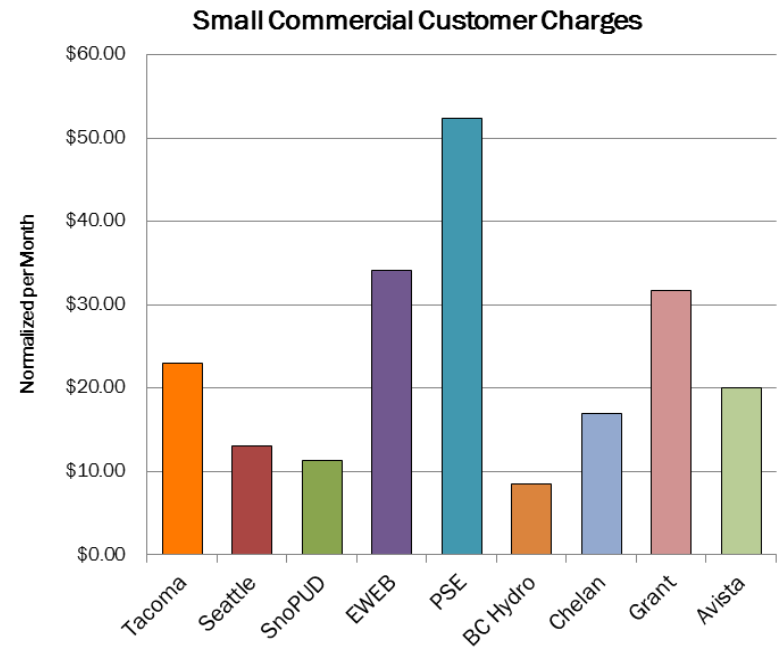
	Residential Pure COSA	Residential 2020 Rate	Actual vs. COSA	
<b>Production Energy</b>	\$0.032893	\$0.073750 per kWh	\$0.045351+ \$0.035353= \$0.080704 per kWh	
<b>Production Capacity</b>	\$0.013266			
<b>Transmission Capacity</b>	\$0.010922			
<b>Distribution Capacity</b>	\$0.016669			
<b>Minimum System</b>	\$8.83	\$23.32 per month	\$17.30 per month	
<b>Meters &amp; Services</b>	\$4.25			
<b>Customer Account &amp; Billing</b>	\$7.79			
<b>Click! Underrecovery</b>	\$2.46			
			\$0.006954	9.4%
			(\$6.02)	-26%

Data from 2019/2020 Cost-of-Service Analysis.

# Fixed & Variable Rates



## Utility Fixed Charge Comparison



Snohomish County PUD is currently revising customer charge to increase fixed cost recovery.

## **Fixed & Variable Rates**

# Fixed Charge Policy Topics

### **Carbon Reduction**

- Household heating choices
- Vehicle electrification costs

### **Conservation Incentives**

- I-937 incentives & utility programs
- Demand elasticity
- Perception

### **Low-Income Impacts**

- Usage patterns
- Bill impact on high users can outweigh benefit to low users
- Mitigation options

### **Customer Bill Stability**

- Dollar impacts versus percent impacts
- Seasonality

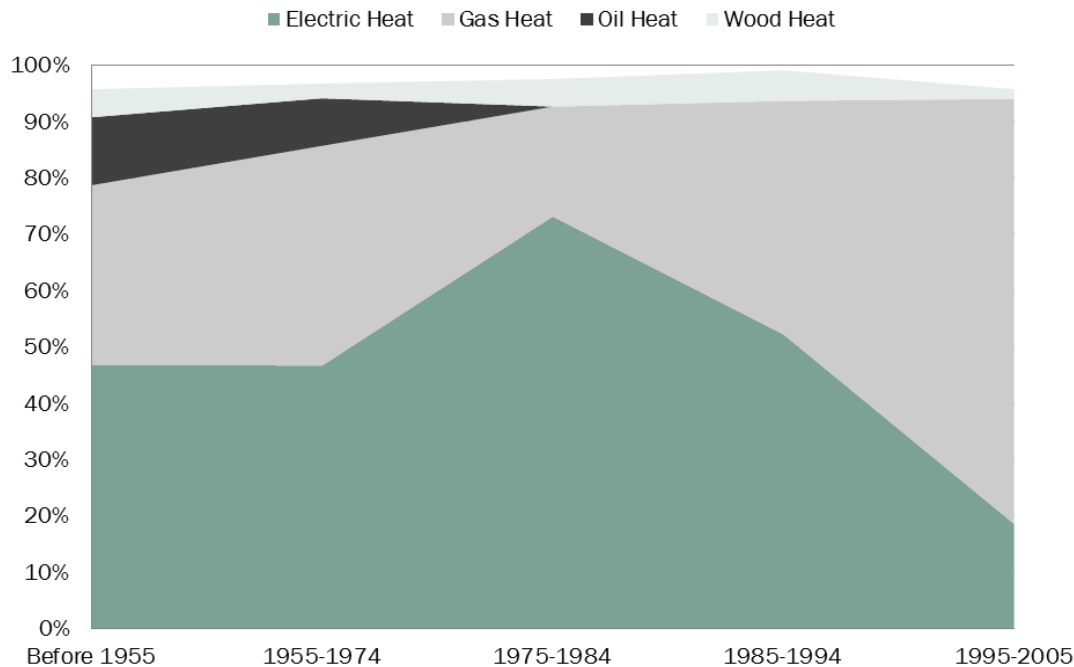
## Fixed & Variable Rates

# Carbon Impacts of Household Choices: Heating

**Gas heat is the fuel of choice for many new homes.**

**Electrification of housing is decreasing in the service territory.**

Primary Heating Fuel by Year Home Built



Due to the low cost of natural gas, many homebuilders are choosing to install natural gas instead of electric heat.

The choice of natural gas heat over electric heat increases a home's carbon footprint by about 92%.

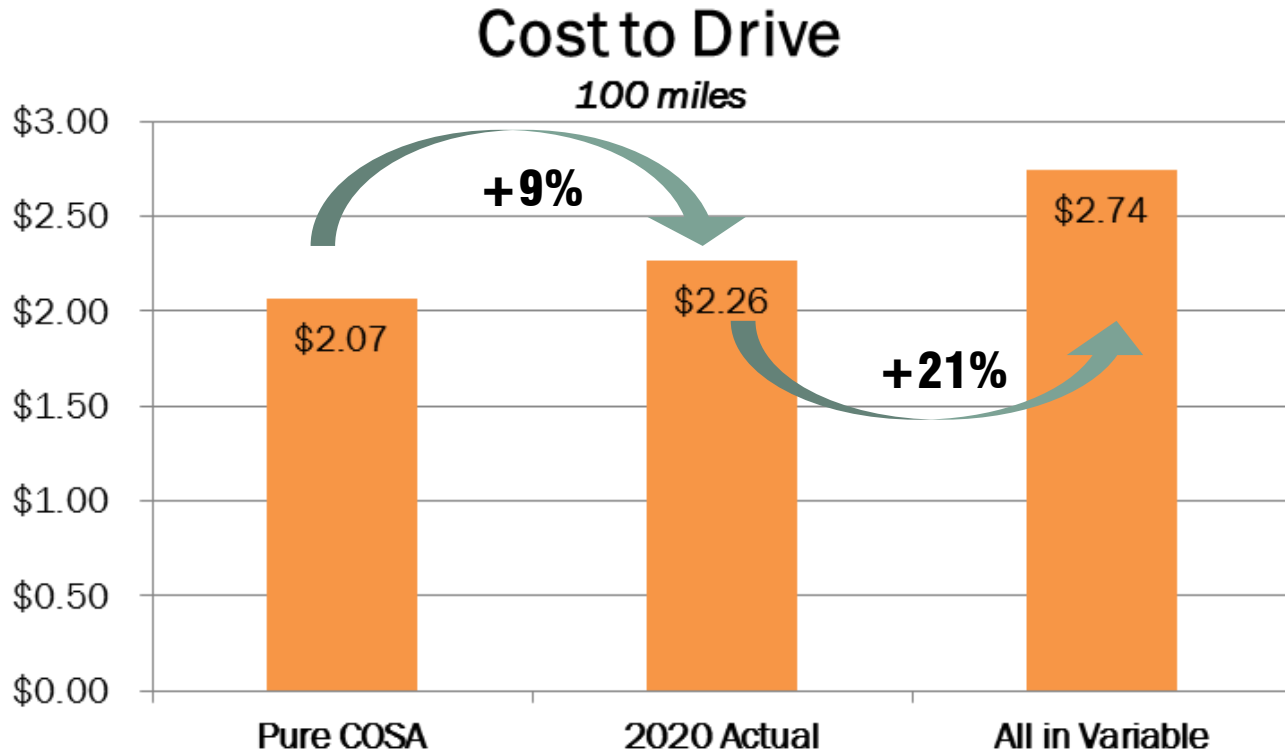
Electric "fuel" prices (variable charges) must remain as low as possible to encourage consumers to choose or remain on electric heat. It is rare to convert to electric once gas has been chosen.

Based on data from 2005 Tacoma Power building stock survey.



## Fixed & Variable Rates

# Carbon Impacts of Household Choices: EVs



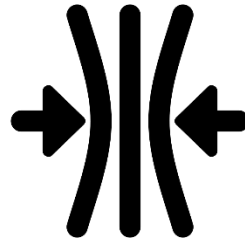
Residential Rate	19/20 COSA	2020 Actual	All in Variable
Customer	\$23.30	\$17.30	\$0.00
Energy	0.032890	0.045351	0.043626
Delivery	0.040860	0.035353	0.054198

Example Electric Vehicle: 2017 Nissan Leaf, approximately 3.6 miles per kWh

## Fixed & Variable Rates



# Conservation: How much does price matter?



### I-937: “Societal Test”

Tacoma Power is required to acquire a certain amount of conservation each year. The target is set using a “societal test” of cost-effectiveness. This formula does not include the level of retail rates. Therefore, Tacoma Power will seek to acquire the same amount of conservation regardless of rate design or level.

### Elasticity of Demand

The responsiveness of individual consumers to price increases is measured by economists as the “elasticity of demand.” If the elasticity of demand for electricity is low (“inelastic”), consumers do not reduce usage (conserve) very much even when prices are raised. Most studies find that electric demand is very inelastic; when rates increase by 1%, then consumers conserve between 0.05% and 0.81%.

### Legislation and Programs Drive Conservation

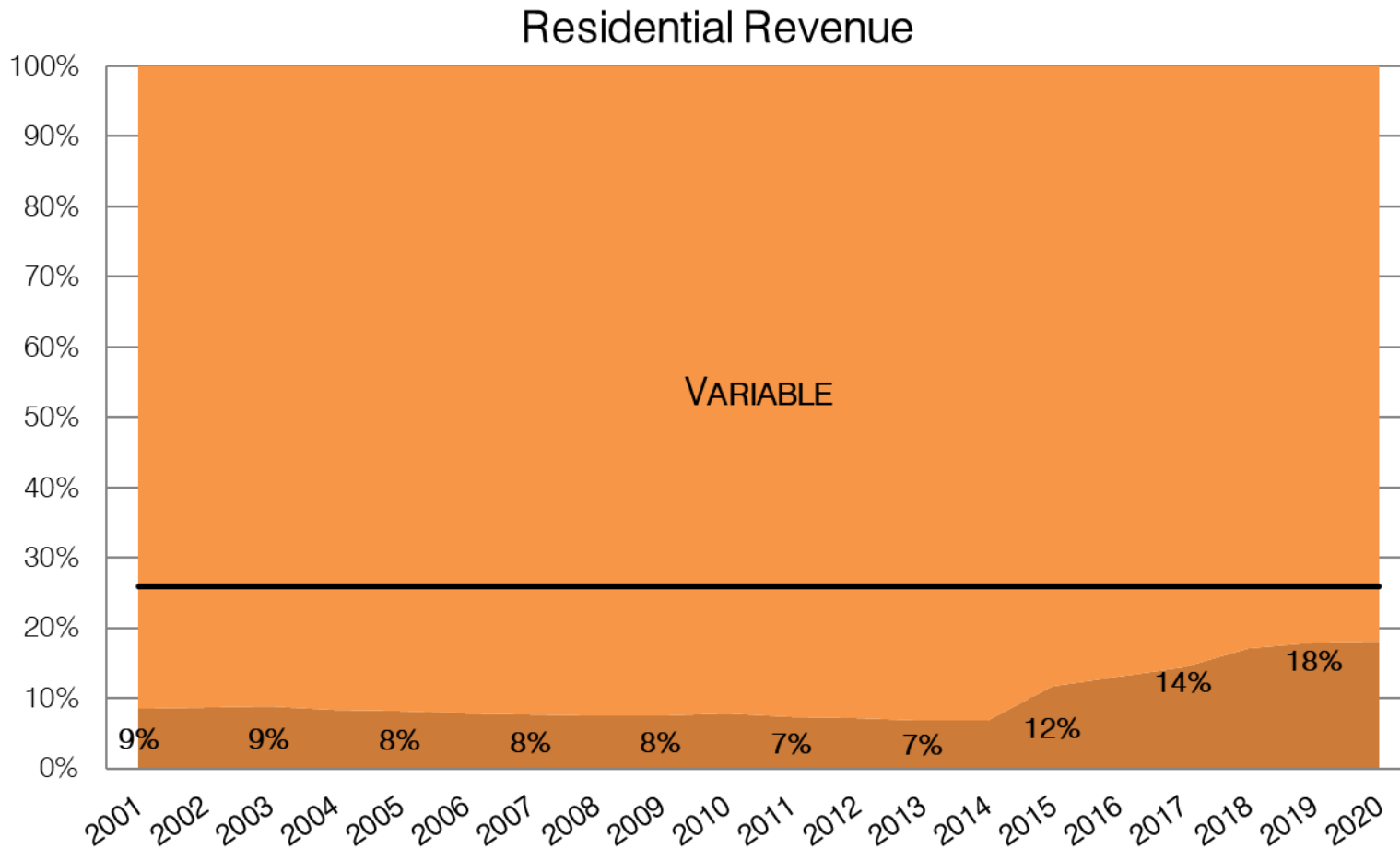
Due to the low elasticity of demand, raising rates is not an efficient way of encouraging conservation. If policymakers wish to expand conservation efforts, they should focus on expanding direct consumer programs (rebates, retrofits, et cetera) and lobbying for tougher codes & standards.

## Fixed & Variable Rates



# Conservation: How much price signal remains?

Most retail revenue is still recovered through variable charges.

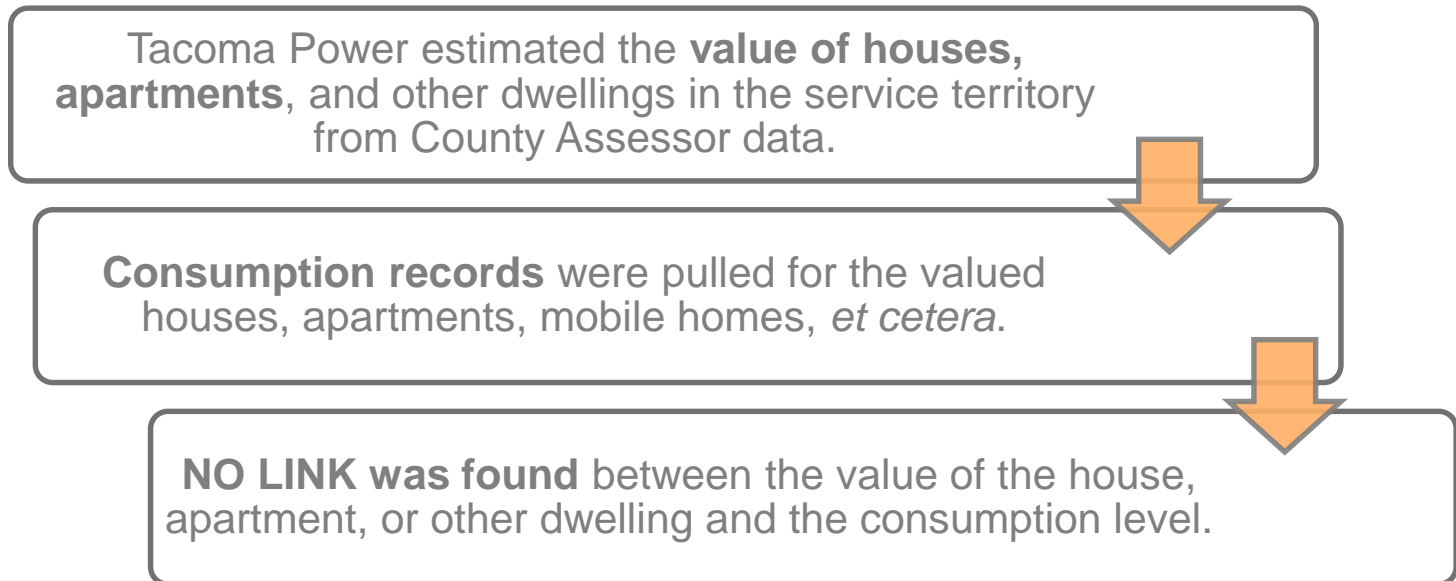


## Fixed & Variable Rates

# Focus on Low-Income

**Approximately one-third of the customers in Power's service territory are low-income.**

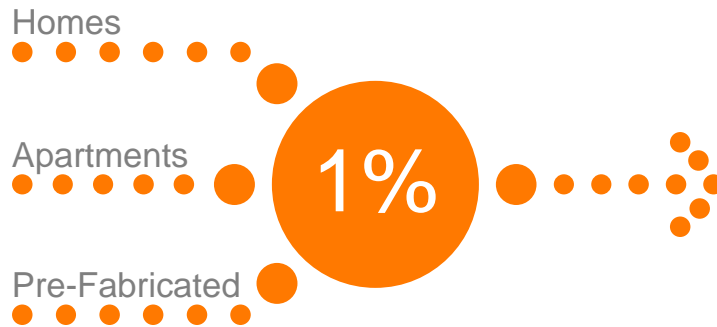
Many low-income customers live in high-use houses or inefficient apartments. They are large users and benefit from a fixed increase. Many other low-income customers live in efficient houses or small-use apartments. They benefit from a variable charge increase.



**Conclusion: Because low-income customer consumption is highly variable, rate design cannot protect low-income customers as a group.**

## Fixed & Variable Rates

# Income Does Not Determine Usage



Only 1% of the variation in Tacoma Power's customers' electric use can be explained by estimated income.

Tacoma Power's internal studies have **failed to find systematic correlations between estimated income level and electric usage.**



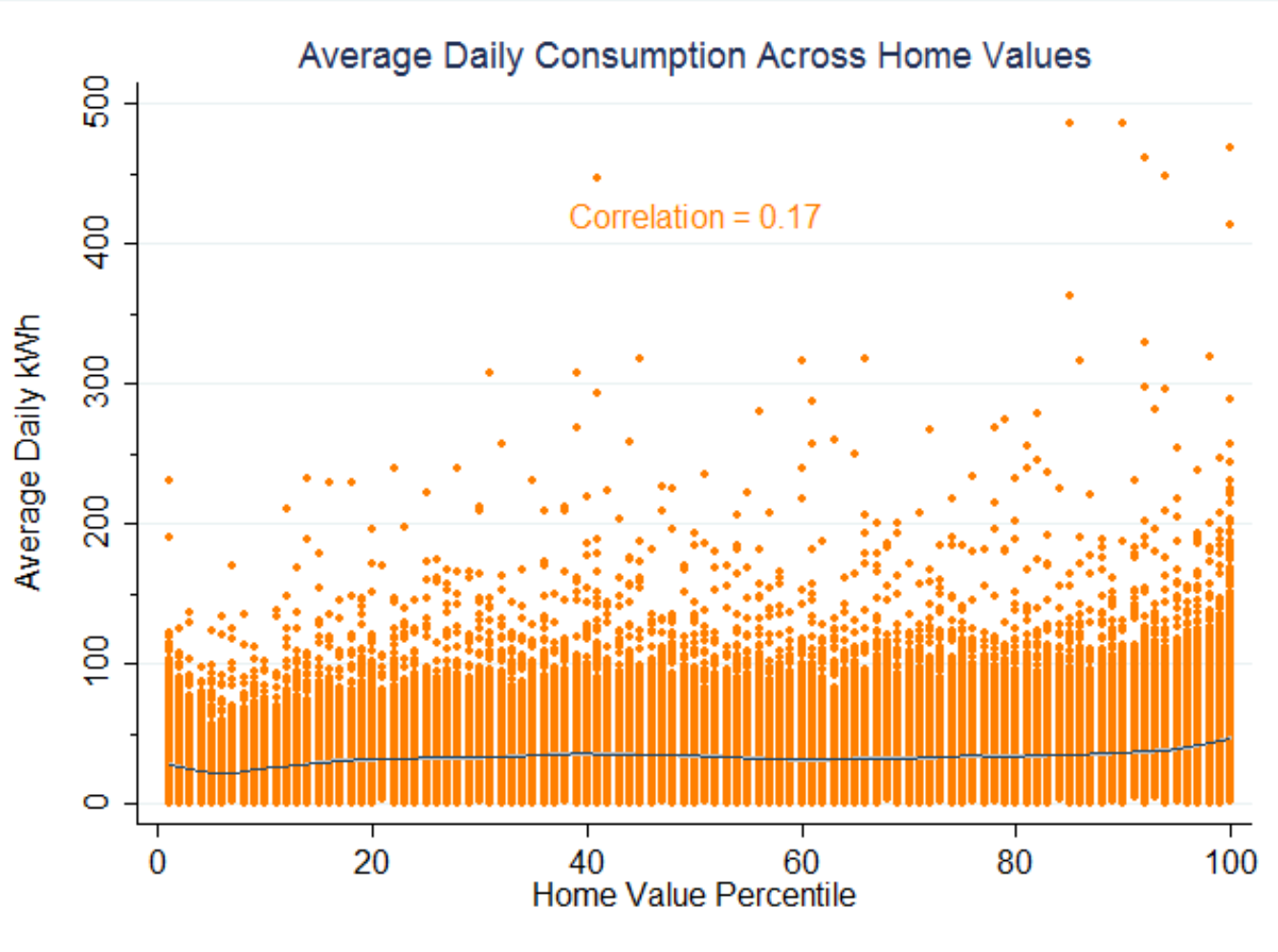
In Tacoma Power's service territory, air conditioning is relatively rare, and many homes, particularly older homes, are heated electrically. It is **much harder for low-income residents to forego heating** than air conditioning.



While some low-income individuals live in small apartments with low usage, others live in single-family homes with high usage. Regardless of home type, **low-income housing units tend to be less efficient** than high-income ones.

# Fixed & Variable Rates

## Income Does Not Determine Usage



## Fixed & Variable Rates



# Fixed Charges Limit Rate Increase Dollar Impact

**Under a fixed-charge increase, the dollar value of the increase for all customers is fixed.**  
**Under a variable-charge increase, some high users can see extremely high dollar increases**

Consider the example of a small user of 600 kWh/month and a large user of 1800 kWh per month.

<i>EXAMPLE</i>	<b>Higher Fixed Charge*</b>	<b>Higher Variable Charge†</b>	<b>Difference</b>
<b>Low</b>	\$ 68.39	\$ 60.78	\$ (7.61)
<b>High</b>	\$ 155.17	\$ 172.33	\$ 17.16

The small user pays \$7.61/month more under an higher-fixed rate design, while the large user pays \$17.16/month more under an higher-variable rate design. The negative impact of the variable rate design is 225% higher.

\*\$25.00/month, \$0.072319/kWh†\$5.00/month, \$0.092961/kWh

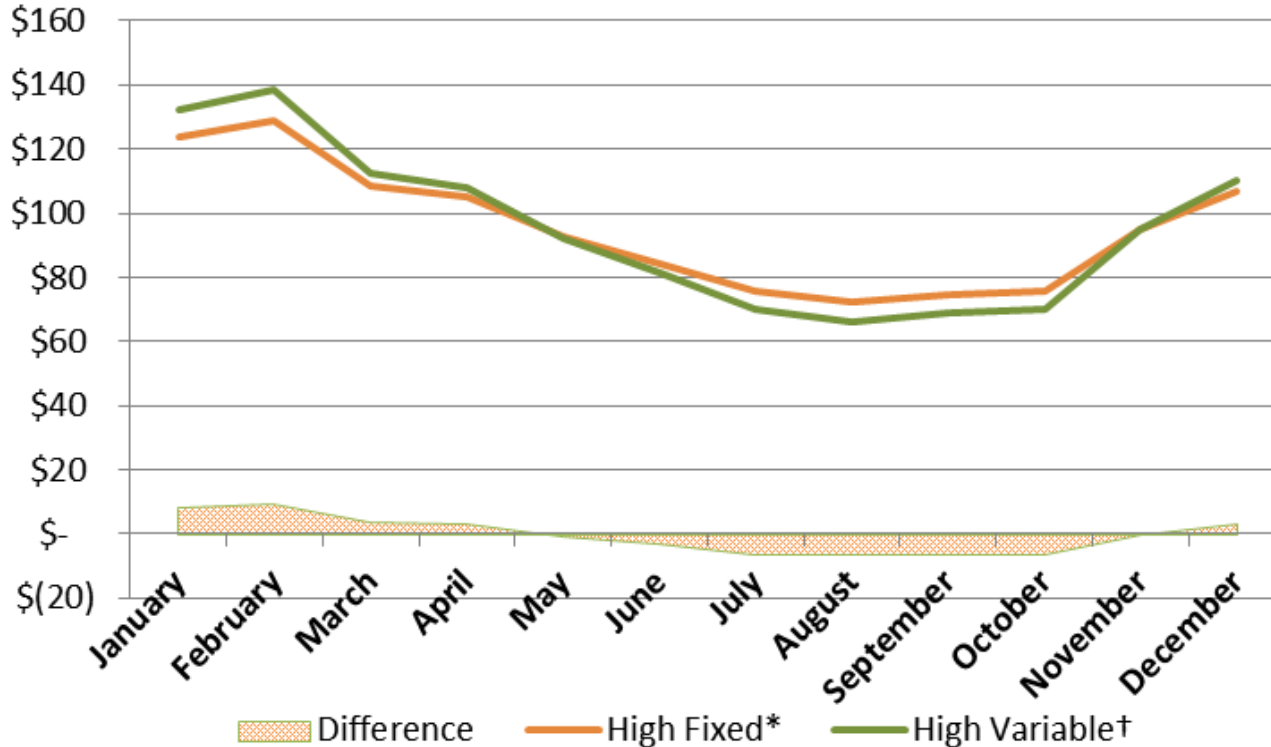
## Fixed & Variable Rates

# Fixed Charges Reduce Seasonality

**High variable costs result in high winter bills, especially for bimonthly-billed customers.**

Low-income customers in particular have difficulty managing bill volatility.

**High-Fixed versus High-Variable Seasonality**



\*\$25.00/month, \$0.072319/kWh

†\$5.00/month, \$0.092961/kWh

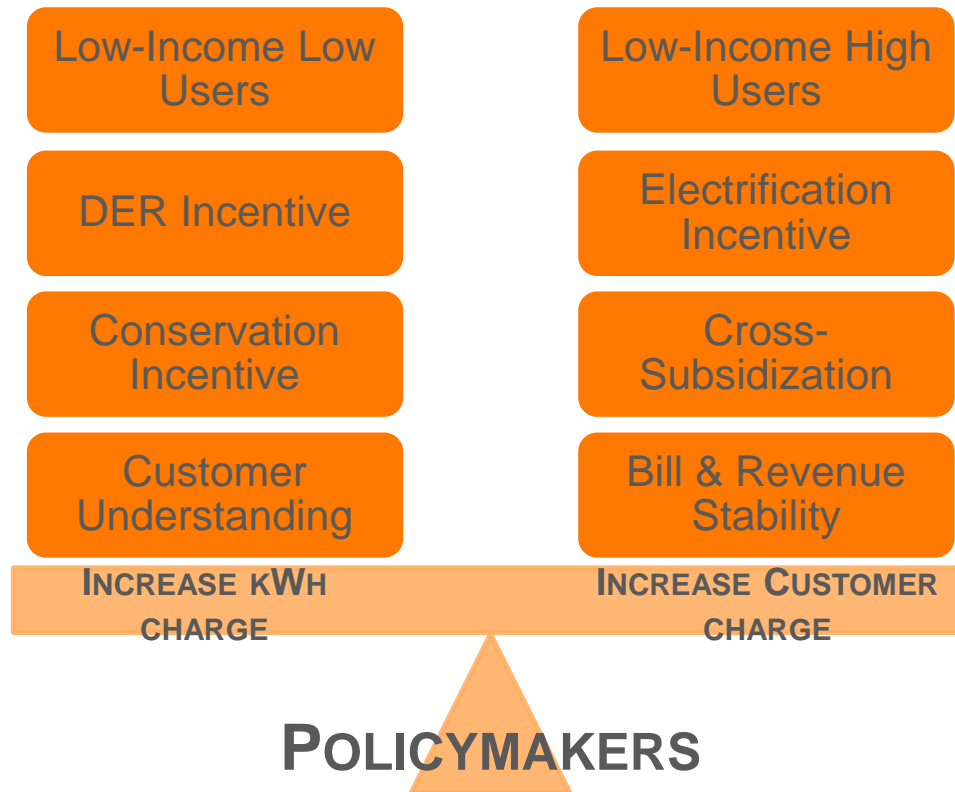


## Fixed & Variable Rates

# Policy Choices for 2021/2022: Trade-Offs

## The Customer Charge in 2021/2022

Retail rates are anticipated to rise in 2021/2022. Staff anticipates that the cost-of-service analysis will continue to show fixed costs greater than the current customer charge. Management anticipates a proposal to continue to increase the customer charge.



# Rail Tariffs

**Section 7**

## Rail Tariffs

# Rail Tariffs

### Tacoma Rail has Three Active Tariffs.

Switch & demurrage charges, published on Tacoma Rail's website

#### Freight Tariff TMBL 8807-I

- Defines line haul switch charges
- Intermodal, unit trains, commercial & hazardous
- Defines miscellaneous switch charges

#### Freight Tariff TRMW 8807-I

- Defines line haul switch charges
- Defines miscellaneous switch charges

#### Demurrage Tariff TMBL 6004-C

- Defines demurrage charges for both TMBL & TRMW
- Demurrage is the undue detention of a railcar
- \$60 per day excluding Saturday, Sunday, and holidays
- Pooled credits and debits

**TACOMA RAIL**  
TACOMA PUBLIC UTILITIES

FT TMBL 8807-I

**TACOMA MUNICIPAL BELT LINE RAILWAY**

**FREIGHT TARIFF TMBL 8807-I**  
(Cancels Tariff TMBL 8807-H)

**NAMING  
SWITCHING AND OTHER TERMINAL CHARGES  
AS PROVIDED IN SECTION 1 HEREIN**

**APPLYING AT ALL LOCATIONS ON THE  
TACOMA MUNICIPAL BELT LINE RAILWAY  
(TACOMA RAIL)**

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This tariff is also applicable on intrastate traffic, except where expressly provided to the contrary in connection with particular items.

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ISSUED: December 10, 2018

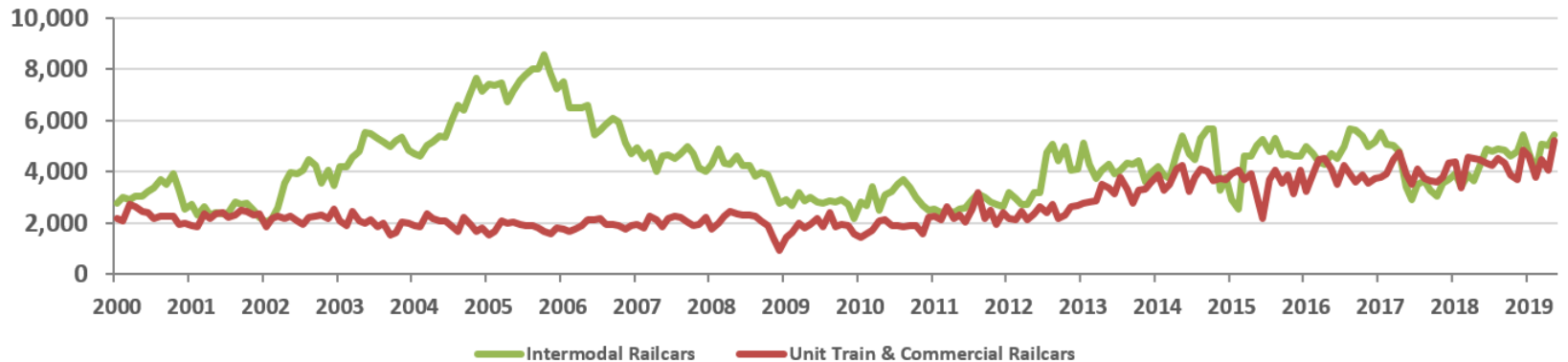
EFFECTIVE: January 1, 2019

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Dale W. King, Superintendent  
2601 SR 509 North Frontage Road  
Tacoma, WA 98421

## Rail Tariffs

# Major Line Haul Rate Type Characteristics



### Intermodal

- Less labor intensive
- More volume
- Yard management
- Higher track wear
- Service windows
- Fewer destinations
- Do not incur demurrage

### Unit Trains

- Less labor intensive
- More volume
- Yard management
- Higher track wear
- Service windows
- Fewer destinations
- Subject to demurrage
- Increased regulatory requirements

### Commercial

- Labor intensive
- Lower volume
- Less track utilization
- Lower track wear
- Daily service
- More destinations
- Subject to demurrage

# Rail Tariffs

## Line Haul Rate Types & History

**Intermodal railcars are currently charged per loaded or empty platform.**

A platform is a location within a railcar, used for loading containers, that is separated by articulations.

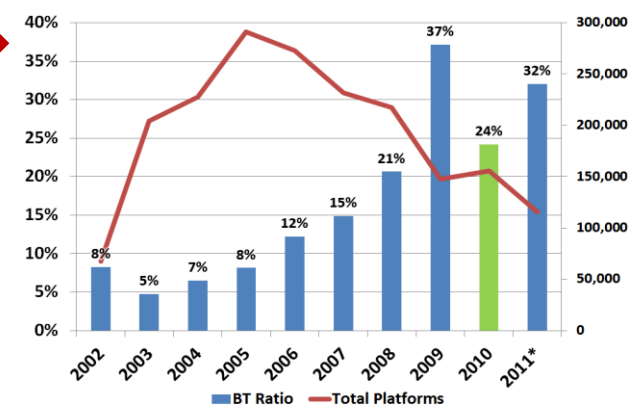
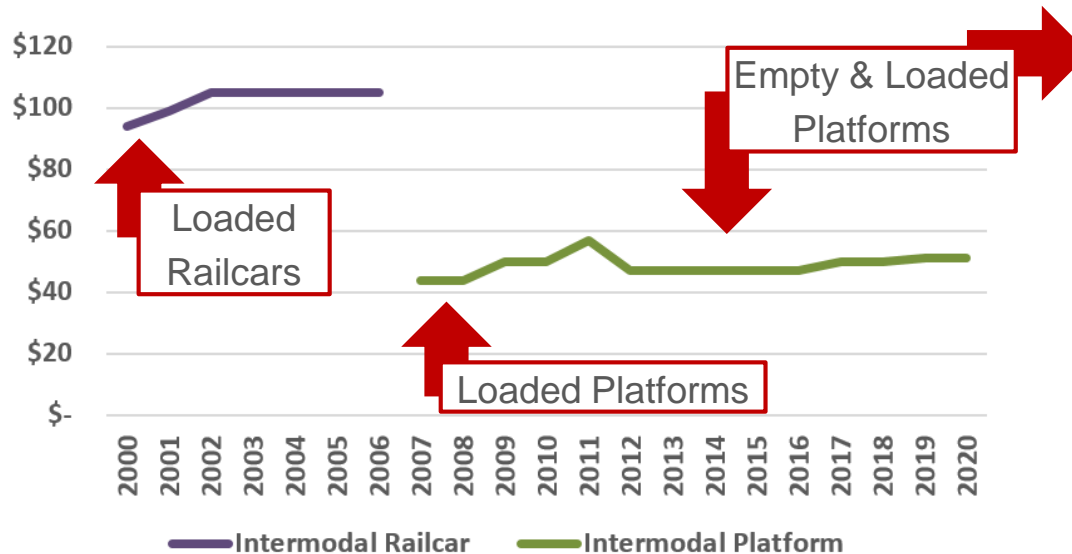
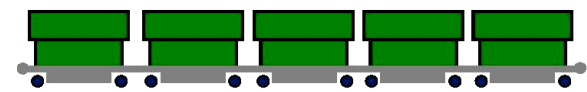
Single Well, 1 Platform



Three Well, 3 Platforms



Five Well, 5 Platforms



## Rail Tariffs

# Line Haul Rate Types & History

### Unit trains are charged per loaded railcar.

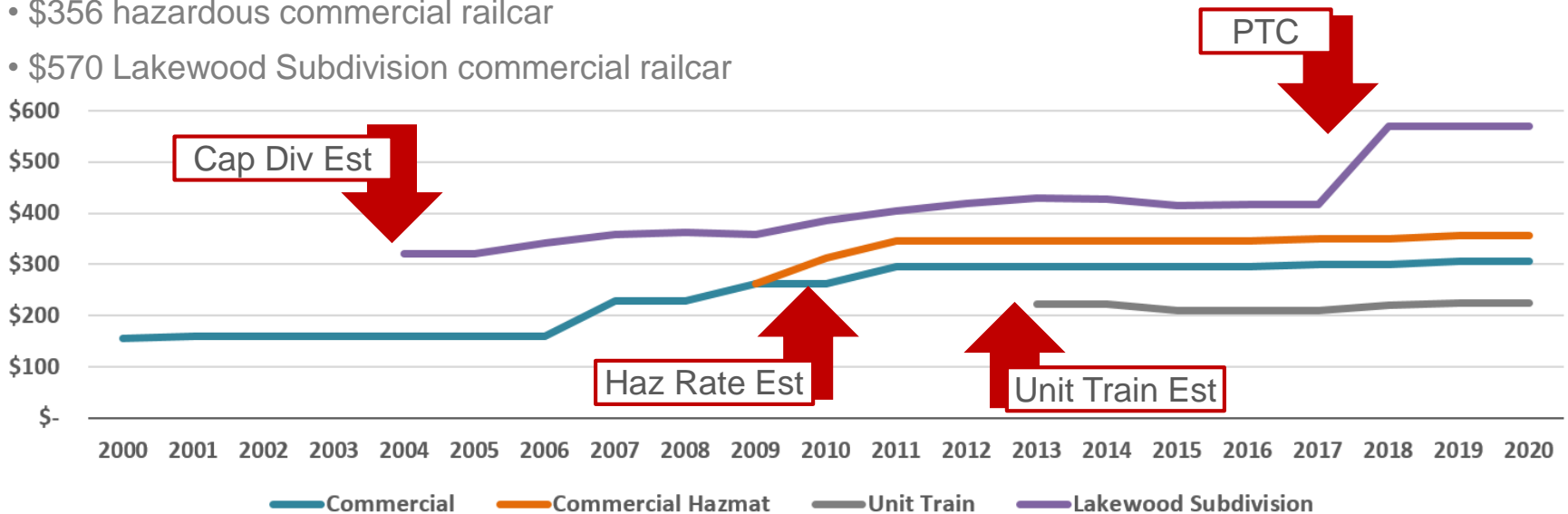
A unit train is defined as a train consisting of more than 90 railcars, other than intermodal, all destined to a single facility.

### Two unit train rates:

- \$224 for each loaded railcar to a facility which can unload or load the unit train in its entirety
- \$300 for each loaded railcar to a facility which cannot unload or load the unit train in its entirety

### All other line haul charges fall under the following categories:

- \$306 commercial railcar
- \$356 hazardous commercial railcar
- \$570 Lakewood Subdivision commercial railcar



## Rail Tariffs

# Fuel Surcharge

### Freight Tariff TMBL 8807-I ITEM 1220:

All loaded railcars will have a per car fuel surcharge applied in addition to the switch charge in item 1010-series.

NOTE 1 – The fuel surcharge will be reviewed and adjusted quarterly.

NOTE 2 – Adjustments to the fuel surcharge will reflect any rate changes to Tacoma Rail's current fuel price above \$2.50 per gallon at the time of review. The Fuel Surcharge Rate will also include 10% to cover taxes and administrative costs.

NOTE 3 – Fuel surcharge collected above or below actual cost of fuel over the previous three months will offset the new fuel surcharge rate appropriately. If the offset applied to the fuel surcharge drops below \$0.00, no fuel surcharge will apply.

### Historical (posted on the website)

Current: \$0.00

Q4 2018: \$0.00

Q3 2018: \$1.25

Q2 2015: \$0.00

Q1 2015: \$1.89

# Demand-Side Management

**Section 8**



## **Demand-Side Management**

# Demand-Side Management & Environmental Policy Promotion through Pricing

### **Shore Power Rate**

- Concept & Methodology

### **Demand Response/Interruptible Rate**

- Rationale
- Avoided Cost in IRP

### **Residential Prepay**

- Usage patterns
- Mitigation

### **Time-of-Use**

- Post-AMI possibilities
- Timeline

*Looking for general feedback, concerns and considerations...*

## Demand-Side Management

# Shore Power

### The utility is supporting the Port's electrification efforts.

- \$2 million grant from DERA and TransAlta to the Port to electrify Husky terminal
- Long-term plan to electrify all major terminals at the Port
- Ideal rate design for the Port makes easy to apportion shore power electricity bill to shipping lines; demand charges are hard to divide

### The proposed shore power rate is designed to recover the same costs in a different ways.

- Based on otherwise-applicable rate (Schedule G)
- No subsidy planned. Goal is to recover the same dollar amount that would be charged in the demand charge with a higher per-kWh charge

### The rate is designed based on the estimates of the kWh usage of shore power.

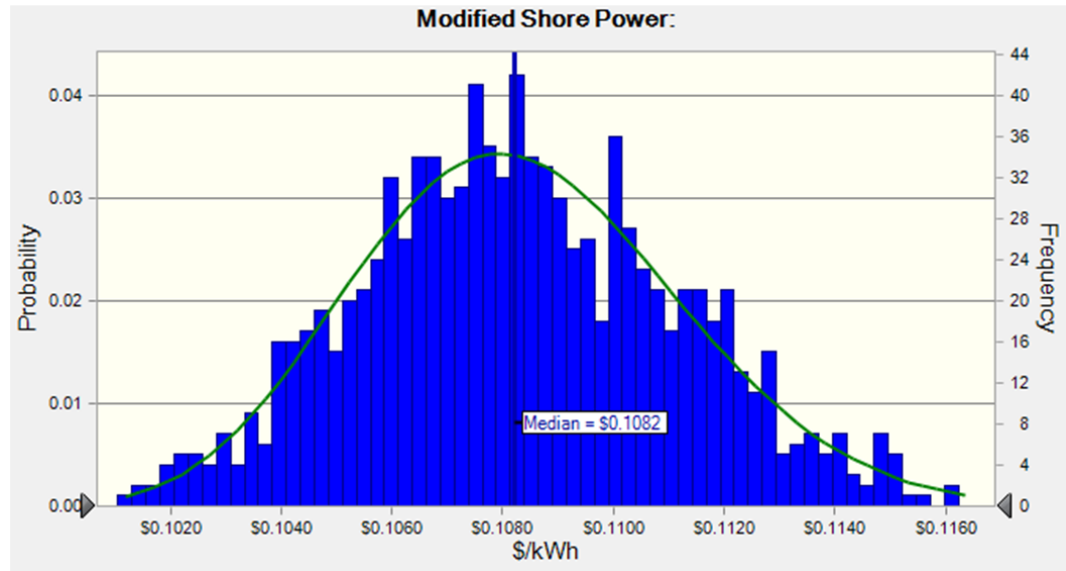
- All rates require load forecast estimates.
- Two methods found similar results:
  - 1) Deterministic model
  - 2) Stochastic model

## Demand-Side Management

# Suggested Rate: Monte Carlo Methodology

**Recommended Rate:**  
**10.82¢**

- Additional retail load & revenue
- Improved air quality
- May require some utility-side investment, which may be recovered with capital recovery charge



## Demand-Side Management

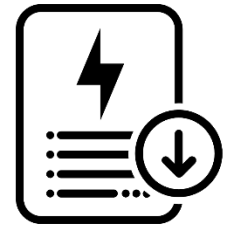
# Demand Response / Non-Firm Pilot

## Rationale

There are two drivers for utilities to pursue demand-response programs:

- One is to create an alternative to acquiring supply-side resources, either for cost or environmental reasons
- The other is to improve customer satisfaction through offering bill control and service-level options

Since demand-side resources can be seen as substitutes for generation resources, current thinking is to let the IRP process define the need and the value of such resources.



## Mechanism

Rate options would be created that offer cost savings opportunities based on IRP findings to help ensure cost-based ratemaking and internal consistency

Defining the program as a pilot program will allow the utility to make adjustments based on learnings while setting appropriate expectations with our customers.

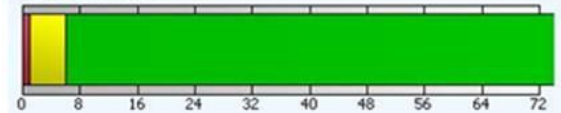
# Demand-Side Management

## Prepay



### YOUR PAY-AS-YOU-GO SUMMARY

#### HOURS REMAINING



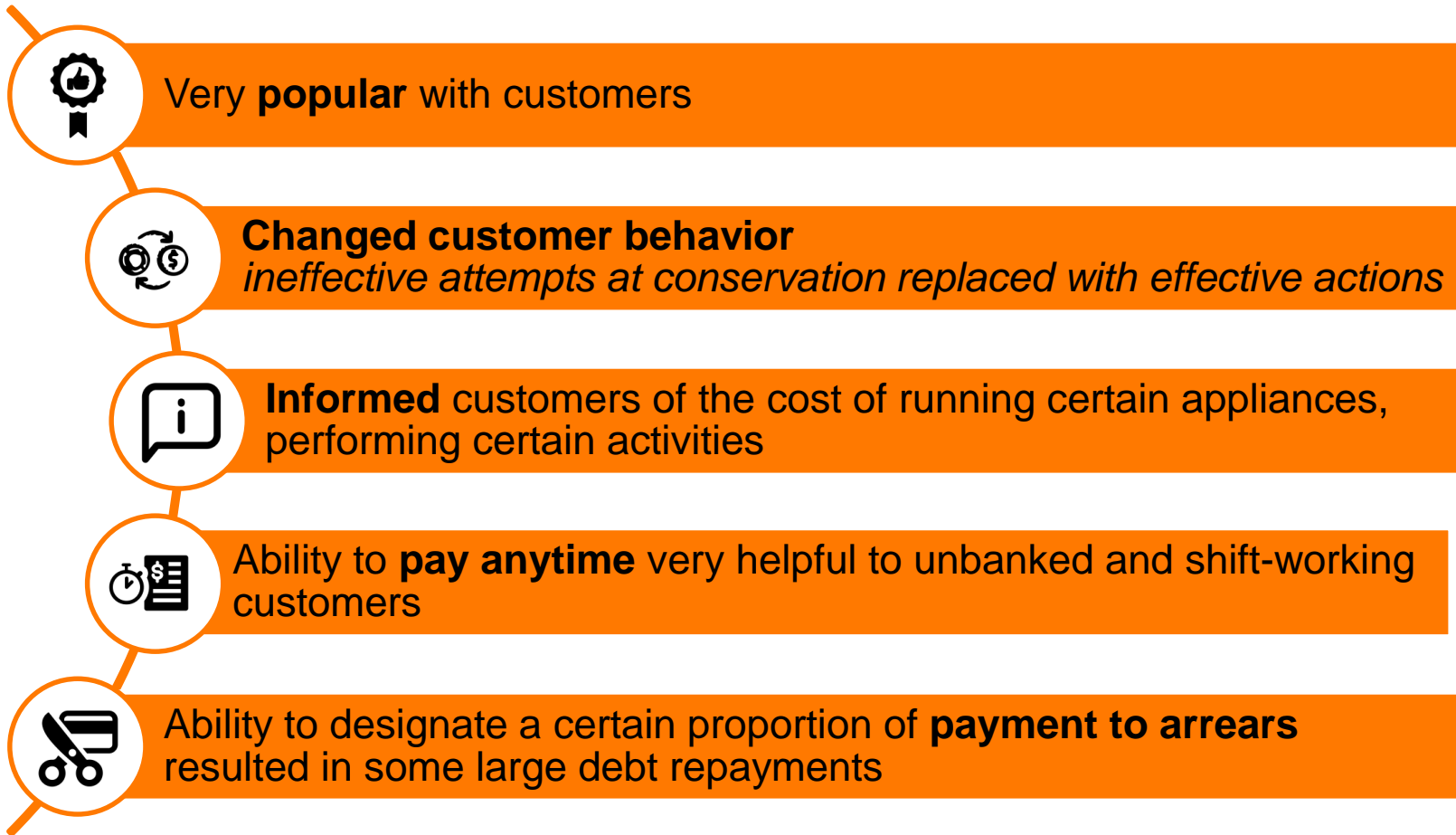
Meter #	607
Ave KWH Usage/hr	1.54
Cost per KWH	\$0.064062
Ave Cost/hr	\$0.10
\$ Remaining	\$93.44
Hours Remaining	947
KWH Remaining	1459
Last Purchase Amount	\$25.00
Last Purchase Date	2008-08-27

## Advantages

- High customer satisfaction
- Provides consumers with greater control over electricity costs
- Informs consumers in real time of the energy consumption of various appliances and activities
- Research indicates a conservation effect is found from participants
- Reduces “bill shock” by allowing small payments throughout a billing cycle
- Eliminates disconnect/reconnect fees
- Helps customer pay down arrearages
- Can help cash-strapped customers by avoiding or reducing security deposit for service
- Can be a good budgeting tool for room-mates
- Reduces number of customer write-offs, resulting in better cash-flow stability
- Reduced call-center costs

## Demand-Side Management

# Tacoma Power's PAYGO Experience



## Demand-Side Management

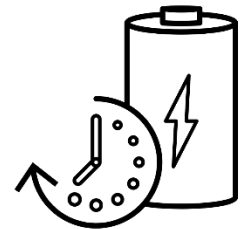
# Time-of-Use (TOU): Post-AMI

### Customers have expressed interest in monitoring electric usage in real time.

During the rate outreach for the 2019/2020 biennium, small business owners in particular expressed support for AMI because they are interested in greater control of their electric bills. This is a natural market segment for TOU rate offerings.

### Changes in utility costs should be the driver for pricing changes.

With the advent of the EIM, power markets in the Northwest are expected to change. Currently, there is very little difference in the cost to serve customers at different times of day. As power markets change, staff is very aware of the need to understand any cost bases for time-differentiated rates.



### Sufficient data is required to properly design TOU rates.

Utility best-practices suggest that at least one year of data be collected before a major changes such as TOU is implemented. An expedited timeline could be facilitated if AMI meters are installed as a statistically-valid random sample throughout the service territory. Such a deployment, however, is more costly than installing the meters in a geographic pattern. Staff is working with the AMI team to understand the best balance of cost and data acquisition.

# Commercial & Industrial Rates

**Section 9**



## Commercial & Industrial Rates

# Non-Residential Ratemaking Considerations

## Schedule G versus Schedules HVG/CP

- G class is broad and diverse. There is no “typical” G customer, yet there is one rate for all of them
- Some G class customers are bigger than some HVG customers. Size may be a better class distinction than voltage for large customer designation

## Load Factor

- Customers with a higher load factor (average usage ÷ maximum usage) are less costly to serve and so should arguably pay a lower average rate

## New Large Loads

- Tacoma Power is receiving more inquiries regarding large load terms, after a long period of industrial load decline
- A re-evaluation of marginal generation costs is underway

## Special Considerations

- McChord Participation Protocol

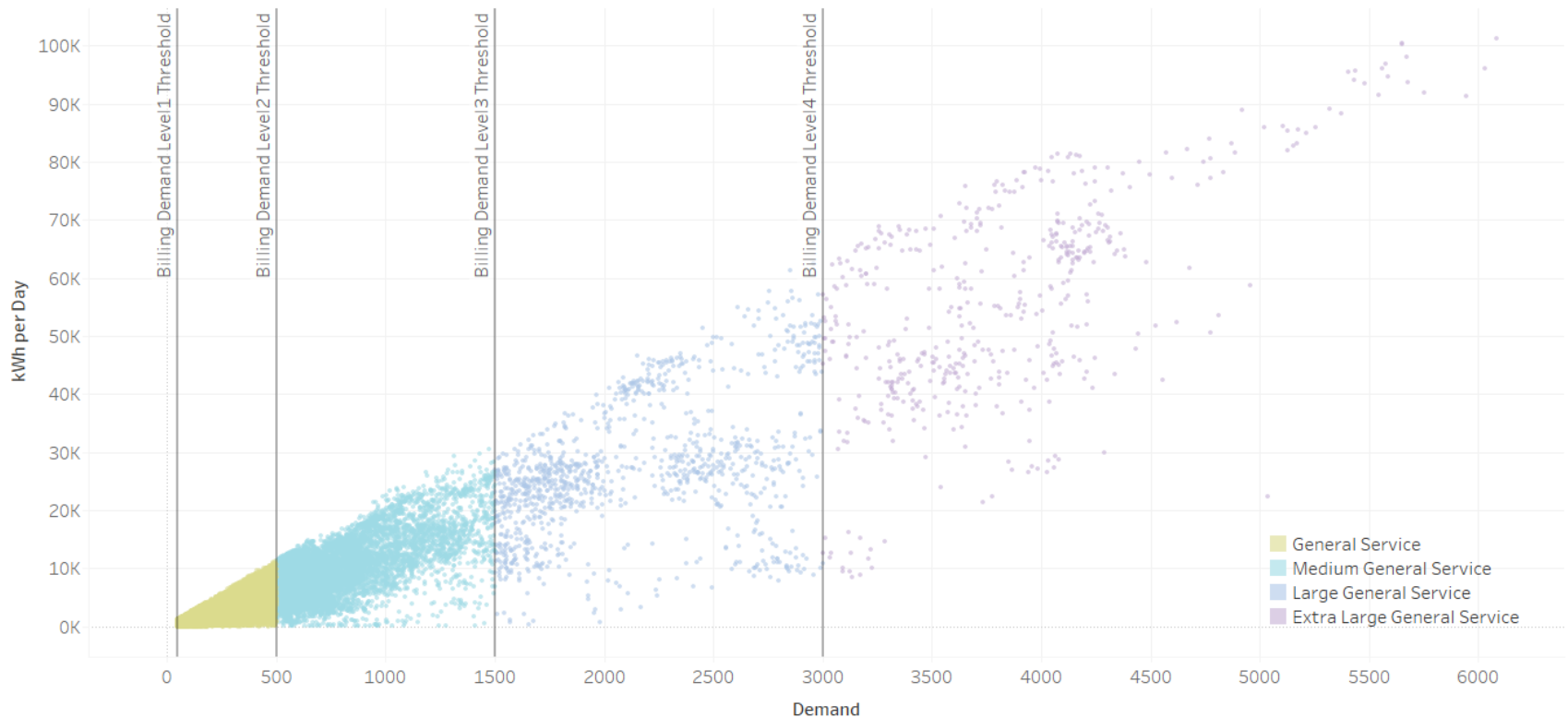
*Looking for general feedback, concerns and considerations...*

# Commercial & Industrial Rates

## G Class Load Research Findings

### Customer Reclassification

default demand thresholds are based on k-means clustering algorithm



Desired Number of Rate Classes  
4

Billing Demand Level1 Threshold  
50

Billing Demand Level2 Threshold  
500

Billing Demand Level3 Threshold  
1,500

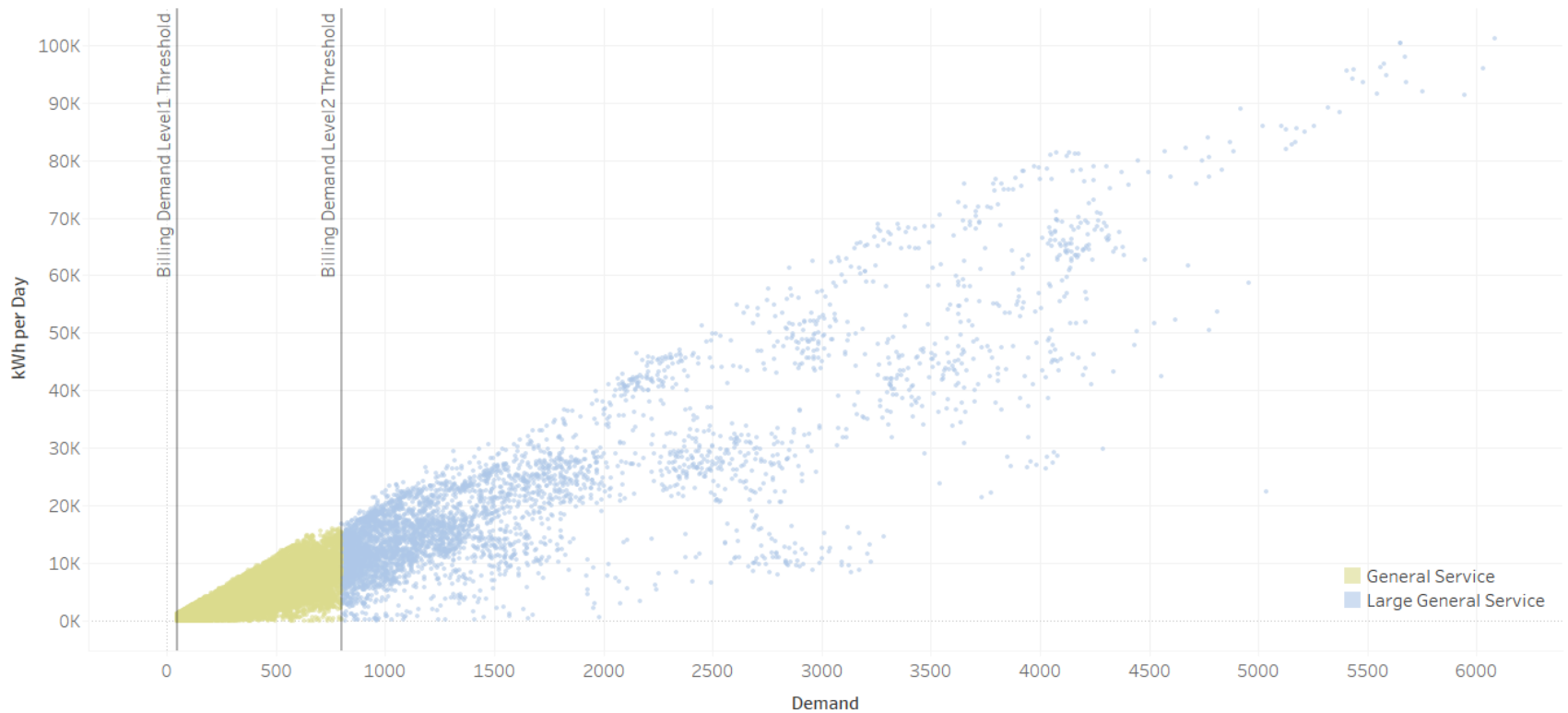
Billing Demand Level4 Threshold  
3,000

## Commercial & Industrial Rates

# G Class Load Research (Preparation for 2022/23)

### Customer Reclassification

with Schedule G Bifurcated



Billing Demand Level1 Threshold  
50

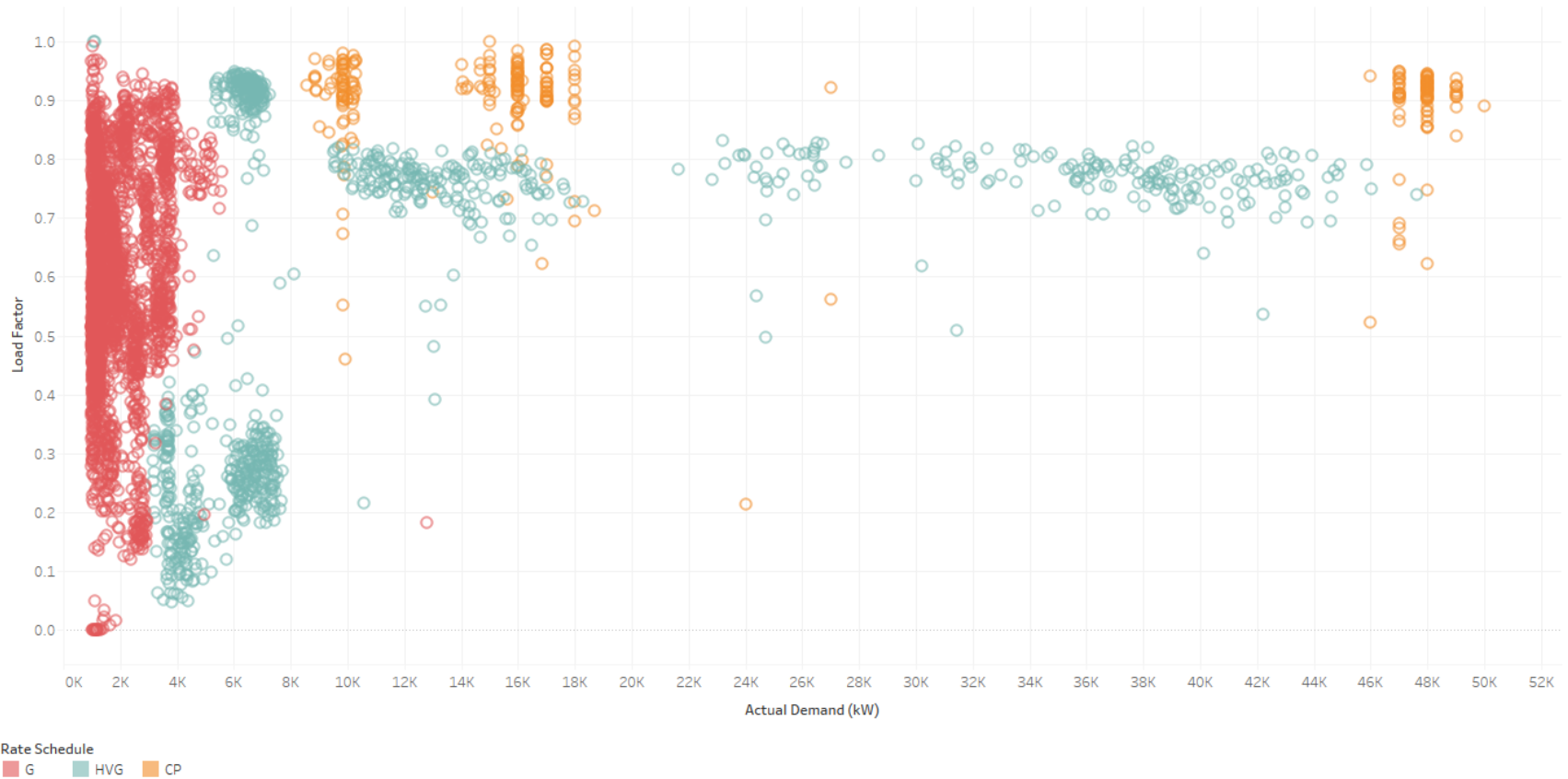
Billing Demand Level2 Threshold  
800

## Commercial & Industrial Rates

# Chart of all customers 1+ MW / load factor

### Load Factor Versus Demand

customers served under the G, HVG, or CP rate schedules with actual demand 1,000 to 50,000kW



## Commercial & Industrial Rates

# Load Factor Measures the Efficiency of a Load

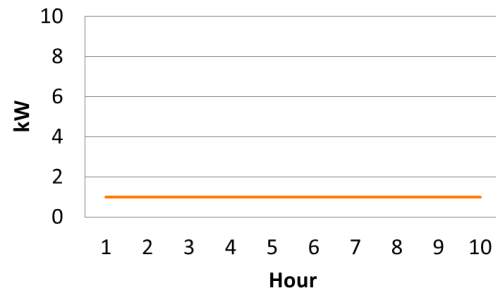


How do you use 10 kWh?

**Average Usage**  
compared to  
**Usage at Peak Consumption**



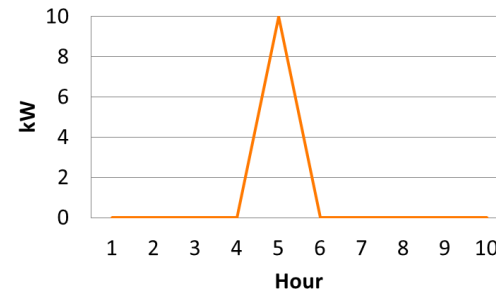
1 kW per hour  
for 10 hours



**High-load-factor** customers use most of their capacity at all time.



10 kW  
for 1 hour

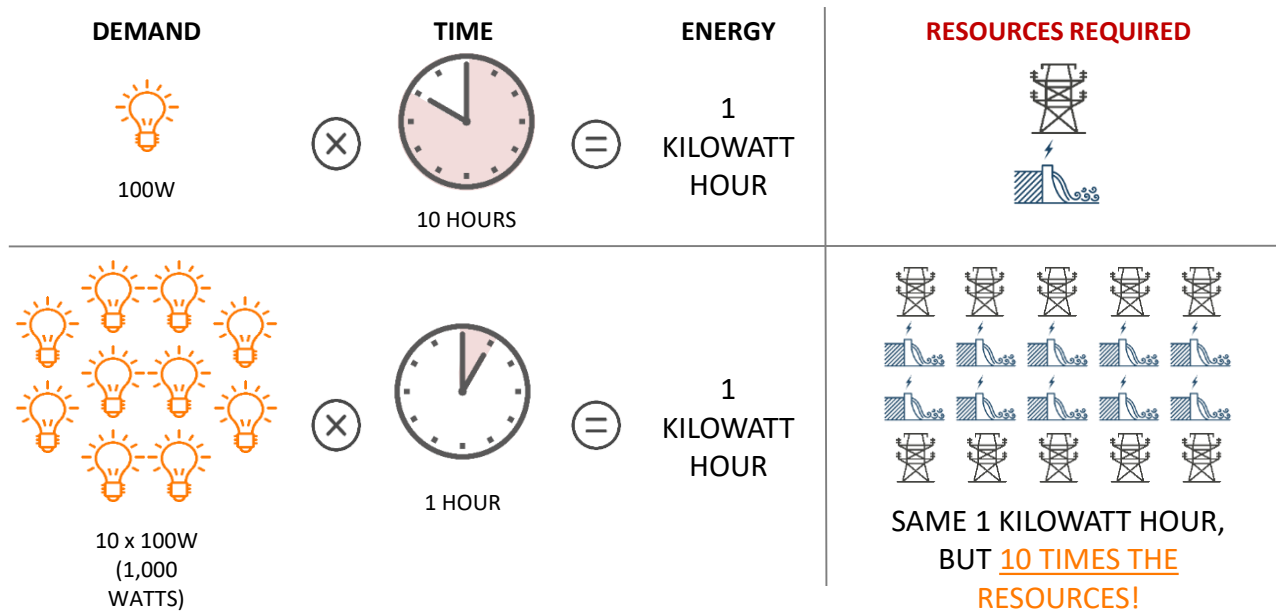


**Low-load-factor** customers have excess capacity for much of the time.

## Commercial & Industrial Rates

# Time-of-Use is Another Important Factor

The energy used by one 100-watt lightbulb lit for ten hours is the same as the energy used by ten 100-watt lightbulbs lit for one hour. However, the demand of ten 100-watt lightbulbs lit for one hour is ten times the demand of one 100-watt lightbulb lit for ten hours.



## Commercial & Industrial Rates

# HVG/CP Class Consolidation

### CP Rate is an Artifact of the Power Crisis

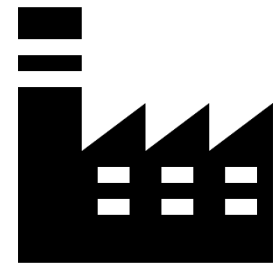
- Contractual requirement that scheduled power demands match actual load, or customer is subject to penalties
- Historically lower than HVG rate for high-load factor customers and very large loads
- Minimum contractual demand of 8 MW
- Confusion regarding eligibility for new and existing customers, especially vis-à-vis NLL rate policy provision for new customers

### Options for Existing HVG/CP Customers

- Given the limited number of customer served and that the customers are generally similarly situated, it makes sense to consolidate and standardize the two rate options.
- The alternative is to sunset these rate options (close to new customers) and set up a new set of general service rate schedules that logically flow from one to another.

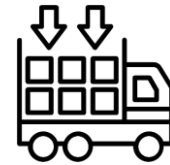
### Next Steps

- Bill impacts being assessed
- Stakeholder/customer conversations planned



## Commercial & Industrial Rates

# New Large Loads



### Current NLL policy provision applies only to 8-20 MW customers.

- Economic Development and Power Management both engaging with potential customers that could bring loads greater than 20 MW
- No clear provisions in place; need indicative pricing for customers over 20 MW
- Makes sense to address this potential customer group in conjunction with Industrial and General Service customer class rate revisions

### Current NLL policy provision is based on now-outdated IRP.

- 15% Adder based on conservation (marginal resource) in 2016, compared to the 2016 CP rate
- Reflects concern to protect current customers from paying for new generation resources needed to serve new customers that may not remain in business long enough to pay for new resources
- Since 2016, loads have continued to decline and wholesale prices remain soft, such that the utility is increasingly concerned to protect against risk of “too little” load as well as “too much” load

### The NLL policy should be more adaptive to changes in utility conditions.

- Initial thinking is to reference the IRP and current portfolio length under various hydro conditions to identify the appropriate pricing for “regular” industrial loads, to be updated each IRP
- A new NLL rate could be a formula using the latest resource cost prices as determined in the IRP
- The utility may still require a negotiated price for extremely large loads over some size to be determined based on expected utility length, transmission constraints, and other factors



## Commercial & Industrial Rates

# McChord Update: History

### What is the McChord Participation Protocol?

The McChord Air Force Base contract provides the base a perpetual right to negotiate rate increases.

In response to a 2003 rate case dispute, Tacoma Power agreed upon a framework, called the McChord Participation Protocol, to facilitate these contracted negotiations. The Protocol specifies rate case events and information exchanges intended to facilitate good-faith negotiations.

As part of the Participation Protocol, Tacoma Power provides the military a copy of the Cost-of-Service Analysis. The Base frequently retains a rate consultant to make technical suggestions regarding the model.

### What was the issue in the 2019/2020 process?

Tacoma Power uses a “coincident peak” (CP) allocator to allocate certain Demand-classified costs. This is a standard modeling choice. However, there are several versions of CP allocators which are in use.

Historically, Tacoma Power has used a “12-CP” allocator, which allocates relatively more cost to non-seasonal classes as compared to seasonal classes. The military consultant suggested use of a “3-CP” allocator, which has the opposite effect.

To illustrate the dollar values involved, in the last biennium, the residential class is allocated \$4.9 million dollars of Demand-classified cost using the 12-CP allocator, and \$12.3 million dollars using a 3-CP allocator.

### What is Coincident Peak Allocation?

Demand-driven costs are often allocated based on “coincident peak”. At the moment of a system peak, the demand of each class of customers is estimated. The contribution of each customer class to the peak is used to allocate the costs to each class. In a 3-CP allocation, monthly peak for each of the three highest months is used to create the allocator. In a 12-CP allocation, monthly peak for each of the months of the year is used to create the allocator.

During the peak season (winter), the residential class tends to contribute the most to the peak, because residential customers tend to be the most weather-sensitive (have the most heating load). Therefore, a peak-season (3-CP) allocator allocates more to the residential class.

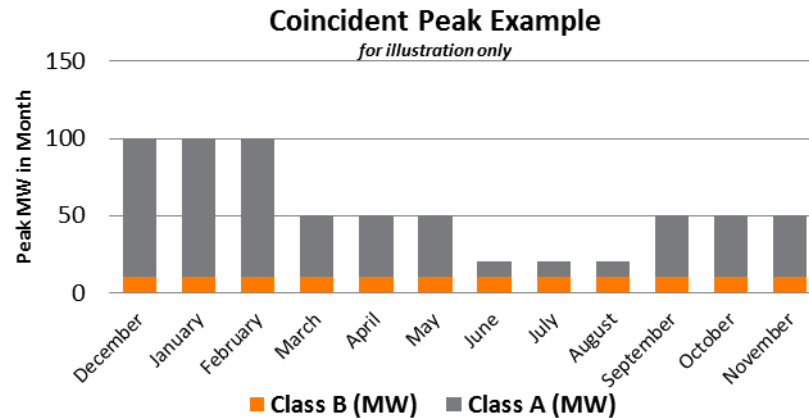
## Commercial & Industrial Rates

# Effect of Coincident Peak Allocation (Example)

### Illustrative Example

Consider the example of a winter-peaking utility with two classes, a weather-sensitive Class A and a flat-load Class B.

The percent contribution to monthly peak of Class A varies from 90% in winter to 50% in summer. Therefore, an average that includes the summer months is lower than an average which only includes winter months.



Estimated Class Load at Time of Monthly Peak	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
<b>Class A (MW)</b>	90	90	90	40	40	40	10	10	10	40	40	40
<b>Class B (MW)</b>	10	10	10	10	10	10	10	10	10	10	10	10
<b>Total System (MW)</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>50</b>	<b>50</b>	<b>50</b>	<b>20</b>	<b>20</b>	<b>20</b>	<b>50</b>	<b>50</b>	<b>50</b>

Class Contribution to Peak as percent	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
<b>Class A</b>	90%	90%	90%	80%	80%	80%	50%	50%	50%	80%	80%	80%
<b>Class B</b>	10%	10%	10%	20%	20%	20%	50%	50%	50%	20%	20%	20%

<b>Average for 3 Months (Winter)</b>	<b>90% Class A, 10% Class B</b>
<b>Average for 12 Months</b>	<b>75% Class A, 25% Class B</b>

## Commercial & Industrial Rates

# McChord Update: Results

**Tacoma Power maintains that the existing 12-CP allocator best reflects the current cost structure of the utility.**

Arguments for **3-CP allocators** are more applicable to **thermal utilities**.

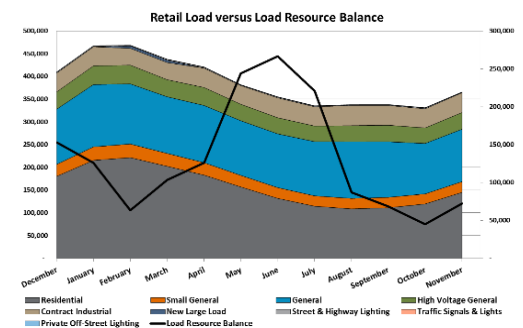
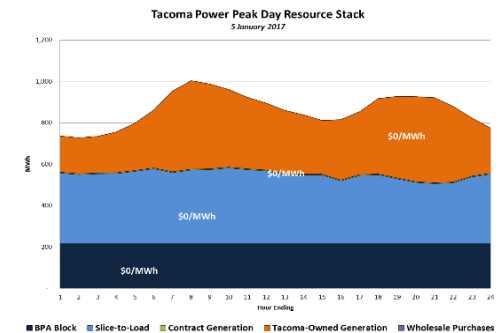
**Hydroelectric** systems are unique because:

- Plants are built for **energy instead of capacity**
- Time of greatest resource **constraint** is **not necessarily time of highest load**
- **Zero fuel cost** and fish passage costs greatly reduce direct link between generator cost and output

A peak-season allocator for Demand-allocated Production costs is most theoretically appropriate when the system is built to meet the seasonal load peak. Tacoma Power's current **Integrated Resource Plan (IRP)** standard specifically notes that hydroelectric resource inadequacy might occur in any month, not just in three Winter months.

In traditional thermal-based systems, the time of most constrained power supply (lowest load/resource balance) occurs at time of system peak (Winter). In contrast, **Tacoma Power experiences its expected lowest load/resource balance in October (Fall)**, while experiencing expected retail peak in February.

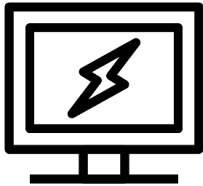
**Staff requests the Board to support use of the 12-CP allocator until cost studies show otherwise**



# Post-AMI Opportunities

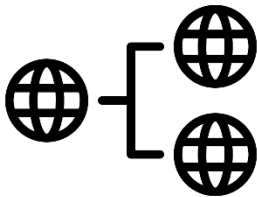
**Section 10**

# Post-AMI Rate Options: Future Consideration



### Customers have expressed interest in monitoring usage in real time

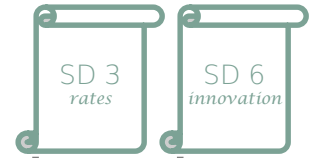
As customers are better able to understand how their behavior affects their bill, they may be more likely to respond to behavioral change messaging from the utilities as well as new rate plan options.



### Expect more class subdivisions

Staff expects to be able to use AMI data to identify customer groups previously unrecognizable. Cost allocation methods can be better aligned and rate offerings can be tailored for these groups after they are identified.

## Post-AMI Opportunities



# Specific AMI Rate Options for Future Consideration

Water changes are expected to be minimal at first, but subdivisions will be likely



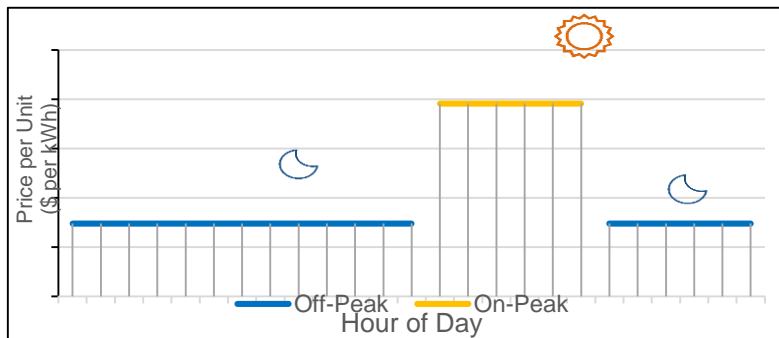
Parks & Irrigation may be separated into two rate classes.



Having an irrigation-only class would provide tax benefits to the utility.

Customers may also realize savings from other utilities (such as Environmental Services).

## AMI opens up many new possibilities for retail power rate options



TOU expected to be an offering for power post-implementation.