



APPROVED 4/22/26

MINUTES  
City of Tacoma  
Public Utility Board Study Session  
March 25, 2026  
3:00 p.m.

Chair O'Loughlin called the Public Utility Board study session to order at 3:00 p.m. in the third-floor conference room (LT1) of the Public Utilities Administration Building.

**Present:** John O'Loughlin; Elly Claus-McGahan; Anita Gallagher; William Bridges; Devin Hampton

**Tacoma Power: Customer Energy Solutions Overview**

Brittany Broyles, Asst. Section Mgr., provided an overview of Customer Energy Solutions (CES). CES sits within the Power Management organization and has served over 86,000 customers with projects, programs, and energy reports with a total 2024/2025 energy savings of 81,320 MWh. The portfolio serves approximately 30 programs that includes conservation, electrification, peak load management, customer renewables, electric vehicle enablement, and community programs. Ms. Broyles summarized the current biennium program that included updates to both reservation and business conservation, income-qualified programs, electric vehicle programs, community programs, and peak load management. A graphical representation of regional load forecasts was detailed as were future CES plans. The key drivers for a changing CES portfolio are load growth, climate change, changing regional generation mix, achieved conservation, and customer affordability. The CES strategy for the future includes a refresh of the CES portfolio; aligning programs to address peak demand, load, and customer affordability, and new demand response programs are in design. In summary, CES programs deliver measurable value to customers and the utility; the portfolio supports reliability, affordability, and equity; new programs address emerging system needs and evolving industry trends; and the team manages risk and public funds responsibly.

**Tacoma Power: Dam Safety Overview**

Chris Mattson, Generation Mgr, and Paul Lennemann, Chief Dam Safety Mgr, presented the information in this presentation. Tacoma Power has four Federal Energy Regulatory Commission (FERC) licenses and operates seven hydroelectric developments (Cushman 1, Mossyrock, Mayfield, Alder, LaGrande, Wynoochee, and

Cushman 2). FERC regulations and the dam safety program objectives were summarized. Regulatory drivers: independent consultant safety inspections; change in seismic and flood hazards; behavioral changes of dams; regulation and guidance changes; national dam safety incidents; safety-related incident reporting; and Risk Informed Decision Making (RIDM). Graphical illustrations of FERC RIDM were reviewed. Program risk drivers and public safety improvements for each of the hydroelectric developments were summarized.

### **Review of Board/Director Linkages and Board Rules of Procedure**

The Board Clerk, Director of Utilities, Board Chair, and Deputy City Attorney Lantz walked the Board through suggested edits to the Board/Director Linkages and Board Rules of Procedure. Discussion ensued. The final versions will be brought forth for Board consideration at a future Board meeting via resolutions.

### **Board/Director Comments/Updates**

Water Superintendent Burchard-Juarez shared that construction contract is now in place for the Howard Hanson Dam.

Board Members made positive remarks about the Economic Development Board annual meeting.

Director Flowers shared that her work plan has been included in the strategy/Tacoma 2035 crosswalk.

Chair O'Loughlin shared that the Rail Superintendent has been nominated for Progressive Railroad's Rail Mentoring Award.

Chair O'Loughlin remarked on the impact of bond rating on borrowing costs for Tacoma Water.

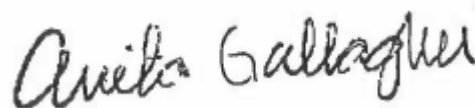
### **Adjournment**

The study session was adjourned at 5:38 p.m.

Approved:



John O'Loughlin, Chair



Anita Gallagher, Secretary