



Temporary Mitigation/Stabilization Site Update

City of Tacoma | Neighborhood and Community Services

Tacoma Public Utility Board
July 26, 2023



OVERVIEW



- City of Tacoma Strategy
- Shelter Update
- Operations and Performance Measurements
- Memorandum of Understanding
- Next Steps



Homeless Strategy



Vision: Sustain an equitable, dignified, and culturally responsive homeless and housing response system that quickly and effectively addresses everyone's homeless crisis while supporting the needs of local residents and businesses.

Mission: Collaborate with citywide initiatives and strategies, and regional partners and stakeholders to support long term permanent housing and provide supportive services to people experiencing homelessness in Tacoma. We provide real solutions to creating a thriving community by immediately responding to the needs of individuals in encampments, the surrounding neighborhoods, and local businesses and by providing immediate access to emergency shelter, health and wellness services and permanent, safe and stable housing to everyone experiencing homelessness in this city.

Values:

- Lead with anti-racism
- Center lived expertise
- Focus on trauma-informed care
- Make decisions using data
- Build capacity and collaborate with partners



Homeless Strategy



Goals:

- 1) Ensure affordable housing is available and accessible to Tacoma residents.
- 2) Everyone experiencing homelessness in Tacoma, or impacted by homelessness, can access services and support.
- 3) The shelter system in Tacoma offers all people a safe and dignified experience that is easy to access.
- 4) Tacoma's homeless service system provides individuals and families with access to a continuum of tailored supports to prevent and end homelessness.
- 5) Tacoma's homeless service system provides Individuals and families with access to permanent, stable housing in order to end the cycle of homelessness.



Goal 2 Objectives

- **Objective 2.1: Provide access to hygiene, outreach, and seasonal weather shelter for unhoused residents of Tacoma.**
- Objective 2.2: Streamline access to services through improved tracking and coordination to support unhoused residents in Tacoma.
- **Objective 2.3: Deploy targeted strategies to reduce barriers and increase access for priority populations to shelter, treatment and permanent housing.**
- **Objective 2.4: Collaborate with community and businesses to mitigate the impacts of homelessness.**

Previous

- Hire additional Program Development Specialists for the HEAL Team.
- **Eliminate known barriers to accessing shelter.**

Immediate (<1 year)

- Coordinate internal and external partners before people exit facilities into homelessness.
- Establish strategic outreach schedule with HEAL Team and service providers.
- Collect and analyze quantitative and qualitative data from those with lived experience.
- Develop a targeted approach for BIPOC populations from homelessness into sustainable housing
- Visual Dashboard to track fluidity of services and shelters access (PCCP 5.8)

Short-Term (1-2 years)

- Create a "By-Name List". (PCCP 5.1)
- Create and implement outreach processes and capacity that allows for on-demand services
- Directly fund expansion of detox for immediate access to treatment facilities.
- Implement protocol to strengthen the referral process to shelter and services (PCCP 2.3)
- Continue to work with local stakeholders to collaborate and develop solutions for supportive housing units in Tacoma/Pierce County.

Long-Term (3-5 years)

- Implement racial equity assessments to address disparities and support anti-racist transformation.
- Support existing providers to expand permanent supportive housing programs (PCCP 6)
- Create new permanent supportive housing units for those exiting homelessness with dedicated units for BIPOC.

Shelter system offers a safe and dignified experience



Goal 3 Objectives

- **Objective 3.1: Ensure adequate shelter capacity through diversity of shelter models.**
- Objective 3.2: Support Faith-based and non-profit organizations shelter capacity and ability to provide access to everyone.
- Objective 3.3: Reduce barriers to shelter for all individuals experiencing homelessness including Black, Indigenous and people of color (BIPOC); Lesbian, Gay, Bi-Sexual, Transgender, Queer, Intersex, Asexual/Allies, and more (LGBTQIA+); Youth and Young Adults, and those that are differently abled.

Previous

- **Contracted with new providers and implemented new shelter models that targeted priority populations and reduced barriers to accessing shelter.**
- Modified existing temporary shelter regulations to allow for more Faith-based and Non-profit organizations to provide additional shelter beds.
- Supported Faith-based and Non-profit organizations with the permitting process and funding for homeless shelters.
- Published weekly reporting on shelter bed utilization, capacity, and availability (PCCP 2.6)

Immediate (<1 year)

- Coordinate shelter providers to create accessible intake services in partnership with HEAL Team (PCCP 4.2)
- Prioritize access to behavioral health services by including it in all shelter provider contracts (PCCP 5.4)
- Increase shelter staff workforce by prioritizing funding for training academy
- Published daily and month reporting on shelter bed utilization, capacity, and availability (PCCP 2.6)

Short-Term (1-2 years)

- Expand permanent shelter capacity with existing providers and shelters
- **Continue to engage with targeted populations to identify needs and find alternative solutions and providers.**
- Standardize training with providers in Diversity, Equity, and Inclusion.

Long-Term (3-5 years)

- Prioritize funding for existing shelters to expand day services and resources for people who are experiencing homelessness.



Shelter on 25 August 2021



SHELTER TYPE	SHELTER	NUMBER OF BEDS	
Temporary	Bethlehem Baptist Church	40	
Temporary	Alzheimer Memorial Church	32	
Emergency	Stability Site- Catholic Community Services	85	
Emergency	Tacoma Emergency Micro-Shelter Site #2 - Low Income Housing Institute	65	
Emergency	Tacoma Emergency Micro-Shelter Site #3 - Low Income Housing Institute	60	
Permanent	Nativity House- Catholic Community Services	167	
Permanent	The Rescue Mission Adams Street Family Shelter	100	
Permanent	The Rescue Mission Adults Shelters	179	
Permanent	The Salvation Army	76	
Permanent	Beacon Young Adult Shelter- Life Enrichment Group	40	
Permanent	Youth Crisis Residential Center	12	
Permanent	YWCA Domestic Violence Shelter	56	
Permanent	Korean Women's Association Domestic Violence Shelter	18	
Total beds		930	



Shelter Update



SHELTER TYPE	SHELTER	NUMBER OF BEDS	Anticipated Project Standdown
Temporary	Bethlehem Baptist Church	40	December 2023
Temporary	Alzheimer Memorial Church	32	December 2024
Temporary	Shiloh Baptist Church	40	December 2024
Emergency	Stability Site- Catholic Community Services	100	Ongoing
Emergency	Tacoma Emergency Micro-Shelter Site #3 - Low Income Housing Institute	60	June 2024
Emergency	Tacoma Emergency Micro-Shelter Site #4 - Low Income Housing Institute	85	December 2023
Emergency	Aspen Court- Low Income Housing Institute	100	December 2023
Emergency	Veteran's Village- Forward Operating Base Hope	35	August 2023
Emergency	Forging Path Community-Tacoma Rescue Mission	50	December 2024
Emergency	Holy Rosary Safe Parking- Catholic Community Services	40	March 2024
Emergency	Freedom Project- Brotherhood RISE	32	December 2024
Permanent	Nativity House- Catholic Community Services	167	Ongoing
Permanent	The Rescue Mission Adams Street Family Shelter	120	Ongoing
Permanent	The Rescue Mission Adults Shelters	160	Ongoing
Permanent	The Salvation Army	40	Ongoing
Permanent	Beacon Young Adult Shelter- Life Enrichment Group	50	Ongoing
Permanent	Youth Crisis Residential Center	8	Ongoing
Permanent	YWCA Domestic Violence Shelter	56	Ongoing
Permanent	Korean Women's Association Domestic Violence Shelter	19	Ongoing

Total beds

1234

Veteran's Village Outcomes



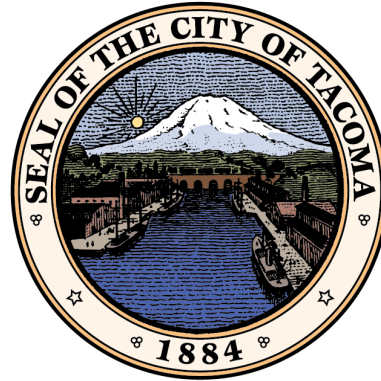
- Operational started in May 2022 (15 months)
 - Served 114 total clients
 - 51 clients have exited into permanent housing
 - 59% overall exit rate to housing
 - Site has been at or near capacity since opening
- Demographics of Residents at the Village
 - 33% of clients served are Black, Indigenous, and People of Color.
 - 86% of clients served are male
 - 61% of clients served are 55 and older



MEMORANDUM OF UNDERSTANDING



- Request MOU to continue to use property at 82nd and Pacific Ave
 - Temporary mitigation/stabilization site
 - Maintain 25 units to support Veterans
 - Community outreach
 - Operate no longer than August 2024



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