

In millions, for the years ended  
December 31,

	2019	2018	2017	2016	2015	2014	2013
Total Income	\$ 111.7	\$ 113.1	\$ 98.3	\$ 94.7	\$ 92.2	\$ 86.1	\$ 77.7
Operating Expenses	57.2	52.3	55.0	52.8	48.4	43.7	41.7
<b>Income Available for Debt Service</b>	<b>\$ 54.5</b>	<b>\$ 60.8</b>	<b>\$ 43.3</b>	<b>\$ 41.9</b>	<b>\$ 43.8</b>	<b>\$ 42.4</b>	<b>\$ 36.0</b>
Debt Service	\$ 18.7	\$ 18.7	\$ 18.7	\$ 18.3	\$ 18.8	\$ 19.9	\$ 21.0
Debt Service Coverage	2.91x	3.25x	2.32x	2.29x	2.33x	2.14x	1.72x
Plant Additions	\$ 49.3	\$ 48.7	\$ 46.9	\$ 36.3	\$ 223.4	\$ 95.2	\$ 138.0
Number of Customers	105,663	103,116	101,871	100,731	99,943	98,608	97,856
Average Rates (per 100 cubic feet)							
Residential	\$ 5.517	\$ 4.980	\$ 4.763	\$ 4.534	\$ 4.254	\$ 4.185	\$ 3.937
Commercial/Industrial	\$ 4.506	\$ 4.275	\$ 4.135	\$ 3.924	\$ 3.818	\$ 3.634	\$ 3.373

Water Sales  
(dollars in millions)

	2019	2018	2017	2016
Residential	60.85	56.39	52.50	50.74
Commercial	19.83	19.06	17.40	17.56
Special	6.88	6.87	6.30	5.85
Other	2.79	3.25	3.10	3.97
Unbilled Revenue	(0.11)	0.47	0.70	(0.14)

Water Consumption  
(gallons in billions)

	2019	2018	2017	2016
Residential	8.25	8.47	8.25	8.37
Commercial	3.29	3.33	3.15	3.35
Special	5.79	5.84	5.69	5.42
Other	0.89	0.89	0.93	1.27

Operating Expenses

	2019	2018	2017	
Depreciation	25,295,078	26,117,843	24,038,103	34%
Production	14,823,858	14,426,404	14,801,501	19%
Distribution	15,461,739	12,304,565	14,690,750	16%
Administration	11,793,170	10,829,965	11,352,104	14%
Other Operating Expenses	5,304,532	5,239,714	5,017,035	7%
Taxes	5,188,882	5,273,751	4,776,164	7%
Power & Transmission	2,955,869	3,091,566	3,190,426	4%