



Utility Assistance - Update

City of Tacoma | Customer Services

October 13, 2020



Emergency Assistance Program

Emergency Assistance Program Budget as of 10/13/2020

Utility Service	Total Emergency Assistance Program Budget	Emergency Assistance Program Expenditures (10/13/2020)	Remaining Emergency Assistance Program Budget	Number of Households Assisted
Power	\$1,700,000	\$1,501,457	\$198,543	11,137
Water	\$300,000	\$204,054	\$95,946	5,101
Wastewater	\$160,000	\$128,400	\$31,600	4,280
Surface Water	\$45,000	\$41,120	\$3,880	4,112
Solid Waste	\$195,000	\$176,281	\$18,719	4,407
TOTALS	\$2,400,000	\$2,051,312	\$348,688	2

**Funds allocated from BCAP*

Emergency Assistance Program

Application Status (as of 10/13/2020)

Applications Received	Applications Approved	Applications Denied*
14,746	11,400	3,332

Applications Received

Inside the City	Outside the City
59%	41%

***Denial Reasons:** Not in TPU service area; Over Income; Not listed as a customer; Incomplete application; Duplicate applications.

Emergency Assistance Program Eligible Credit

Power House	Power Apartment	Water	Wastewater*	Surface Water*	Solid Waste*
\$150	\$100	\$40	\$30	\$10	\$40

*Assistance amount is based on whether it's a single family home or apartment and the number of services (Power, Water, Wastewater, Surface Water, Solid Waste) billed directly by Tacoma Public Utilities. A household in the City of Tacoma with five services would receive \$270.