



Utility Assistance - Update

City of Tacoma | Customer Services

November 16, 2020



Emergency Assistance Program

Emergency Assistance Program Budget as of 11/16/2020

Utility Service	Total Emergency Assistance Program Budget	Emergency Assistance Program Expenditures (11/16/2020)	Remaining Emergency Assistance Program Budget	Number of Households Assisted
Power	\$1,700,000	\$1,564,443	\$135,557	11,598
Water	\$300,000	\$214,054	\$85,946	5,351
Wastewater	\$160,000	\$134,970	\$25,030	4,499
Surface Water	\$45,000	\$43,140	\$1,860	4,314
Solid Waste	\$195,000	\$185,201	\$9,799	4,630
TOTALS	\$2,400,000	\$2,141,808	\$258,192	2

**Funds allocated from BCAP*

Emergency Assistance Program

Application Status (as of 11/16/2020)

Applications Received	Applications Approved	Applications Denied*
15,583	11,832	3,631

Applications Received

Inside the City	Outside the City
59%	41%

***Denial Reasons:** Not in TPU service area; Over Income; Not listed as a customer; Incomplete application; Duplicate applications.

Emergency Assistance Program Eligible Credit

Power House	Power Apartment	Water	Wastewater*	Surface Water*	Solid Waste*
\$150	\$100	\$40	\$30	\$10	\$40

*Assistance amount is based on whether it's a single family home or apartment and the number of services (Power, Water, Wastewater, Surface Water, Solid Waste) billed directly by Tacoma Public Utilities. A household in the City of Tacoma with five services would receive \$270.

CARES Business Assistance

Application Status (as of 11/16/2020)

Applications Received	Applications Approved	Applications Denied*
891	807	84

*Denial Reasons: Not in city of Tacoma; Duplicate applications; Does not meet other eligibility requirements.

Information At A Glance

Women/ Minority Owned	Average Number of Employees	Zip Codes w/Most Applications	Business Type w/Most Applications
54%	8	98409 = 23% 98402 = 15% 98405 = 11%	Restaurant/ Hospitality = 28% Retail = 17% Service Provider = 13%