



Tacoma Public Utilities Advanced Metering Opt-Out Terms and Conditions January 2021 v1.1

5.0 Customer Opt-Out Request Terms and Conditions:

i. Terms and Conditions:

- a. I represent and warrant that I am the named account holder (or their legal guardian) of the utility account number provided. I further represent and warrant that I am either the legal owner of the premise or a tenant at the premise, or the legal guardian of the owner or tenant, as listed on this application.
- b. By signing this application, I am verifying that I request to opt-out of Tacoma Public Utilities' standard communicating advanced electric meter. By signing this application, I acknowledge that a non-radio frequency (RF) transmitting meter shall be utilized for the purpose of opting-out at the premise listed on this application. Depending on the time this application is received by Tacoma Public Utilities related to the planned advanced meter upgrade at the listed premises, this opt-out meter may either be an existing, non-communicating electric meter (legacy meter) or an advanced electric meter with the radio frequency (RF) transmitter turned off (radio off meter).
- c. By signing this application, I acknowledge that if a legacy meter is being used as an opt-out option, the legacy meter will be replaced in the future with an advanced meter in accordance with routine maintenance. If at the time of replacement, the legacy meter is still being utilized for the purpose of opt-out, the legacy meter will be transitioned to an advanced electric meter with the radio frequency (RF) transmitter turned off (radio off meter). I acknowledge that this transition includes a period, typically less than one week, when the radio frequency (RF) transmitter will be turned on to synchronize and provision the meter with Tacoma Public Utilities' metering systems. Following this synchronization, the meter's radio frequency (RF) transmitter will be turned off (radio off meter).
- d. I understand and have read specific Opt-Out policy details and provisions provided within the Tacoma Public Utilities Customer Services Policies Opt-Out section, including eligibility, fees, steps to opt-out, moves, revocation of opt-out eligibility, and canceling opt-out.
- e. I understand that, in accordance with the Tacoma Public Utilities Customer Services Policy Opt-Out section and the Tacoma Municipal Code, Title 12, my account will be assessed a recurring billing cycle fee of \$15.
- f. I understand that by opting-out I am only eligible for Tacoma Public Utilities' basic rates and I will not be able to receive any other enhanced benefits that the standard communicating advanced electric meter may provide, such as faster outage detection, easier move in, out, and reconnection, flexible payment options related to advanced metering, and frequent usage data.
- g. I understand that if I move to a new location, this opt-out application will not apply and I will need to complete a new opt-out application for the new premise, including payment of any related fees.
- h. I agree that I will maintain clear and direct access to my meter(s) allowing Tacoma Public Utilities to manually read the meter(s) during typical business hours throughout the month.