

# What to expect during your Advanced Meter upgrade

- Upgrading all meters in our system to advanced meters could take up to 24 months.
- You will receive multiple notifications from us when we are ready to upgrade your neighborhood.
- Meter upgrades will occur Monday - Friday between 8 a.m. and 6 p.m.
- If your meters are accessible, you don't need to be home.
- There will be a brief interruption in your power and/or water service during installation.