

New water rates went into effect on Jan. 1

Your water rates cover the cost of providing clean, reliable water. This includes maintaining our water system, protecting natural resources near our facilities, complying with regulations, and investing in upgrades that improve your services.

You will see a \$3.09 average monthly water rate increase on your utility bill if you live within the City of Tacoma, and \$3.67 in our surrounding service area. By gradually increasing rates over time, we can prevent large increases while still providing the services you rely on.

Visit MyTPU.org/Rates for more information. **U***

Tacoma Rail invests in track reliability with new tamper

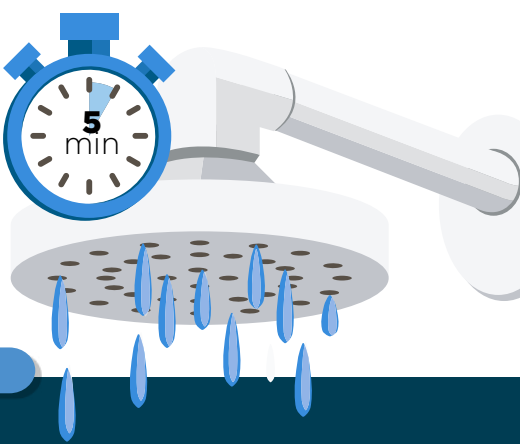
Tacoma Rail acquired a new tamping machine known as a “tamper.” It lifts and packs rock (ballast) beneath railroad ties to keep tracks level and stable. A well-maintained track bed is essential for safe operations, reduces wear and tear, and minimizes costly repairs.

The tamper uses a Tier 4 engine, which significantly reduces nitrogen oxide emissions and particulate matter while improving fuel efficiency. This investment supports Rail’s commitment to environmental stewardship and sustainable practices while modernizing its diesel-powered equipment.

The tamper was bought through a zero-interest loan from the Washington State Department of Transportation, with a 10-year repayment term. This acquisition represents a direct investment in the long-term resilience of local infrastructure. **U***

Use water wisely to help save money

Using water efficiently helps reduce your utility bills, conserve resources, and ensure a reliable water supply now and for the future. Get started by turning off the tap when washing hands, brushing teeth, and shaving. Take five-minute showers and consider installing water-efficient showerheads to reduce water waste. Only run your dishwasher and washing machine when they’re fully loaded to maximize efficiency.



Order your free water savings kit online at MyTPU.org/WaterSmart. **U***

Train safety: stay alert, stay safe

Your safety around our railroad tracks is a top priority.

To stay safe:

-  **Cross only at designated crossings.** Trains are quieter than ever and can come from any direction at any time.
-  **Never walk on tracks,** it’s illegal trespass and highly dangerous.
-  **Stay back at least 15 feet.** Trains overhang tracks and can’t stop quickly. They always have the right of way.
-  **Stay alert.** Avoid distractions like phones or headphones near tracks.

Learn more at Oli.org/Safety-near-trains. **U***



Our commitment to community

Our employees are passionate about giving back. Through our Community Connection program, we offer employee volunteer events and donation drives that support local organizations.

In late 2025, we raised nearly **\$155,000** for **United Way of Pierce County**, one of the largest campaigns in the county! From a morning kickoff to a show-stopping basket raffle, our team showed up in a big way to support UWPC’s mission.

We also partnered with Greentrike, which operates the Children’s Museums in Tacoma and Joint Base Lewis-McChord. With pay-as-you-will admission, Greentrike makes its spaces accessible to all families and offers programs like the **Monarch Diaper Bank**.

In a recent donation drive, employees contributed over **\$3,700** in diapers and wipes to Greentrike!

Making a difference is at the heart of what we do, and we’re proud of our team for stepping up for our community.

Learn more at MyTPU.org/CommunityInvolvement. **U***



Curious about your utility usage habits?

Electricity and water use naturally fluctuate with the seasons. MyAccount, our online portal, helps you track your electric and water consumption so you can spot trends and find opportunities to save.

The usage dashboard lets you view data daily, weekly, or monthly—and even overlay temperature trends. You can also set up notifications for power and water outages, potential water leaks, and high-water use.

Learn more and sign up at MyTPU.org/About-MyAccount. **U***



Partnering with you—every day

Every home and routine is different, but we all use energy and water every day, and there are plenty of ways to make the most of both. We provide tips, tools, and programs to help you use resources wisely and keep your home efficient year-round.

Whether you’re interested in small changes or ready for new upgrades, you’ll find practical ideas that fit your lifestyle.

Discover all the ways to save at MyTPU.org/WaystoSave. **U***

U* trivia – answer and win*

What lifts and packs rock beneath railroad ties to keep tracks level and stable?

Be one of 50 randomly chosen people with the correct answer, and we will mail you a free prize. To enter, submit your answer by **Feb. 27** MyTPU.org/Trivia or by mail to **U* Trivia, 3628 S. 35th St., Tacoma, WA 98409**. Include your name, phone number, and mailing address for mail-in and postcard entries. **U***



*City of Tacoma employees and their immediate family members are ineligible to win. One entry per household.

POWER MOVE #53
Starting the year with savings that last

You’ve seen the ads, but what’s a Power Move? It’s any smart step you take to make your home more energy-efficient with Tacoma Power’s help. From heat pumps to smart thermostats and insulation, we offer rebates and 0% interest loans to make upgrades more affordable. No matter how you move toward comfort and savings this year, we’re here to make it easier.



Learn more at MyTPU.org/PowerMoves. **U***

U* Calendar

Find a complete list of our events and office closures at MyTPU.org/Calendar. **U***



WINTER 2026 CONTENTS

- New water rates
- Train safety and reliability
- Helping our community