

Summer water rates

How do you water?

New Public Utility Board member

New water superintendent

Summer water rates are in effect

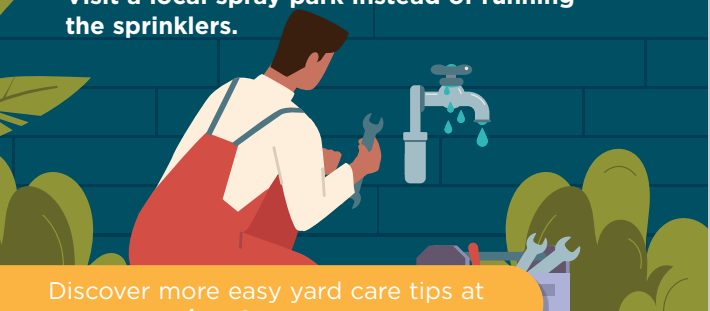
From June 1 through Sept. 30, Tacoma Water charges a slightly higher rate for water use above 5 CCF. (CCF stands for 100 cubic feet, which is 748 gallons.)

For practical tips on conserving water and managing your bill, visit [MyTPU.org/WaterSmart](https://www.mytpu.org/WaterSmart).

How to reduce outdoor water use

Watering lawns and gardens can nearly double total water use during the summer. Our conservation goal is to reduce peak summer demand by 6.65% per person from 2018-2027. Conserving water now can help ensure there's enough supply for our community, fish, and wildlife.

- **Fix leaky spigots and repair irrigation systems.**
- **Let your lawn go golden.**
- **Water landscapes early in the day.**
- **Visit a local spray park instead of running the sprinklers.**



Discover more easy yard care tips at [MyTPU.org/YardCare](https://www.mytpu.org/YardCare). **U***

How do you water?

People, pets, plants, and wildlife need water every day. As we grab that first cup of coffee, cook our food, wash dishes and clothing, tend our gardens, bathe our pets, hydrate, and more, water impacts our daily lives. Water is essential for survival, and we use it in an array of fun activities like fishing and swimming, and it's even vital to industry, transportation, and agriculture. Water also makes up most of Earth's surfaces, such as oceans, lakes, rivers, and watersheds.

We invite you to engage in our new water awareness campaign as we reveal how our quirky characters and community use water daily. You might identify yourself in a character's personality and unusual traits or know someone similar, as they come to life on billboards and buses in the coming months. Or you may relate to them via social media through real stories from people as they answer the question, "How do you water?" **U***

POWER MOVE #36 Help your home chill without breaking a sweat



Every year, the seasons change, and somehow, it still manages to catch us off guard. One minute, it's chilly; the next, it's suddenly 85 degrees Fahrenheit, and your home is struggling to keep up.

Insulation might be a brilliant first move if you're thinking about home upgrades but aren't sure where to start. It helps your home stay comfortable through the weather swings, keeping your heating and cooling systems from working overtime, and can lead to noticeable savings on your energy bill.

Unlike equipment that needs maintenance or eventual replacement, insulation has the potential to last for decades. It also helps every other system in your home run more efficiently. So, whether you're looking into getting a new heat pump or want your current systems to do a better job, insulation gives you more comfort with less effort.

Even better? Tacoma Power can help you get it done. We offer rebates, zero-interest loans, and programs for income-qualified households to help make upgrades like insulation more accessible so you can improve comfort without breaking your budget.

Start where it makes sense. Get the most out of what you already have and take the first step toward a more efficient home.

Learn more at [MyTPU.org/PowerMoves](https://www.mytpu.org/PowerMoves). **U***

U* Trivia - answer and win

What is the question Tacoma Water asks in its new water awareness campaign?

Be one of 50 randomly chosen people with the correct answer, and we will mail you a free prize. To enter, submit your **answer by Aug. 31** at [MyTPU.org/Trivia](https://www.mytpu.org/Trivia) or by mail to U* Trivia, 3628 S. 35th St., Tacoma, WA 98409. Include your name, phone number, and mailing address for mail-in and postcard entries. **U***

U* Calendar

Find a complete list of our events and office closures at [MyTPU.org/Calendar](https://www.mytpu.org/Calendar). **U***

Public Utility Board gets new clean energy advocate



Devin Hampton, a former eight-year Obama White House appointee, has officially joined the Tacoma Public Utility Board.

He is native to Tacoma and a University of Washington graduate with extensive experience in the public and private utility sectors. Hampton is the CEO of UtilityAPI co-founded Empowering Diverse Climate Talent. He held multiple positions in the U.S. Department of Energy and later became chief of staff at the U.S. Trade and Development Agency. Hampton also serves on the boards of the Clean Energy Leadership Institute and Clean Energy for America and as a Trilateral Commission member.

He will serve as interim while Board member Carlos Watson is on leave. **U***

How hydropower keeps your home cool and the grid green

When temperatures rise in the summer, the flexibility and reliability of Northwest hydropower makes sure you can cool down your home with a few clicks of the thermostat or the flip of a switch. Demand on the power grid increases as people turn up their air conditioning or fans. Solar and wind can't ramp up to meet demand, but hydroelectric energy can quickly turn the stored water into power and ensure the cool air and lights stay on. Tacoma Power provides over 50% of our power needs through clean, renewable hydroelectric energy.

This type of energy ensures excellent reliability while reducing carbon emissions that contribute to global climate change. **U***



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Providing clean, reliable water is our priority

If you're a Tacoma Water customer, you can learn about your water and water system in our annual Water Quality Report, mailed to your home in late June. Each year, we compile water quality test results and highlight the efforts and programs it takes to ensure we have healthy and excellent-tasting drinking water at a reasonable cost for years to come. Feature stories cover our new Pinnacle Ridge water tower, water main swabbing, and water quality factors. Our recent tests show that our water exceeds the standards of state and federal laws.

You can get the results and discover more about our work to provide quality drinking water at [MyTPU.org/WaterQuality](https://www.mytpu.org/WaterQuality). **U***

Tacoma Water names new superintendent

Keri Burchard-Juarez, PE, PMP, came from Seattle Public Utilities, where she served as deputy director for Project Delivery and Engineering. She brings over 25 years of experience in the municipal water and infrastructure sector, with over a decade of executive-level leadership. Her background includes various leadership roles at the City of Austin and Garver USA.

Burchard-Juarez holds a bachelor's degree in civil engineering from the University of Texas at Austin. She also actively contributes to the water and engineering community at the local, state, and national levels and volunteers with many local organizations.

She officially began at Tacoma Water on June 16. **U***

Remember your cold-water safety sense when it's hot outside

Have you visited one of the many beautiful parks we operate near our dams? Summer is the perfect time to get outdoors and spend some time in the sun, enjoying our parks' many fishing, boating, and swimming opportunities. It's important to remember that when it's hot outside, the water in our lakes is still very cold.

Glacier-fed rivers create our lakes. The farther from shore, the colder the water can get. Water can be dangerous at any time, especially when it's chilly. Did you know that falling into water under 70 degrees shocks your body, which can cause gasping and drowning? Even experienced swimmers can quickly lose muscle control.

How to Stay Safe While You Recreate

- **Always wear your life jacket.**
- **Never go out in the water alone.**
- **Ease into cold water gradually so your body can get used to the temperature.**
- **Never boat or swim under the influence.**
- **Follow all boater safety regulations.**

Find additional safety resources at [MyTPU.org/Parks](https://www.mytpu.org/Parks). **U***

