New water rates went into effect on Jan. 1 through two adjustments.

1. Previously approved adjustment in the fall of 2022 due to increased costs from inflation to maintain our water system. From that, you will see this average monthly increase on your utility bill:
   - $1.80 if you live in Tacoma
   - $2.11 if you live in our surrounding service area

2. An adjustment was approved in Nov. 2023 due to the revenue shortage from the paper mill closure. From that, you will see the additional monthly increases below:
   - $2.28 if you live in Tacoma
   - $3.03 if you live in our surrounding service area

These adjustments will result in a combined $4.08 average monthly increase if you live in Tacoma and $5.14 if you live in our surrounding service area.

As a customer-owned municipal utility, our rates only cover our cost to provide clean, reliable drinking water. These rate adjustments help cover the cost of operating the utility and caring for its assets.

The mill accounted for one-third of our drinking water use or the equivalent use of 100,000 homes and over $7 million in revenue. To learn more about the mill closure, visit MyTPU.org/MillClosure.