

Save time using one of our self-service options to pay your utility bill



My Account – Manage and pay your bill online. You can use a credit or debit card with the Visa, MasterCard, or Discover logo or transfer money directly from your checking or savings account. You only need your utility account number to start. **MyTPU.org/MyAccount.**



Automated phone service – Make a payment or set up payment arrangements by calling 253-502-8600 and pressing option 1.



TPU Pay Box – Our Pay Boxes are located at select grocery stores throughout Pierce County and our office. Pay by cash, personal check, American Express, Visa, MasterCard, or Discover card. For a complete list of locations, visit **MyTPU.org/WaystoPay.**



You may qualify for the utility Bill Credit Assistance Plan

Whether you face a short-term financial issue or are on a limited or fixed income, paying your bills can sometimes be challenging. If your household meets the requirements below, you may qualify for our Bill Credit Assistance Plan.



Have a current TPU account in your name.



Live in the dwelling full-time as your primary residence.



Have residential, single-metered service
(meter cannot be shared with another unit or structure).



Your household must meet the income guidelines.WW

Visit **MyTPU.org/Assistance** to view the income guidelines and application.

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