

Residential Utility Assistance Application

This application is for customers currently receiving SNAP or WIC benefits. Please indicate which program you are currently enrolled in.

SNAP

WIC



For more information, visit MyTPU.org/Assistance.

You must fully complete all areas of this application for us to process

CONTACT INFORMATION				
TPU Account Number	Service Address	City	State	Zip
DSHS Client ID	Contact Preference Phone Email Mail (USPS)		Email	
Primary Language English Other	Primary phone number	May we send text messages to this number? (Message and data rates may apply.) Yes No		

MEMBER HOUSEHOLD INFORMATION	
Full name of each occupant (Please print. Complete information for yourself and everyone living in the household)	Date of Birth
If you run out of space above: Please use a separate sheet of paper to list any additional household members along with the information above.	

PLEASE COMPLETE THE BACK OF THIS APPLICATION.

Residential Utility Assistance Application

TERMS AND CONDITIONS

I give Tacoma Public Utilities (TPU) permission to request information from government, tribal, or community agencies and authorize those agencies to share information related to any financial assistance I receive from them with TPU to determine my eligibility for utility assistance programs.

I understand that if I knowingly give TPU false, misleading, or incomplete information or if I violate TPU's Customer Services Policies or Tacoma Municipal Code, I may be rejected from participation in the TPU program, that TPU may recover from me any funds received or applied on my behalf and that I may be subject to other penalties (including criminal prosecution).

I also understand I will notify TPU of any changes, including change of address, household size, income, or benefit eligibility. If my power or water use is above average, I will allow TPU to access my home to identify potential conservation opportunities that may help reduce my utility bill.

Print name (as it appears on the utility invoice)	Signature	Date
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Submit application and required copies to

Tacoma Public Utilities
Customer Solutions Office
3628 South 35th Street
Tacoma WA 98409-3192

Office Contact Information

Walk-in Hours:
7:30 a.m. to 4 p.m.
Phone Number:
253-502-8600 (7:30 a.m. to 4 p.m.)
Fax Number:
253-502-8906

Applications may be completed online at
MyTPU.org/Assistance.



RACIAL AND ETHNIC IDENTITY This information is only used to ensure equitable outreach in our community and does not determine eligibility. You may select more than one.

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|---------------------------------|--------------------------------|-----------------|-------|
| White/Not Hispanic | Black/Not Hispanic | Hispanic/Latino | Asian |
| Hawaiian/Other Pacific Islander | Native American/Alaskan Native | Rather Not Say | |

HOW DID YOU HEAR ABOUT OUR PROGRAMS?

- | | | | |
|--------------|--------------------------------|-------------------|-----------------|
| Website | Friends or Family | Community Event | Agency Referral |
| Social Media | Newsletter/Utility Bill Insert | TPU Advertisement | Other |