



## Residential Program Requirements (5+ units/bldg) Rebates

### Qualifying projects must meet the following to be eligible for a rebate:

- Tacoma Power General Program Requirements (outlined below)
- Equipment and materials must be installed to program specifications
- All work must be installed by a Tacoma Power Participating Contractor. (Exception: hybrid water heater and thermostat rebates)

### Conditions:

- Tacoma Power reserves the right to withdraw, modify or terminate this program at any time, without notice.
- Program requirements, product specifications and incentives are subject to change without notice.
- Tacoma Power does not endorse any particular contractor, retailer, manufacturer or product.

## GENERAL PROGRAM REQUIREMENTS

### 1. PROPERTY MUST (all of the following):

- Be a multifamily building with 5+ units/bldg. Requirements for multifamily properties with two to four units/bldg are available in the [Residential Program Requirements \(up to 4 units/bldg\)](#)
- Be served by Tacoma Power
- Have electric as primary source of existing heat

### 2. PROPERTY OWNER MUST (all of the following):

- Accept program Terms & Conditions by signing and submitting the [Residential Energy Efficiency application \(5+ units/bldg\)](#)

Submit all required documents

- Receive pre-approval from Tacoma Power for all projects prior to any product purchase or installation
- Agree that property owners of dwellings with 5+ units/bldg may be required to sign a Multifamily Incentive Agreement

### 3. TACOMA POWER MAY:

- Conduct a comprehensive property pre-assessment, pre and post-inspections

ADDITIONAL REQUIREMENTS FOR SPECIFIC UPGRADES

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## WEATHERIZATION (WINDOWS & INSULATION) (5+ units/bldg)

### Requirements

#### INELIGIBLE:

- New construction
- Homes undergoing a major remodel where building code requires an insulation or window upgrade
- If Tacoma Power paid for insulation in the past, not eligible to reinsulate the same area(s)

#### Requirements:

- Project must meet the General Program Requirements listed on page 1
- Primary source of heat must be electric
- Project must meet Tacoma Power's [Weatherization Program Specifications](#)

#### Required documentation:

- Tacoma Power bid form, signed by property owner:
  - o [Insulation](#)
  - o [Window](#)
- Invoice that meets Tacoma Power's Residential Customer [Invoice Requirements](#)
- Window stickers or packing slip stating U-values
- Insulation certificate identifying type, R-values and square footage
- [Knob & Tube \(K&T\) Wiring Inspection Report](#) completed and signed by a certified electrician (if applicable)
- Before and after photos of installed products. See [photo verification requirements](#)

## HYBRID WATER HEATER (5+ units/bldg)

<b>Requirements</b>	<b>INELIGIBLE:</b> <ul style="list-style-type: none"> <li>- New Construction</li> </ul>
	<b>Requirements:</b> <ul style="list-style-type: none"> <li>- Project must meet general program requirements listed on page 1</li> <li>- Project must meet Tacoma Power's <a href="#">HWH program specifications</a></li> <li>- Existing water heater must be electric resistance</li> <li>- Product must be listed on the <a href="#">BPA Qualified Product List</a></li> </ul>
	<b>Required documentation:</b> <ul style="list-style-type: none"> <li>- Invoice or receipt showing hybrid water heater manufacturer, model number, cost and date of purchase</li> <li>- Before and after photos of installed products. See <a href="#">photo verification requirements</a></li> </ul>
Additional Requirements for <b>DIY rebates</b>	<ul style="list-style-type: none"> <li>- Rebate amount cannot exceed the total cost of materials</li> <li>- Rebate applies to materials cost only, not labor</li> </ul>

## SMART THERMOSTAT (5+ units/bldg)

<b>Requirements</b>	<b>INELIGIBLE:</b> <ul style="list-style-type: none"> <li>– Thermostats that control cooling-only systems or dual fuel heating systems (gas furnace with electric heat pump)</li> </ul>
	<b>Limitations:</b> <ul style="list-style-type: none"> <li>– One Smart Thermostat per heating system</li> </ul>
	<b>Requirements:</b> <ul style="list-style-type: none"> <li>– Project must meet Tacoma Power's <a href="#">Thermostat Specifications</a></li> <li>– The home's heating system must be either an existing electric forced air furnace or a central heat pump</li> <li>– Thermostat must be listed on <a href="#">BPA's Smart Thermostat Qualified Products list</a></li> <li>– Smart Thermostat must include the following features: <ul style="list-style-type: none"> <li>o 7-day programmable or learning-based scheduling</li> <li>o Wi-Fi enabled with remote access</li> <li>o Occupancy detection</li> <li>o For heat pumps: auxiliary heat control/optimization</li> </ul> </li> </ul>
	<b>Required documentation:</b> <ul style="list-style-type: none"> <li>– Completed <a href="#">Smart Thermostat Application</a></li> <li>– Invoice or receipt showing manufacturer, model number, cost and date of purchase</li> <li>– Photo of installed thermostat.</li> </ul>
Additional Requirements for <b>DIY Rebates</b>	<ul style="list-style-type: none"> <li>– Rebate amount cannot exceed the total cost of materials</li> <li>– Rebate applies to material costs only, not labor</li> </ul>

## LINE VOLTAGE THERMOSTAT (5+ units/bldg)

<b>Requirements</b>	<b>INELIGIBLE:</b> <ul style="list-style-type: none"> <li>- Homes that are heating with a central heating system</li> </ul>
	<b>Requirements:</b> <ul style="list-style-type: none"> <li>- Thermostats must replace existing bi-metal line voltage thermostats on a one for one basis</li> <li>- Project must meet Tacoma Power's <a href="#">Thermostat Specifications</a></li> <li>- The home's heating system must be electric baseboard or wall heaters.</li> <li>- Thermostat must meet Tacoma Power Specifications: <ul style="list-style-type: none"> <li>o Programmable</li> <li>o Digital Display</li> <li>o Have a thermistor temperature sensing element that is accurate to within 1.5 degrees or better</li> <li>o Be UL- or CSA-listed for use with their application</li> </ul> </li> </ul>
	<b>Required Documentation:</b> <ul style="list-style-type: none"> <li>- Complete <a href="#">Line Voltage Thermostat Application</a></li> <li>- Invoice or receipt showing manufacturer, model number, cost and date of purchase</li> <li>- Photos of installed thermostats</li> </ul>
Additional Requirements for <b>DIY Rebates</b>	<ul style="list-style-type: none"> <li>- Rebate amount cannot exceed the total cost of materials</li> <li>- Rebate applies to material costs only, not labor</li> </ul>

## HEAT PUMP (5+ units/bldg)

### Requirements

**INELIGIBLE:**

- Homes that have previously participated in the Ductless Heat Pump (DHP) Program through Tacoma Power
- New construction

**Limitations:**

- One rebate per home/unit

**Requirements:**

- Project must meet general program requirements listed on page 1
- Must meet Tacoma Power [Central Heat Pump Specifications](#)
- Heat pump must:
  - o Have minimum 7.5 HSPF2/14.3 SEER2 ratings
  - o Be installed by a Tacoma Power Participating Contractor
- To qualify as variable speed, the heat pump must have an inverter driven compressor.

**Required documentation:**

- Contractor bid form that meets Tacoma Power's [Heating and Cooling bid requirements](#) signed by the homeowner.
- Invoice that meets Tacoma Power's Residential Customer [Invoice Requirements](#)
- AHRI certificate
- Copy of heat load calculation and balance point worksheet
- Before and after photos of installed products. See [photo verification requirements](#)

## DUCTLESS HEAT PUMP (5+ units/bldg)

Requirements	<b>INELIGIBLE:</b> <ul style="list-style-type: none"><li>- New construction or major remodel requiring energy code compliance</li></ul>
	<b>Limitations:</b> <ul style="list-style-type: none"><li>- One rebate/loan per home/unit</li></ul>
	<b>Requirements:</b> <ul style="list-style-type: none"><li>- Project must meet general program requirements listed on page 1</li><li>- Project must meet Tacoma Power's <a href="#">Ductless Heat Pump (DHP) Specifications</a></li><li>- DHP must:<ul style="list-style-type: none"><li>o Have minimum 9.0 HSPF or 7.5 HSPF2 ratings</li><li>o Requires one indoor unit <b>be installed in main living area</b></li></ul></li></ul>
	<b>Required documentation:</b> <ul style="list-style-type: none"><li>- Contractor bid form that meets Tacoma Power's <a href="#">Heating and Cooling Bid Requirements</a> signed by the homeowner</li><li>- Invoice that meets Tacoma Power's Residential Customer <a href="#">Invoice Requirements</a></li><li>- AHRI certificate</li><li>- Before and after photos of installed products. See <a href="#">photo verification requirements</a></li></ul>