Qualifying projects must meet the following to be eligible for an incentive:

— Tacoma Power General Program Requirements (outlined below)
— Equipment and materials must be installed to program specifications
— All work must be installed by a Tacoma Power Participating Contractor (no DIY)

Conditions:

— Tacoma Power reserves the right to withdraw, modify or terminate this program at any time, without notice.
— Program requirements, product specifications and incentives are subject to change without notice.
— Tacoma Power does not endorse any particular contractor, retailer, manufacturer or product.

1. PROPERTY MUST (all of the following):

— Be a single family OR a multifamily building up to four units per building and no more than three stories.
  Requirements for multifamily buildings with more than five units are available in
  Residential Program Requirements (5+ Units).
— Be served by Tacoma Power

2. PROPERTY OWNER MUST (all of the following):

— Accept program Terms & Conditions by signing and submitting the
  Residential Energy Efficiency Program Application (up to 4 Units).
— Submit all required documents
— Receive pre-approval from Tacoma Power if applying for a loan

3. TACOMA POWER MAY:

— Conduct a comprehensive property pre-assessment, and pre or post-inspections
### ADDITIONAL REQUIREMENTS FOR SPECIFIC UPGRADES

<table>
<thead>
<tr>
<th>Upgrade</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weatherization</td>
<td>3</td>
</tr>
<tr>
<td>Heat Pump</td>
<td>4</td>
</tr>
<tr>
<td>Ductless Heat Pump (DHP)</td>
<td>5</td>
</tr>
<tr>
<td>Duct Sealing</td>
<td>6</td>
</tr>
<tr>
<td>Hybrid Water Heater</td>
<td>7</td>
</tr>
<tr>
<td>Thermostats</td>
<td>8 &amp; 9</td>
</tr>
</tbody>
</table>
## WEATHERIZATION (WINDOWS & INSULATION) (up to 4 units/bldg)

**Requirements:**
- Project must meet the General Program Requirements listed on page 1
- Primary source of heat must be electric
- Project must meet Tacoma Power’s [Weatherization Program Specifications](#).

**Required Documentation:**
- Tacoma Power bid/proposal, signed by property owner:
  - Insulation
  - Window
- Invoice that meets Tacoma Power’s Residential Customer [Invoice Requirements](#)
- Copy of window permit (required in most jurisdictions) and window stickers or packing slip stating U-values
- Insulation certificate identifying type, R-values and square footage
- [Knob & Tube (K&T) Wiring Inspection Report](#) completed and signed by a certified electrician (if applicable)

## INELIGIBLE:
- Manufactured homes
- New Construction
- Homes undergoing a major remodel where building code requires an insulation or window upgrade
- If Tacoma Power paid for insulation in the past, not eligible to reinsulate the same area(s)

**Additional Requirements for LOANS**

**INELIGIBLE:**
- Corporations

**Requirements:**
- Property owner must provide proof of ownership
- For detailed requirements and credit information, please visit: [MyTPU.org/Zerointerest](#)

## INELIGIBLE:
- Manufactured homes
- New Construction
- Homes undergoing a major remodel where building code requires an insulation or window upgrade
- If Tacoma Power paid for insulation in the past, not eligible to reinsulate the same area(s)

**Additional requirements for DEFERRED LOANS**

**Household occupants must:**
- Meet eligible income qualifications
- Complete and submit Income Qualification Application
- Provide supporting documentation
## HEAT PUMP (up to 4 units/bldg)

### INELIGIBLE:
- Homes that have previously participated in the Ductless Heat Pump (DHP) Program through Tacoma Power
- New construction

### Limitations:
- One rebate per home/unit

### Requirements:
- Project must meet general program requirements listed on page 1
- Must meet Tacoma Power Central Heat Pump Specifications
- Heat pump must:
  - Have minimum 9.0 HSPF/14 SEER and 7.6 HSPF2/13.4 SEER2 ratings
  - Be installed by a Tacoma Power Participating Contractor
- To qualify as variable speed, the heat pump must have an inverter driven compressor and be connected to ductwork that heats the majority of the home.

### Required documentation:
- Contractor bid form that meets Tacoma Power’s bid form requirements signed by the homeowner
- Invoice that meets Tacoma Power’s Residential Customer Invoice Requirements
- AHRI certificate
- Copy of heat load calculation and balance point worksheet
- For variable speed projects, variable speed must be indicated on the bid/invoice.

### Additional Requirements for LOANS

### Requirements:
- Property owner must provide proof of ownership
- Primary source of heat must be electric
  - For detailed requirements and credit information, visit MyTPU.org/ZeroInterest

### Additional requirements for DEFERRED LOANS

### Household occupants must:
- Meet eligible income qualifications
- Complete and submit Income Qualification Application
- Provide supporting documentation
<table>
<thead>
<tr>
<th>Requirements</th>
<th>INELIGIBLE:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- New construction or major remodel requiring energy code compliance</td>
</tr>
<tr>
<td>Limitations:</td>
<td>- One rebate/loan per home/unit</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Requirements:</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Project must meet general program requirements listed on page 1</td>
</tr>
<tr>
<td>- Project must meet Tacoma Power’s <a href="#">Ductless Heat Pump (DHP) Specifications</a></td>
</tr>
<tr>
<td>- DHP must:</td>
</tr>
<tr>
<td>- Have minimum 9.0 HSPF or 7.6 HSPF2 ratings</td>
</tr>
<tr>
<td>- Requires one indoor unit <a href="#">be installed in main living area</a></td>
</tr>
</tbody>
</table>

**Required documentation:**
- Contractor bid form that meets Tacoma Power’s [Heating and Cooling Bid Requirements](#) signed by the homeowner
- Invoice that meets Tacoma Power’s Residential Customer [Invoice Requirements](#)
- AHRI certificate

**Additional Requirements for LOANS**
- Property owner must provide proof of ownership
- For detailed requirements and credit information, visit [MyTPU.org/ZeroInterest](#)

**Additional requirements for DEFERRED LOANS**
- Household occupants must:
  - Meet eligible income qualifications
  - Complete and submit Income Qualification application
  - Provide supporting documentation
<table>
<thead>
<tr>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INELIGIBLE:</strong></td>
</tr>
<tr>
<td>- New construction</td>
</tr>
<tr>
<td>- Homes with ducts that have been previously sealed through the Performance Tested Comfort Systems (PTCS) or BPA’s Prescriptive Duct Sealing program, unless Tacoma Power has pre-approved additional duct sealing</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Requirements:</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Project must meet general program requirements listed on page 1</td>
</tr>
<tr>
<td>- Project must meet Tacoma Power’s Prescriptive Duct Sealing Specifications</td>
</tr>
<tr>
<td>- The home’s heating system must be either an existing electric forced air furnace or a central heat pump</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Required documentation:</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Invoice that meets Tacoma Power’s Residential Customer Invoice Requirements</td>
</tr>
</tbody>
</table>

Document 5060, Effective: April 2023
## HYBRID WATER HEATER (up to 4 units/bldg)

<table>
<thead>
<tr>
<th>Requirements</th>
<th>INELIGIBLE:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- New Construction</td>
</tr>
</tbody>
</table>

### Requirements:
- Project must meet general program requirements listed on page 1
- Project must meet Tacoma Power’s [HWH program specifications](#)
- Existing water heater must be electric resistance
- Product must be listed on the [BPA Qualified Product List](#)

### Required documentation:
- Invoice or receipt showing hybrid water heater manufacturer, model, model number, cost and date of purchase

### Additional requirements for **LOANS**

### Requirements:
- Property owner must provide proof of ownership
- For detailed requirements and credit information, visit [MyTPU.org/ZeroInterest](#)

### Additional requirements for **DEFERRED LOANS**

### Household occupants must:
- Meet eligible income qualifications
- Complete and submit Income Qualification Application
- Provide supporting documentation
## SMART THERMOSTAT (up to 4 units/bldg)

### INELIGIBLE:
- Thermostats that control cooling-only systems or dual-fuel heating systems (gas furnace with electric heat pump)

### Limitations:
- One Smart Thermostat per heating system (maximum of 2 rebates per home/unit)

### Requirements:
- Thermostat must be new
- Project must meet Tacoma Power’s [Thermostat Specifications](#)
- The home’s heating system must be either an existing electric forced air furnace or a central heat pump
- Thermostat must be listed on BPA’s [Smart Thermostat Qualified Products list](#)
- Smart Thermostat must include the following features:
  - 7-day programmable or learning-based scheduling
  - Wi-Fi enabled with remote access
  - Occupancy detection
  - For heat pumps: auxiliary heat control/optimization
- Rebate cannot exceed the total cost of materials
- Rebate applies to material costs only, not labor

### Required Documentation
- [Completed Smart Thermostat Application](#)
- Invoice or receipt showing thermostat manufacturer, model number, cost, and date of purchase
### LINE VOLTAGE THERMOSTAT (up to 4 units/bldg)

<table>
<thead>
<tr>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INELIGIBLE:</strong></td>
</tr>
<tr>
<td>- Homes that are heating with a central heating system</td>
</tr>
<tr>
<td><strong>Requirements:</strong></td>
</tr>
<tr>
<td>- Thermostats must replace existing bi-metal line voltage thermostats on a one for one basis</td>
</tr>
<tr>
<td>- Project must meet Tacoma Power’s <a href="#">Thermostat Specifications</a></td>
</tr>
<tr>
<td>- The Home’s heating system must be electric baseboard, or wall heaters.</td>
</tr>
<tr>
<td>- Thermostat must meet Tacoma Power Specifications:</td>
</tr>
<tr>
<td>- Programmable</td>
</tr>
<tr>
<td>- Digital Display</td>
</tr>
<tr>
<td>- Have a thermistor temperature sensing element that is accurate to within 1.5 degrees or better</td>
</tr>
<tr>
<td>- Be UL- or CSA-listed for use with their application</td>
</tr>
<tr>
<td>- Rebate amount cannot exceed the total cost of materials</td>
</tr>
<tr>
<td>- Rebate applies to material costs only, not labor</td>
</tr>
<tr>
<td><strong>Required Documentation:</strong></td>
</tr>
<tr>
<td>- Complete Tacoma Power <a href="#">Thermostat Application</a></td>
</tr>
<tr>
<td>- Invoice or receipt showing thermostat manufacturer, model number, cost, and date of purchase</td>
</tr>
</tbody>
</table>