

Residential Program Requirements (up to 4 units/bldg) Rebates and Loans

Qualifying projects must meet the following to be eligible for an incentive:

- Tacoma Power General Program Requirements (outlined below)
- Equipment and materials must be installed to program specifications
- All work must be installed by a Tacoma Power Participating Contractor (no DIY)

Conditions:

- Tacoma Power reserves the right to withdraw, modify or terminate this program at any time, without notice.
- Program requirements, product specifications and incentives are subject to change without notice.
- Tacoma Power does not endorse any particular contractor, retailer, manufacturer or product.

GENERAL PROGRAM REQUIREMENTS

1. PROPERTY MUST (all of the following):

- Be a single family OR a multifamily building up to four units per building and no more than three stories. Requirements for multifamily buildings with more than five units are available in [Residential Program Requirements \(5+ Units\)](#).
- Be served by Tacoma Power

2. PROPERTY OWNER MUST (all of the following):

- Accept program Terms & Conditions by signing and submitting the [Residential Energy Efficiency Program Application \(up to 4 Units\)](#).
- Submit all required documents
- Receive pre-approval from Tacoma Power if applying for a loan

3. TACOMA POWER MAY:

- Conduct a comprehensive property pre-assessment, and pre or post-inspections

ADDITIONAL REQUIREMENTS FOR SPECIFIC UPGRADES

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WEATHERIZATION (WINDOWS & INSULATION) (up to 4 units/bldg)

<p>Requirements</p>	<p>INELIGIBLE:</p> <ul style="list-style-type: none"> – Manufactured homes – New Construction – Homes undergoing a major remodel where building code requires an insulation or window upgrade – If Tacoma Power paid for insulation in the past, not eligible to reinsulate the same area(s) <p>Requirements:</p> <ul style="list-style-type: none"> – Project must meet the General Program Requirements listed on page 1 – Primary source of heat must be electric – Project must meet Tacoma Power's Weatherization Program Specifications. <p>Required Documentation:</p> <ul style="list-style-type: none"> – Tacoma Power bid/proposal, signed by property owner: <ul style="list-style-type: none"> o Insulation o Window – Invoice that meets Tacoma Power's Residential Customer Invoice Requirements – Copy of window permit (required in most jurisdictions) and window stickers or packing slip stating U-values – Insulation certificate identifying type, R-values and square footage – Knob & Tube (K&T) Wiring Inspection Report completed and signed by a certified electrician (if applicable)
<p>Additional Requirements for LOANS</p>	<p>INELIGIBLE:</p> <ul style="list-style-type: none"> – Corporations <p>Requirements:</p> <ul style="list-style-type: none"> – Property owner must provide proof of ownership – For detailed requirements and credit information, please visit: MyTPU.org/ZeroInterest
<p>Additional requirements for DEFERRED LOANS</p>	<p>Household occupants must:</p> <ul style="list-style-type: none"> – Meet eligible income qualifications – Complete and submit Income Qualification Application – Provide supporting documentation

HEAT PUMP (up to 4 units/bldg)

Requirements	INELIGIBLE: <ul style="list-style-type: none"> – Homes that have previously participated in the Ductless Heat Pump (DHP) Program through Tacoma Power – New construction
	Limitations: <ul style="list-style-type: none"> – One rebate per home/unit
	Requirements: <ul style="list-style-type: none"> – Project must meet general program requirements listed on page 1 – Must meet Tacoma Power Central Heat Pump Specifications – Heat pump must: <ul style="list-style-type: none"> o Have minimum 9.0 HSPF/14 SEER and 7.6 HSPF2/13.4 SEER2 ratings o Be installed by a Tacoma Power Participating Contractor – To qualify as variable speed, the heat pump must have an inverter driven compressor and be connected to ductwork that heats the majority of the home.
	Required documentation: <ul style="list-style-type: none"> – Contractor bid form that meets Tacoma Power's bid form requirements signed by the homeowner – Invoice that meets Tacoma Power's Residential Customer Invoice Requirements – AHRI certificate – Copy of heat load calculation and balance point worksheet – For variable speed projects, variable speed must be indicated on the bid/invoice.
Additional Requirements for LOANS	Requirements: <ul style="list-style-type: none"> – Property owner must provide proof of ownership – Primary source of heat must be electric <ul style="list-style-type: none"> o For detailed requirements and credit information, visit MyTPU.org/ZerolInterest
Additional requirements for DEFERRED LOANS	Household occupants must: <ul style="list-style-type: none"> – Meet eligible income qualifications – Complete and submit Income Qualification Application – Provide supporting documentation

DUCTLESS HEAT PUMPS (up to 4 units/bldg)

Requirements	INELIGIBLE: <ul style="list-style-type: none"> – New construction or major remodel requiring energy code compliance
	Limitations: <ul style="list-style-type: none"> – One rebate/loan per home/unit
	Requirements: <ul style="list-style-type: none"> – Project must meet general program requirements listed on page 1 – Project must meet Tacoma Power’s Ductless Heat Pump (DHP) Specifications – DHP must: <ul style="list-style-type: none"> o Have minimum 9.0 HSPF or 7.6 HSPF2 ratings o Requires one indoor unit be installed in main living area
	Required documentation: <ul style="list-style-type: none"> – Contractor bid form that meets Tacoma Power’s Heating and Cooling Bid Requirements signed by the homeowner – Invoice that meets Tacoma Power’s Residential Customer Invoice Requirements – AHRI certificate
Additional Requirements for LOANS	Requirements: <ul style="list-style-type: none"> – Property owner must provide proof of ownership – For detailed requirements and credit information, visit MyTPU.org/ZeroInterest
Additional requirements for DEFERRED LOANS	Household occupants must: <ul style="list-style-type: none"> – Meet eligible income qualifications – Complete and submit Income Qualification application – Provide supporting documentation

DUCT SEALING (up to 4 units/bldg)

Requirements	INELIGIBLE: <ul style="list-style-type: none">– New construction– Homes with ducts that have been previously sealed through the Performance Tested Comfort Systems (PTCS) or BPA's Prescriptive Duct Sealing program, unless Tacoma Power has pre-approved additional duct sealing
	Requirements: <ul style="list-style-type: none">– Project must meet general program requirements listed on page 1– Project must meet Tacoma Power's Prescriptive Duct Sealing Specifications– The home's heating system must be either an existing electric forced air furnace or a central heat pump
	Required documentation: <ul style="list-style-type: none">– Invoice that meets Tacoma Power's Residential Customer Invoice Requirements

HYBRID WATER HEATER (up to 4 units/bldg)

Requirements	INELIGIBLE: <ul style="list-style-type: none"> – New Construction
	Requirements: <ul style="list-style-type: none"> – Project must meet general program requirements listed on page 1 – Project must meet Tacoma Power's HWH program specifications – Existing water heater must be electric resistance – Product must be listed on the BPA Qualified Product List
	Required documentation: <ul style="list-style-type: none"> – Invoice or receipt showing hybrid water heater manufacturer, model, model number, cost and date of purchase
Additional requirements for LOANS	Requirements: <ul style="list-style-type: none"> – Property owner must provide proof of ownership – For detailed requirements and credit information, visit MyTPU.org/ZeroInterest
Additional requirements for DEFERRED LOANS	Household occupants must: <ul style="list-style-type: none"> – Meet eligible income qualifications – Complete and submit Income Qualification Application – Provide supporting documentation

SMART THERMOSTAT (up to 4 units/bldg)

Requirements	INELIGIBLE: <ul style="list-style-type: none"> – Thermostats that control cooling-only systems or dual-fuel heating systems (gas furnace with electric heat pump)
	Limitations: <ul style="list-style-type: none"> – One Smart Thermostat per heating system (maximum of 2 rebates per home/unit)
	Requirements: <ul style="list-style-type: none"> – Thermostat must be new – Project must meet Tacoma Power's Thermostat Specifications – The home's heating system must be either an existing electric forced air furnace or a central heat pump – Thermostat must be listed on BPA's Smart Thermostat Qualified Products list – Smart Thermostat must include the following features: <ul style="list-style-type: none"> o 7-day programmable or learning-based scheduling o Wi-Fi enabled with remote access o Occupancy detection o For heat pumps: auxiliary heat control/optimization – Rebate cannot exceed the total cost of materials – Rebate applies to material costs only, not labor
Required Documentation	<ul style="list-style-type: none"> – Completed Smart Thermostat Application – Invoice or receipt showing thermostat manufacturer, model number, cost, and date of purchase

LINE VOLTAGE THERMOSTAT (up to 4 units/bldg)

Requirements	INELIGIBLE: <ul style="list-style-type: none">– Homes that are heating with a central heating system
	Requirements: <ul style="list-style-type: none">– Thermostats must replace existing bi-metal line voltage thermostats on a one for one basis– Project must meet Tacoma Power's Thermostat Specifications– The Home's heating system must be electric baseboard, or wall heaters.– Thermostat must meet Tacoma Power Specifications:<ul style="list-style-type: none">o Programmableo Digital Displayo Have a thermistor temperature sensing element that is accurate to within 1.5 degrees or bettero Be UL- or CSA-listed for use with their application– Rebate amount cannot exceed the total cost of materials– Rebate applies to material costs only, not labor
	Required Documentation: <ul style="list-style-type: none">– Complete Tacoma Power Thermostat Application– Invoice or receipt showing thermostat manufacturer, model number, cost, and date of purchase