

BUDGET PERFORMANCE REPORT

1ST QTR. – 2023

POWER • WATER • RAIL



**TACOMA PUBLIC UTILITIES
2023/2024 BIENNIAL BUDGET PERFORMANCE REPORTS*
1st QUARTER 2023**

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** Unaudited reports focusing on operating transactions in the operating fund, excluding some non budgetary entries made for accounting purposes.*



TACOMA POWER
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
March 31, 2023

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
REVENUE LESS EXPENDITURES	\$ 17,046,408	\$ 39,871,477	\$ 22,825,068	\$ 17,046,408	\$ 39,871,477	\$ 22,825,068		
<u>SALES OF ELECTRICAL ENERGY</u>								
RETAIL SALES								
RESIDENTIAL	\$ 62,172,929	\$ 66,547,209	\$ 4,374,280	\$ 62,172,929	\$ 66,547,209	\$ 4,374,280	7.0%	\$ 392,887,864
PRIVATE OFF-STREET LIGHTING	408,516	388,568	(19,948)	408,516	388,568	(19,948)	(4.9%)	3,334,145
SMALL GENERAL SERVICE	9,047,612	9,606,612	559,000	9,047,612	9,606,612	559,000	6.2%	63,122,288
GENERAL POWER	30,375,582	32,228,678	1,853,096	30,375,582	32,228,678	1,853,096	6.1%	241,928,341
HIGH VOLTAGE GENERAL POWER	7,322,523	7,071,007	(251,516)	7,322,523	7,071,007	(251,516)	(3.4%)	55,960,667
CONTRACT INDUSTRIAL POWER - FIRM	6,491,233	5,690,885	(800,348)	6,491,233	5,690,885	(800,348)	(12.3%)	50,817,602
NEW LARGE LOAD	325,953	697,694	371,741	325,953	697,694	371,741	114.0%	3,473,441
STREET LIGHTING & TRAFFIC SIGNALS	195,266	261,308	66,042	195,266	261,308	66,042	33.8%	1,618,923
ACCRUED UNBILLED REVENUE	-	0	0	-	0	0	-	-
TOTAL RETAIL SALES	116,339,614	122,491,962	6,152,348	116,339,614	122,491,962	6,152,348	5.3%	813,143,271
<u>BULK POWER SALES</u>								
BULK POWER SALES	28,567,257	26,970,476	(1,596,781)	28,567,257	26,970,476	(1,596,781)	(5.6%)	175,446,212
BULK POWER SALES - RATE STABILIZATION FUND	0	0	0	0	0	0	-	0
TOTAL BULK POWER SALES	28,567,257	26,970,476	(1,596,781)	28,567,257	26,970,476	(1,596,781)	(5.6%)	175,446,212
TOTAL SALES OF ELECTRICAL ENERGY	144,906,871	149,462,437	4,555,566	144,906,871	149,462,437	4,555,566	3.1%	988,589,483
<u>OTHER OPERATING REVENUE</u>								
RENTAL OF ELECTRIC PROPERTY	614,148	1,493,459	879,310	614,148	1,493,459	879,310	143.2%	4,986,884
SERVICE FEES	441,294	607,741	166,447	441,294	607,741	166,447	37.7%	3,583,308
WHEELING REVENUE	2,216,117	2,996,525	780,408	2,216,117	2,996,525	780,408	35.2%	17,728,936
CAMPGROUND FEES	516,810	365,844	(150,966)	516,810	365,844	(150,966)	(29.2%)	4,196,494
RAINIER CONNECT IRU	1,000,000	687,500	(312,500)	1,000,000	687,500	(312,500)	(31.3%)	8,500,000
BPA EFFICIENCY INCENTIVE	450,000	2,008,342	1,558,342	450,000	2,008,342	1,558,342	346.3%	7,200,000
MISCELLANEOUS REVENUES	773,282	976,625	203,343	773,282	976,625	203,343	26.3%	6,279,050
TOTAL OTHER OPERATING REVENUES	6,011,651	9,136,035	3,124,384	6,011,651	9,136,035	3,124,384	52.0%	52,474,673
TOTAL OPERATING REVENUES	150,918,522	158,598,473	7,679,951	150,918,522	158,598,473	7,679,951	5.1%	1,041,064,156
<u>NON-OPERATING REVENUES</u>								
INTEREST	1,250,270	2,476,943	1,226,673	1,250,270	2,476,943	1,226,673	98.1%	9,820,359
FEDERAL INTEREST SUBSIDY FOR BABS & CREBS	932,306	932,306	(0)	932,306	932,306	(0)	(0.0%)	7,458,448
OTHER	690,826	120,495	(570,331)	690,826	120,495	(570,331)	(82.6%)	6,509,510
TOTAL NON-OPERATING REVENUES	2,873,402	3,529,744	656,342	2,873,402	3,529,744	656,342	22.8%	23,788,317
TOTAL REVENUES	153,791,924	162,128,217	8,336,293	153,791,924	162,128,217	8,336,293	5.4%	1,064,852,473
<u>OTHER AVAILABLE FUNDS</u>								
APPROPRIATION FROM FUND BALANCE	3,678,925	-	(3,678,925)	3,678,925	-	(3,678,925)	(100.0%)	26,432,464
TOTAL REVENUES AND AVAILABLE FUNDS	\$ 157,470,849	\$ 162,128,217	\$ 4,657,368	\$ 157,470,849	\$ 162,128,217	\$ 4,657,368	3.0%	\$ 1,091,284,937



TACOMA POWER
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	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	
<u>OPERATING EXPENDITURES</u>								
<u>ADMINISTRATION</u>								
SUPERINTENDENT'S OFFICE	\$ 4,769,038	\$ 5,279,144	\$ (510,106)	\$ 4,769,038	\$ 5,279,144	\$ (510,106)	(10.7%)	\$ 33,565,478
ASSESSMENTS	10,480,103	9,227,245	1,252,857	10,480,103	9,227,245	1,252,857	12.0%	82,922,343
ENVIRONMENTAL HEALTH & SAFETY	367,808	248,653	119,155	367,808	248,653	119,155	32.4%	3,167,614
GROSS EARNINGS TAX	11,254,357	11,925,434	(671,077)	11,254,357	11,925,434	(671,077)	(6.0%)	77,584,026
ADMINISTRATION TOTAL	26,871,306	26,680,477	190,829	26,871,306	26,680,477	190,829	0.7%	197,239,461
<u>RATES, FINANCIAL PLANNING & ANALYSIS</u>								
RPA MANAGEMENT	159,002	141,355	17,647	159,002	141,355	17,647	11.1%	1,250,358
BUDGET & FINANCIAL PLANNING	408,598	100,757	307,841	408,598	100,757	307,841	75.3%	3,266,911
ENERGY RISK MANAGEMENT	209,418	210,459	(1,040)	209,418	210,459	(1,040)	(0.5%)	1,624,460
RATES & FORECASTING	161,582	158,991	2,590	161,582	158,991	2,590	1.6%	1,527,377
RATES, FINANCIAL PLANNING & ANALYSIS TOTAL	938,599	611,562	327,038	938,599	611,562	327,038	34.8%	7,669,106
<u>POWER SHARED SERVICES</u>								
PSS ADMINISTRATION	352,816	319,894	32,923	352,816	319,894	32,923	9.3%	3,021,507
PSS STRATEGY	290,427	117,055	173,372	290,427	117,055	173,372	59.7%	2,246,462
PSS TRAINING & DEVELOPMENT	383,704	207,679	176,025	383,704	207,679	176,025	45.9%	2,788,537
PSS CONSTRUCTION PROJECT MGMT OFFICE	187,391	167,811	19,581	187,391	167,811	19,581	10.4%	1,697,132
PSS ASSET & INVESTMENT PLANNING	142,821	91,240	51,581	142,821	91,240	51,581	36.1%	1,084,328
PSS RELIABILITY & COMPLIANCE	444,794	369,588	75,206	444,794	369,588	75,206	16.9%	3,656,730
PSS FACILITIES	613,190	445,881	167,309	613,190	445,881	167,309	27.3%	4,887,435
PSS SECURITY OPERATIONS	406,850	259,893	146,956	406,850	259,893	146,956	36.1%	3,234,656
PSS CRAFT SHOPS	348,839	341,423	7,416	348,839	341,423	7,416	2.1%	2,622,642
PSS MECHANICAL MAINTENANCE	377,527	289,364	88,163	377,527	289,364	88,163	23.4%	2,765,938
PSS BUILDING MAINTENANCE	610,695	513,183	97,512	610,695	513,183	97,512	16.0%	5,054,678
PSS GROUNDS MAINTENANCE	571,288	452,215	119,073	571,288	452,215	119,073	20.8%	4,588,519
POWER SHARED SERVICES TOTAL	4,730,341	3,575,226	1,155,116	4,730,341	3,575,226	1,155,116	24.4%	37,648,565



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	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	
TRANSMISSION & DISTRIBUTION (T & D)								
TD ADMINISTRATION	\$ 425,795	\$ 319,544	\$ 106,251	\$ 425,795	\$ 319,544	\$ 106,251	25.0%	\$ 3,498,104
TD SAFETY	98,589	153,042	(54,453)	98,589	153,042	(54,453)	(55.2%)	822,662
TD LINE CLEARANCE TREE TRIMMING	1,065,310	1,022,165	43,145	1,065,310	1,022,165	43,145	4.1%	8,626,376
TD C & M LINE OPERATIONS	3,391,391	3,073,144	318,247	3,391,391	3,073,144	318,247	9.4%	28,025,429
TD TROUBLE CREWS	569,375	544,600	24,775	569,375	544,600	24,775	4.4%	4,653,281
TD SYSTEM MAINTENANCE & SUBSTATIONS	2,889,606	2,703,364	186,242	2,889,606	2,703,364	186,242	6.4%	23,187,073
TD LINE MAINTENANCE PLANNING	84,127	210,337	(126,209)	84,127	210,337	(126,209)	(150.0%)	659,782
TD ASSET MANAGEMENT	583,936	218,565	365,371	583,936	218,565	365,371	62.6%	2,974,493
TD HFC NETWORK CONSTRUCTION	419,845	379,270	40,575	419,845	379,270	40,575	9.7%	3,452,235
TD HFC NETWORK ENGINEERING	117,179	98,452	18,727	117,179	98,452	18,727	16.0%	957,905
TD ELECTRICAL INSPECTION	463,102	453,153	9,949	463,102	453,153	9,949	2.1%	3,944,133
TD METER, RELAY & LINE SERVICES	837,591	1,014,429	(176,838)	837,591	1,014,429	(176,838)	(21.1%)	6,848,416
TD CENTRAL BUSINESS DISTRICT ENGR	163,339	221,850	(58,511)	163,339	221,850	(58,511)	(35.8%)	1,097,069
TD NEW SERVICES ENGINEERING	97,899	201,793	(103,895)	97,899	201,793	(103,895)	(106.1%)	756,523
TD ENGINEERING PRODUCTS & SERVICES	764,558	458,463	306,095	764,558	458,463	306,095	40.0%	5,127,188
TD PROTECTION & CONTROL ENGINEERING	326,676	338,640	(11,964)	326,676	338,640	(11,964)	(3.7%)	2,471,914
TD PROJECTS & SERVICES	265,133	287,972	(22,839)	265,133	287,972	(22,839)	(8.6%)	2,187,969
TD SUBSTATION ENGINEERING	186,724	160,067	26,657	186,724	160,067	26,657	14.3%	1,428,029
TD LINE ENGINEERING	334,489	273,122	61,368	334,489	273,122	61,368	18.3%	2,696,518
TD SYSTEM OPERATIONS	2,130,754	2,047,004	83,750	2,130,754	2,047,004	83,750	3.9%	16,495,942
TD ENERGY MANAGEMENT SYSTEMS	215,178	149,833	65,345	215,178	149,833	65,345	30.4%	1,842,462
TD SYSTEM PLANNING & ANALYSIS	481,768	341,760	140,008	481,768	341,760	140,008	29.1%	3,534,872
TD UTILITY STAFF SUPPORT	557,257	460,984	96,273	557,257	460,984	96,273	17.3%	4,559,473
TD TOOL & EQUIPMENT ROOMS	34,650	29,653	4,998	34,650	29,653	4,998	14.4%	291,730
TD BUSINESS & FINANCIAL MGMT	506,246	462,961	43,284	506,246	462,961	43,284	8.6%	3,553,131
TD WAREHOUSE	333,866	340,460	(6,594)	333,866	340,460	(6,594)	(2.0%)	2,728,268
DISTRIBUTED WAREHOUSE COSTS	(333,866)	(340,460)	6,594	(333,866)	(340,460)	6,594	2.0%	(2,728,268)
TRANSMISSION & DISTRIBUTION TOTAL	17,010,516	15,624,166	1,386,349	17,010,516	15,624,166	1,386,349	8.1%	133,692,711



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	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
<u>GENERATION</u>								
GENERATION ADMINISTRATION	\$ 790,775	\$ 542,548	\$ 248,227	\$ 790,775	\$ 542,548	\$ 248,227	31.4%	\$ 8,716,297
GENERATION EXTRAORDINARY MAINTENANCE	948,974	137,622	811,352	948,974	137,622	811,352	85.5%	5,556,906
GENERATION ENGINEERING	1,354,459	1,280,661	73,798	1,354,459	1,280,661	73,798	5.4%	11,243,448
GENERATION DAM SAFETY	424,397	361,820	62,578	424,397	361,820	62,578	14.7%	3,350,213
PROJECT DELIVERY & SUPPORT SERVICES	776,866	438,179	338,687	776,866	438,179	338,687	43.6%	6,143,721
NATURAL RESOURCES	5,547,300	3,016,108	2,531,191	5,547,300	3,016,108	2,531,191	45.6%	44,574,540
NISQUALLY PROJECT	792,948	599,369	193,578	792,948	599,369	193,578	24.4%	6,387,926
ALDER PARK	198,501	109,351	89,151	198,501	109,351	89,151	44.9%	1,605,667
CUSHMAN PROJECT	928,134	864,024	64,110	928,134	864,024	64,110	6.9%	7,551,966
COWLITZ PROJECT	1,566,141	1,458,295	107,846	1,566,141	1,458,295	107,846	6.9%	12,100,220
TAIDNAPAM PARK	159,259	93,095	66,164	159,259	93,095	66,164	41.5%	1,293,433
MOSSYROCK PARK	166,602	119,339	47,262	166,602	119,339	47,262	28.4%	1,355,784
MAYFIELD LAKE PARK	85,068	54,465	30,603	85,068	54,465	30,603	36.0%	797,506
WYNOOCHEE PROJECT	261,857	237,426	24,430	261,857	237,426	24,430	9.3%	2,076,742
GENERATION TOTAL	14,001,279	9,312,303	4,688,976	14,001,279	9,312,303	4,688,976	33.5%	112,754,369
<u>POWER MANAGEMENT</u>								
POWER MANAGEMENT ADMINISTRATION	788,736	524,484	264,252	788,736	524,484	264,252	33.5%	6,038,150
POWER CONTRACTS, COMPLIANCE & TRANSMISSION	41,800,463	38,424,369	3,376,094	41,800,463	38,424,369	3,376,094	8.1%	316,946,449
REAL-TIME ENERGY TRADING	433,722	402,753	30,969	433,722	402,753	30,969	7.1%	3,750,290
NEAR TERM ENERGY TRADING & OPERATIONS	5,095,539	2,563,883	2,531,656	5,095,539	2,563,883	2,531,656	49.7%	38,990,054
CAISO MARKET OPERATIONS	353,296	201,503	151,793	353,296	201,503	151,793	43.0%	4,913,528
EMS/IT MANAGEMENT	307,614	296,480	11,135	307,614	296,480	11,135	3.6%	2,536,048
RESOURCE OPERATIONS	412,042	319,783	92,259	412,042	319,783	92,259	22.4%	3,275,769
SUPPLY PLANNING & ANALYSIS	319,358	399,880	(80,522)	319,358	399,880	(80,522)	(25.2%)	2,441,029
CONSERVATION PLANNING & ANALYSIS	236,304	149,400	86,905	236,304	149,400	86,905	36.8%	1,832,265
ENERGY RESEARCH & DEVELOPMENT	857,334	388,718	468,616	857,334	388,718	468,616	54.7%	6,821,238
ENERGY CONSERVATION ADMINISTRATION	190,141	161,336	28,805	190,141	161,336	28,805	15.1%	1,557,994
COMMERCIAL ENERGY CONSERVATION	557,027	445,345	111,682	557,027	445,345	111,682	20.0%	4,597,381
RESIDENTIAL ENERGY SERVICES	573,463	428,084	145,379	573,463	428,084	145,379	25.4%	4,778,246
CONSERVATION INFORMATION CENTER	397,138	317,321	79,817	397,138	317,321	79,817	20.1%	3,251,490
RENEWABLES & OUTREACH	96,982	60,508	36,473	96,982	60,508	36,473	37.6%	798,529
POWER MANAGEMENT TOTAL	52,419,159	45,083,846	7,335,313	52,419,159	45,083,846	7,335,313	14.0%	402,528,460

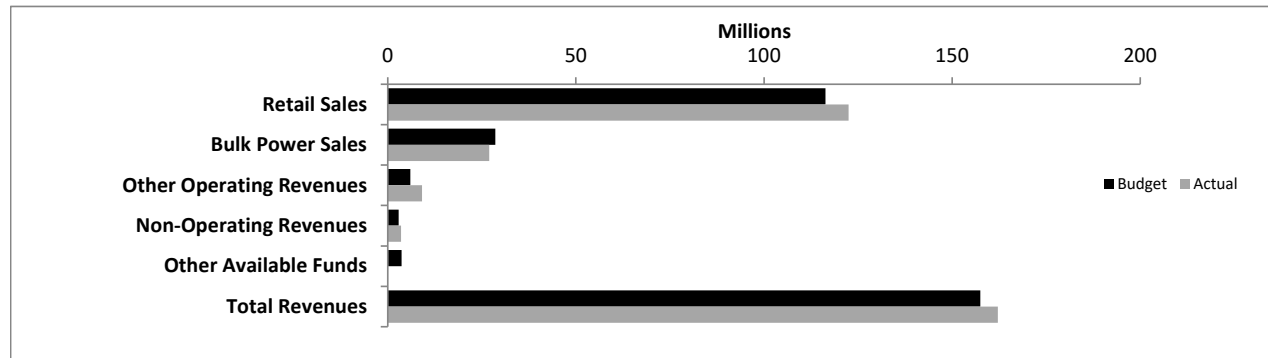


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	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	
UTILITY TECHNOLOGY SERVICES (UTS)								
UTS ADMINISTRATION	\$ 812,054	\$ 642,041	\$ 170,013	\$ 812,054	\$ 642,041	\$ 170,013	20.9%	\$ 5,774,978
UTS ANALYTICS & DATA MANAGEMENT	321,156	339,653	(18,497)	321,156	339,653	(18,497)	(5.8%)	2,723,786
UTS DESKTOP SUPPORT	325,752	379,222	(53,470)	325,752	379,222	(53,470)	(16.4%)	2,590,280
UTS OPERATIONAL APPLICATION USER SUPPORT	782,824	746,083	36,740	782,824	746,083	36,740	4.7%	5,369,341
UTS OPERATIONAL INFORMATION SYSTEMS	802,912	743,862	59,050	802,912	743,862	59,050	7.4%	4,919,018
UTS CYBERSECURITY SYSTEMS	529,709	432,579	97,129	529,709	432,579	97,129	18.3%	3,786,167
UTS NETWORKING, TELECOM & TRANSPORT SVCS	790,546	755,774	34,772	790,546	755,774	34,772	4.4%	6,335,509
UTS NETWORK & COMM SYSTEM ENGINEERING	656,917	598,221	58,696	656,917	598,221	58,696	8.9%	5,317,945
UTS PROJECT MANAGEMENT OFFICE	317,779	276,503	41,276	317,779	276,503	41,276	13.0%	2,839,678
UTS SERVICE MANAGEMENT OFFICE	612,799	429,171	183,628	612,799	429,171	183,628	30.0%	4,346,225
UTS AMI PROGRAM OFFICE	325,942	1,077,538	(751,596)	325,942	1,077,538	(751,596)	(230.6%)	5,053,062
UTILITY TECHNOLOGY SERVICES TOTAL	6,278,389	6,420,647	(142,258)	6,278,389	6,420,647	(142,258)	(2.3%)	49,055,989
OPERATION & MAINTENANCE TOTAL	\$ 122,249,590	\$ 107,308,228	\$ 14,941,362	\$ 122,249,590	\$ 107,308,228	\$ 14,941,362	12.2%	\$ 940,588,660
DEBT SERVICE	7,845,226	8,124,067	(278,841)	7,845,226	8,124,067	(278,841)	(3.6%)	68,059,277
(1) CAPITAL OUTLAY - OPERATING FUND	10,329,625	6,824,446	3,505,179	10,329,625	6,824,446	3,505,179	33.9%	82,637,000
TOTAL CURRENT FUND EXPENDITURES	\$ 140,424,441	\$ 122,256,740	\$ 18,167,700	\$ 140,424,441	\$ 122,256,740	\$ 18,167,700	12.9%	\$ 1,091,284,937

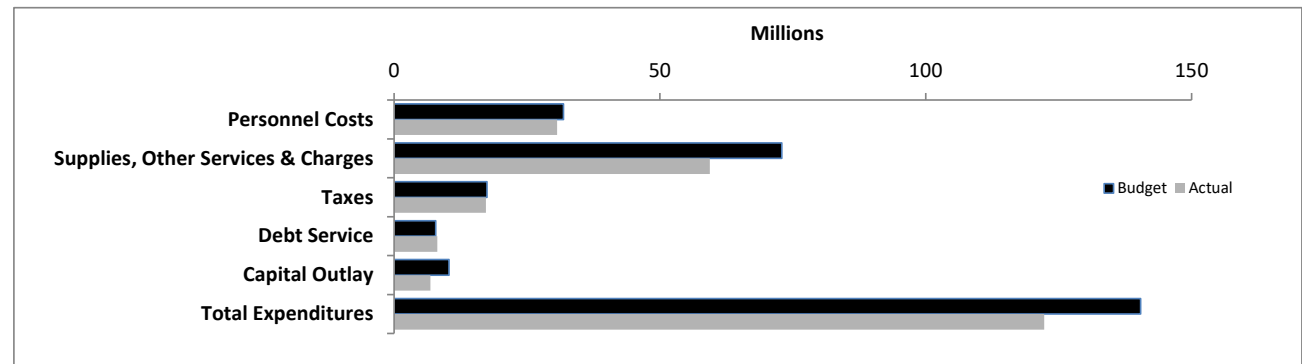
(1) Reflects a timing difference between capital outlay expenditures and reimbursements.

Tacoma Power Revenues



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Retail Sales	\$116,339,614	\$122,491,962	105%	\$813,143,271	15%
Bulk Power Sales	28,567,257	26,970,476	94%	175,446,212	15%
Other Operating Revenues	6,011,651	9,136,035	152%	52,474,673	17%
Non-Operating Revenues	2,873,402	3,529,744	123%	23,788,317	15%
Other Available Funds	3,678,925	-	0%	26,432,464	0%
Total Revenues	\$157,470,849	\$162,128,217	103%	\$1,091,284,937	15%

Tacoma Power Expenditures



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$31,838,137	\$30,656,910	96%	\$263,203,666	12%
Supplies, Other Services & Charges	72,944,715	59,360,573	81%	553,891,726	11%
Taxes	17,466,737	17,290,744	99%	123,493,268	14%
Debt Service	7,845,226	8,124,067	104%	68,059,277	12%
Capital Outlay	10,329,625	6,824,446	66%	82,637,000	8%
Total Expenditures	\$140,424,441	\$122,256,740	87%	\$1,091,284,937	11%

12.5% of Biennial Budget Completed



TACOMA WATER
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
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	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
REVENUE LESS EXPENDITURES	\$ (4,200,922)	\$ (5,356,289)	\$ (1,155,367)	\$ (4,200,922)	\$ (5,356,289)	\$ (1,155,367)		
<u>OPERATING REVENUES - WATER SALES</u>								
RESIDENTIAL	\$ 15,096,923	\$ 15,163,615	\$ 66,692	\$ 15,096,923	\$ 15,163,615	\$ 66,692	0.4%	\$ 146,072,273
COMMERCIAL	2,555,072	2,907,838	352,766	2,555,072	2,907,838	352,766	13.8%	23,240,093
LARGE VOLUME	464,827	666,080	201,253	464,827	666,080	201,253	43.3%	4,489,334
PULP MILL	1,785,859	1,856,119	70,260	1,785,859	1,856,119	70,260	3.9%	15,519,247
PRIVATE FIRE	790,831	1,262,026	471,195	790,831	1,262,026	471,195	59.6%	6,623,366
PARKS & IRRIGATION	164,235	138,738	(25,497)	164,235	138,738	(25,497)	(15.5%)	7,202,879
WHOLESALE	510,056	482,596	(27,460)	510,056	482,596	(27,460)	(5.4%)	5,748,497
RATE ADJUSTMENT DIFFERENCE	-	-	-	-	-	-	-	-
TOTAL WATER SALES	21,367,803	22,477,012	1,109,209	21,367,803	22,477,012	1,109,209	5.2%	208,895,689
<u>OTHER OPERATING REVENUES</u>								
CASCADE WATER ALLIANCE	552,818	568,206	15,388	552,818	568,206	15,388	2.8%	4,466,766
OTHER OPERATING REVENUE	292,500	295,835	3,335	292,500	295,835	3,335	1.1%	2,355,000
OTHER SURCHARGE	67,585	72,963	5,378	67,585	72,963	5,378	8.0%	540,682
TOTAL OTHER OPERATING REVENUES	912,903	937,005	24,102	912,903	937,005	24,102	2.6%	7,362,448
TOTAL OPERATING REVENUES	22,280,706	23,414,017	1,133,311	22,280,706	23,414,017	1,133,311	5.1%	216,258,137
<u>NON-OPERATING REVENUES</u>								
INTEREST	100,000	479,635	379,635	100,000	479,635	379,635	379.6%	800,000
BABS INTEREST FEDERAL SUBSIDY	700,752	700,752	-	700,752	700,752	-	0.0%	5,603,040
OTHER NON-OPERATING REVENUE	133,508	162,744	29,236	133,508	162,744	29,236	21.9%	721,093
TOTAL NON-OPERATING REVENUES	934,261	1,343,132	408,872	934,261	1,343,132	408,872	43.8%	7,124,133
TOTAL REVENUES	23,214,966	24,757,149	1,542,182	23,214,966	24,757,149	1,542,182	6.6%	223,382,270
<u>OTHER AVAILABLE FUNDS</u>								
CAPITAL RESERVE FUND - TRANSFER	1,536,395	1,950,955	414,561	1,536,395	1,950,955	414,561	27.0%	12,291,156
SYSTEM DEVELOPMENT CHARGE - TRANSFER	4,384,660	5,475,794	1,091,135	4,384,660	5,475,794	1,091,135	24.9%	35,077,277
APPROPRIATION FROM FUND BALANCE	3,564,760	-	(3,564,760)	3,564,760	-	(3,564,760)	-	26,617,803
TOTAL REVENUES & AVAILABLE FUNDS	\$ 32,700,781	\$ 32,183,898	\$ (516,883)	\$ 32,700,781	\$ 32,183,898	\$ (516,883)	(1.6%)	\$ 297,368,506



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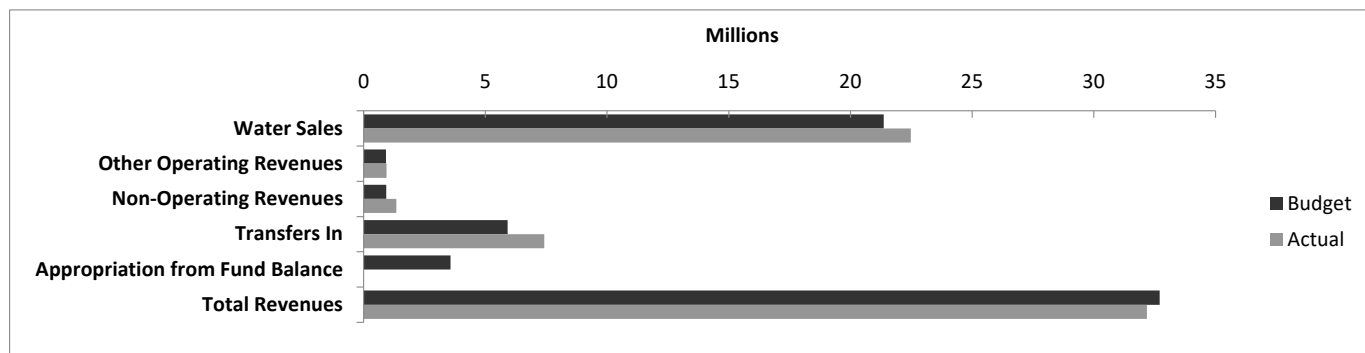
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
<u>OPERATING EXPENDITURES</u>								
<u>ADMINISTRATION, STRATEGY & SAFETY</u>								
PERSONNEL COSTS	\$ 415,620	\$ 332,060	\$ 83,560	\$ 415,620	\$ 332,060	\$ 83,560	20.1%	3,399,254
SUPPLIES, SERVICES & CHARGES	106,361	228,110	(121,748)	106,361	228,110	(121,748)	(114.5%)	729,762
RWSS CRO EXPENSES	1,760,205	942,573	817,632	1,760,205	942,573	817,632	46.5%	15,091,379
ASSESSMENTS	3,991,911	3,772,221	219,690	3,991,911	3,772,221	219,690	5.5%	31,908,141
GROSS EARNINGS TAX	2,122,113	2,267,095	(144,982)	2,122,113	2,267,095	(144,982)	(6.8%)	17,321,091
OTHER TAXES	1,618,026	1,260,898	357,127	1,618,026	1,260,898	357,127	22.1%	13,159,049
ADMINISTRATION, STRATEGY & SAFETY TOTAL	10,014,236	8,802,957	1,211,278	10,014,236	8,802,957	1,211,278	12.1%	81,608,675
<u>BUSINESS SERVICES</u>								
PERSONNEL COSTS	1,289,773	946,556	343,217	1,289,773	946,556	343,217	26.6%	10,578,963
SUPPLIES, SERVICES & CHARGES	753,427	325,747	427,679	753,427	325,747	427,679	56.8%	6,078,787
BUSINESS SERVICES TOTAL	2,043,199	1,272,303	770,897	2,043,199	1,272,303	770,897	37.7%	16,657,750
<u>CUSTOMER & EMPLOYEE EXPERIENCE</u>								
PERSONNEL COSTS	945,562	891,653	53,910	945,562	891,653	53,910	5.7%	7,747,936
SUPPLIES, OTHER SERVICES & CHARGES	216,041	59,599	156,442	216,041	59,599	156,442	72.4%	1,727,461
CUSTOMER & EMPLOYEE EXPERIENCE TOTAL	1,161,603	951,251	210,352	1,161,603	951,251	210,352	18.1%	9,475,397
<u>MAINTENANCE & CONSTRUCTION</u>								
PERSONNEL COSTS	3,959,643	3,522,347	437,297	3,959,643	3,522,347	437,297	11.0%	32,542,502
SUPPLIES, SERVICES & CHARGES	1,213,849	1,715,539	(501,689)	1,213,849	1,715,539	(501,689)	(41.3%)	9,761,796
WATER WAREHOUSE	159,238	157,847	1,391	159,238	157,847	1,391	0.9%	1,297,102
DISTRIBUTED WAREHOUSE COSTS	(159,238)	(157,847)	(1,392)	(159,238)	(157,847)	(1,392)	0.9%	(1,297,102)
MAINTENANCE & CONSTRUCTION TOTAL	5,173,493	5,237,885	(64,393)	5,173,493	5,237,885	(64,393)	(1.2%)	42,304,297
<u>PLANNING & ENGINEERING</u>								
PERSONNEL COSTS	1,522,784	1,699,829	(177,046)	1,522,784	1,699,829	(177,046)	(11.6%)	12,653,476
SUPPLIES, SERVICES & CHARGES	300,692	164,966	135,726	300,692	164,966	135,726	45.1%	2,547,884
PLANNING & ENGINEERING TOTAL	1,823,476	1,864,796	(41,320)	1,823,476	1,864,796	(41,320)	(2.3%)	15,201,359



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	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
SOURCE WATER & TREATMENT OPS								
PERSONNEL COSTS	\$ 1,430,941	\$ 1,433,006	\$ (2,065)	\$ 1,430,941	\$ 1,433,006	\$ (2,065)	(0.1%)	\$ 11,670,524
SUPPLIES, SERVICES & CHARGES	978,985	1,179,326	(200,341)	978,985	1,179,326	(200,341)	(20.5%)	8,267,806
SOURCE WATER & TREATMENT OPS TOTAL	2,409,926	2,612,332	(202,406)	2,409,926	2,612,332	(202,406)	(8.4%)	19,938,329
(1) VACANCY FACTOR	(800,206)	-	(800,206)	(800,206)	-	(800,206)	100.0%	(6,668,387)
OPERATION & MAINTENANCE TOTAL	\$ 21,825,726	\$ 20,741,524	\$ 1,084,202	\$ 21,825,726	\$ 20,741,524	\$ 1,084,202	5.0%	\$ 178,517,421
DEBT SERVICE	5,981,988	6,024,315	(42,327)	5,981,988	6,024,315	(42,327)	(0.7%)	46,099,168
CAPITAL OUTLAY - OPERATING FUND	3,172,936	3,347,599	(174,663)	3,172,936	3,347,599	(174,663)	(5.5%)	25,383,485
CAPITAL OUTLAY - CAPITAL FUNDS	5,921,054	7,426,749	(1,505,695)	5,921,054	7,426,749	(1,505,695)	(25.4%)	47,368,433
TOTAL OPERATING FUND EXPENDITURES	\$ 36,901,703	\$ 37,540,187	\$ (638,484)	\$ 36,901,703	\$ 37,540,187	\$ (638,484)	(1.7%)	\$ 297,368,506

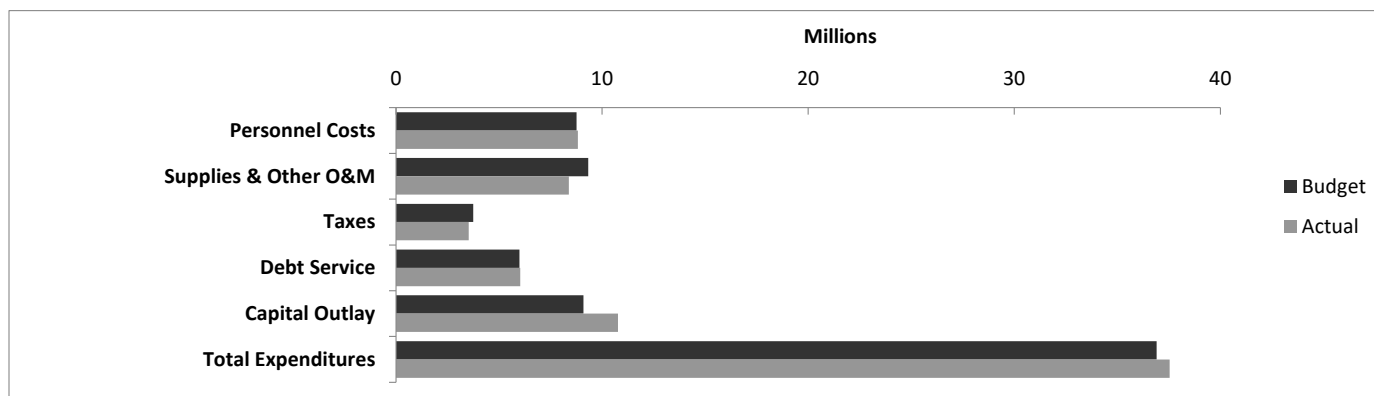
(1) Represents a budget reduction for the vacancies that occur during the course of the biennium.



Tacoma Water Revenues

	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Water Sales	\$21,367,803	\$22,477,012	105%	\$208,895,689	11%
Other Operating Revenues	912,903	937,005	103%	7,362,448	13%
Non-Operating Revenues	934,261	1,343,132	144%	7,124,133	19%
Transfers In	5,921,054	7,426,749	125%	47,368,433	16%
Appropriation from Fund Balance	3,564,760	0	0%	26,617,803	0%
Total Revenues	\$32,700,781	\$32,183,898	98%	\$297,368,506	11%

Tacoma Water Expenditures



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$8,764,116	\$8,825,450	101%	\$71,924,267	12%
Supplies & Other O&M	9,321,471	8,388,081	90%	76,113,014	11%
Taxes	3,740,139	3,527,993	94%	30,480,140	12%
Debt Service	5,981,988	6,024,315	101%	46,099,168	13%
Capital Outlay	9,093,990	10,774,348	118%	72,751,918	15%
Total Expenditures	\$36,901,703	\$37,540,187	102%	\$297,368,506	13%

12.5% of Biennial Budget Completed



TACOMA RAIL
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
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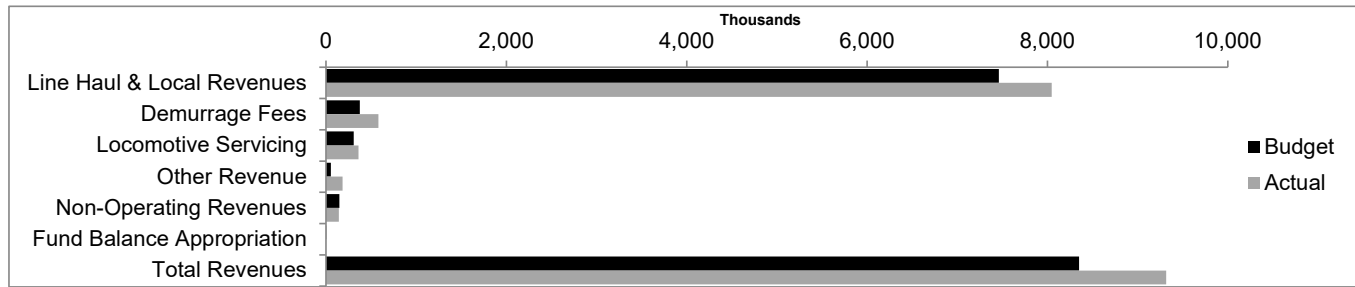
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	
REVENUES LESS EXPENDITURES	\$ 205,813	\$ (14,544)	\$ (220,357)	\$ 205,813	\$ (14,544)	\$ (220,357)		
OPERATING REVENUES								
SWITCHING REVENUES								
LINE HAULS AND LOCAL	\$ 7,462,471	\$ 8,047,802	\$ 585,331	\$ 7,462,471	\$ 8,047,802	\$ 585,331	7.8%	\$ 63,159,188
DEMURRAGE FEES	375,000	581,800	206,800	375,000	581,800	206,800	55.1%	3,000,000
TOTAL SWITCHING REVENUES	7,837,471	8,629,602	792,131	7,837,471	8,629,602	792,131	10.1%	66,159,188
LOCOMOTIVE SERVICING	306,750	360,941	54,191	306,750	360,941	54,191	17.7%	2,454,000
OTHER REVENUES	53,325	185,271	131,946	53,325	185,271	131,946	247.4%	426,600
TOTAL MISCELLANEOUS REVENUES	360,075	546,212	186,137	360,075	546,212	186,137	51.7%	2,880,600
TOTAL OPERATING REVENUES	8,197,546	9,175,814	978,268	8,197,546	9,175,814	978,268	11.9%	69,039,788
NON-OPERATING REVENUES								
RENT AND MISCELLANEOUS INCOME	120,300	87,822	(32,478)	120,300	87,822	(32,478)	(27.0%)	962,400
INTEREST	29,425	54,231	24,806	29,425	54,231	24,806	84.3%	235,400
TOTAL NON-OPERATING REVENUES	149,725	142,054	(7,671)	149,725	142,054	(7,671)	(5.1%)	1,197,800
OTHER AVAILABLE FUNDS								
APPROPRIATION FROM FUND BALANCE	2,503	-	(2,503)	2,503	-	(2,503)	(100.0%)	20,027
TOTAL REVENUES	\$ 8,349,774	\$ 9,317,867	\$ 968,093	\$ 8,349,774	\$ 9,317,867	\$ 968,093	11.6%	\$ 70,257,615



TACOMA RAIL
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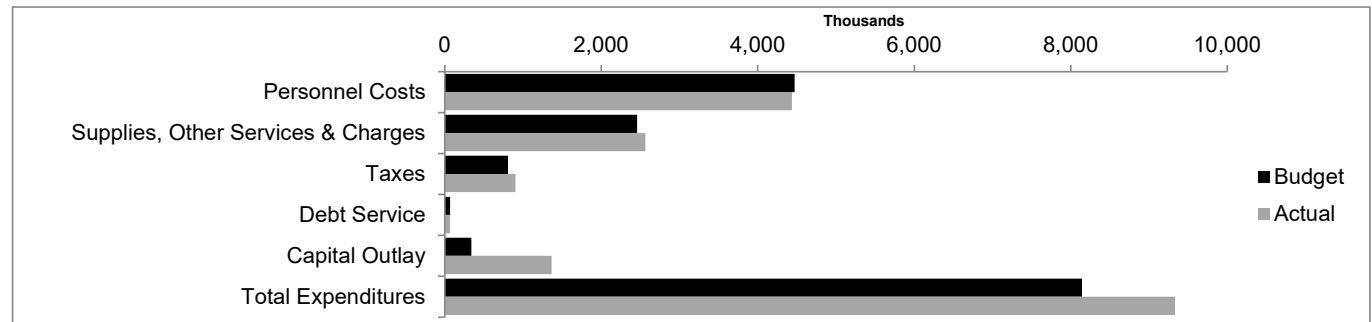
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	
<u>OPERATING EXPENDITURES</u>								
<u>ADMINISTRATION</u>								
PERSONNEL COSTS	\$ 819,128	\$ 914,636	\$ (95,508)	\$ 819,128	\$ 914,636	\$ (95,508)	(11.7%)	\$ 6,721,121
SUPPLIES, OTHER SERVICES & CHARGES	470,969	415,486	55,483	470,969	415,486	55,483	11.8%	3,564,482
ASSESSMENTS	626,736	583,025	43,712	626,736	583,025	43,712	7.0%	4,960,789
GROSS EARNINGS TAX	684,847	745,429	(60,582)	684,847	745,429	(60,582)	(8.8%)	5,700,000
OTHER TAXES	124,495	156,760	(32,265)	124,495	156,760	(32,265)	(25.9%)	1,040,999
ADMINISTRATION TOTAL	2,726,176	2,815,336	(89,160)	2,726,176	2,815,336	(89,160)	(3.3%)	21,987,391
<u>OPERATIONS</u>								
PERSONNEL COSTS	2,620,153	2,483,219	136,934	2,620,153	2,483,219	136,934	5.2%	21,327,378
SUPPLIES, OTHER SERVICES & CHARGES	385,313	360,053	25,260	385,313	360,053	25,260	6.6%	3,082,506
OPERATIONS TOTAL	3,005,466	2,843,273	162,193	3,005,466	2,843,273	162,193	5.4%	24,409,884
<u>MECHANICAL</u>								
PERSONNEL COSTS	674,795	661,296	13,499	674,795	661,296	13,499	2.0%	5,505,004
SUPPLIES, OTHER SERVICES & CHARGES	215,524	497,912	(282,389)	215,524	497,912	(282,389)	(131.0%)	1,793,188
FUEL	375,000	311,598	63,402	375,000	311,598	63,402	16.9%	3,000,000
MECHANICAL TOTAL	1,265,318	1,470,806	(205,488)	1,265,318	1,470,806	(205,488)	(16.2%)	10,298,192
<u>CONSTRUCTION</u>								
PERSONNEL COSTS	357,595	377,928	(20,333)	357,595	377,928	(20,333)	(5.7%)	2,905,042
SUPPLIES, OTHER SERVICES & CHARGES	382,970	394,068	(11,099)	382,970	394,068	(11,099)	(2.9%)	3,071,842
CONSTRUCTION TOTAL	740,565	771,997	(31,432)	740,565	771,997	(31,432)	(4.2%)	5,976,884
OPERATION & MAINTENANCE TOTAL	\$ 7,737,525	\$ 7,901,412	\$ (163,887)	\$ 7,737,525	\$ 7,901,412	\$ (163,887)	(2.1%)	\$ 62,672,351
LONG-TERM DEBT	67,686	67,685	2	67,686	67,685	2	0.0%	1,865,265
CAPITAL OUTLAY - OPERATING FUND	338,750	1,363,314	(1,024,564)	338,750	1,363,314	(1,024,564)	(302.5%)	5,720,000
TOTAL OPERATING FUND EXPENDITURES	\$ 8,143,961	\$ 9,332,411	\$ (1,188,450)	\$ 8,143,961	\$ 9,332,411	\$ (1,188,450)	(14.6%)	\$ 70,257,615

Tacoma Rail Revenues



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Line Haul & Local Revenues	\$7,462,471	\$8,047,802	108%	\$63,159,188	13%
Demurrage Fees	375,000	581,800	155%	3,000,000	19%
Locomotive Servicing	306,750	360,941	118%	2,454,000	15%
Other Revenue	53,325	185,271	347%	426,600	43%
Non-Operating Revenues	149,725	142,054	95%	1,197,800	12%
Fund Balance Appropriation	2,503	-	0%	20,027	0%
Total Revenues	\$8,349,774	\$9,317,867	112%	\$70,257,615	13%

Tacoma Rail Expenditures



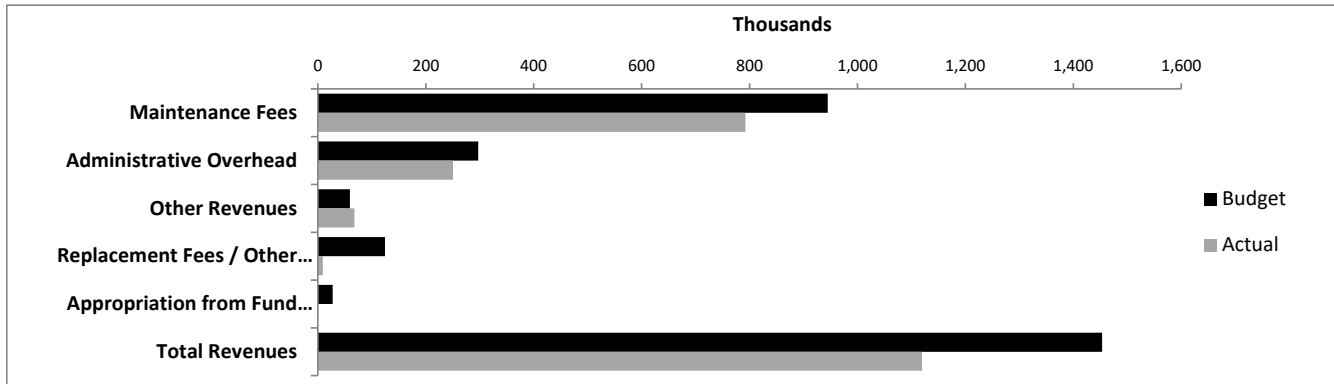
	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$4,471,671	\$4,437,080	99%	\$36,458,545	12%
Supplies, Other Services & Charges	2,456,512	2,562,143	104%	19,472,807	13%
Taxes	809,342	902,189	111%	6,740,999	13%
Debt Service	67,686	67,685	100%	1,865,265	4%
Capital Outlay	338,750	1,363,314	402%	5,720,000	24%
Total Expenditures	\$8,143,961	\$9,332,411	115%	\$70,257,615	13%

12.5% of Biennial Budget Completed

TPU FLEET SERVICES FUND
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
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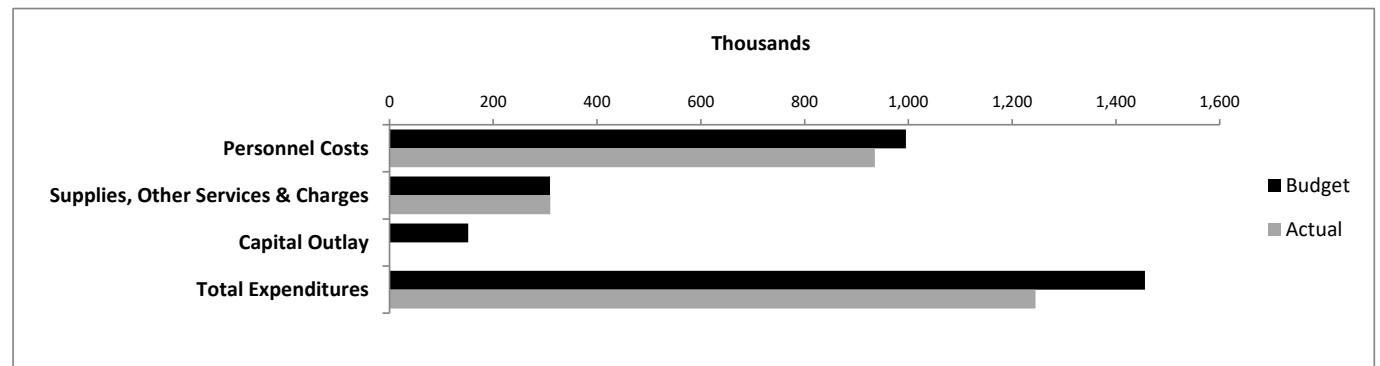
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE/ (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE/ (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
REVENUES LESS EXPENDITURES	\$ (2,689)	\$ (125,756)	\$ (123,067)	\$ (2,689)	\$ (125,756)	\$ (123,067)		
OPERATING REVENUES								
MAINTENANCE REVENUE	\$ 945,105	\$ 792,174	\$ (152,931)	\$ 945,105	\$ 792,174	\$ (152,931)	(16.2%)	\$ 7,771,280
ADMINISTRATIVE OVERHEAD	297,375	250,302	(47,073)	297,375	250,302	(47,073)	(15.8%)	2,379,000
FUEL AND FUEL LOADING	18,750	21,051	2,301	18,750	21,051	2,301	12.3%	150,000
POOL CAR RENTAL	40,500	37,089	(3,411)	40,500	37,089	(3,411)	(8.4%)	324,000
TOTAL OPERATING REVENUES	1,301,730	1,100,615	(201,115)	1,301,730	1,100,615	(201,115)	(15.4%)	10,624,280
OTHER REVENUES								
INTEREST INCOME	-	9,783	9,783	-	9,783	9,783	-	-
OTHER REVENUE	-	-	-	-	-	-	-	-
TOTAL REVENUES	1,301,730	1,110,398	(191,332)	1,301,730	1,110,398	(191,332)	(14.7%)	10,624,280
CAPITAL REVENUES								
CAPITAL REPLACEMENT FEES	124,209	-	(124,209)	124,209	-	(124,209)	(100.0%)	993,668
OTHER CAPITAL REVENUES	-	9,050	9,050	-	9,050	9,050	100.0%	-
OTHER AVAILABLE FUNDS								
APPROPRIATION FROM CASH	27,179	-	(27,179)	27,179	-	(27,179)	(100.0%)	217,428
TOTAL REVENUES AND AVAILABLE FUNDS	\$ 1,453,117	\$ 1,119,448	\$ (333,669)	\$ 1,453,117	\$ 1,119,448	\$ (333,669)	(23.0%)	\$ 11,835,376
OPERATING EXPENDITURES								
REPAIRS AND SERVICING								
PERSONNEL COSTS	\$ 677,141	\$ 647,889	\$ 29,252	\$ 677,141	\$ 647,889	\$ 29,252	4.3%	\$ 5,569,243
GENERAL SUPPLIES & EXPENSE	96,441	106,821	(10,381)	96,441	106,821	(10,381)	(10.8%)	778,519
REPAIRS AND SERVICING TOTAL	773,581	754,710	18,871	773,581	754,710	18,871	2.4%	6,347,762
STORES OPERATION								
PERSONNEL COSTS	83,795	58,554	25,241	83,795	58,554	25,241	30.1%	683,177
GENERAL SUPPLIES & EXPENSE	13,205	12,178	1,028	13,205	12,178	1,028	7.8%	106,420
STORES OPERATION TOTAL	97,000	70,732	26,269	97,000	70,732	26,269	27.1%	789,597
ADMINISTRATION								
PERSONNEL COSTS	234,162	228,873	5,288	234,162	228,873	5,288	2.3%	1,910,411
GENERAL SUPPLIES & EXPENSE	131,422	155,546	(24,124)	131,422	155,546	(24,124)	(18.4%)	1,030,476
MOTOR POOL								
GENERAL SUPPLIES & EXPENSE	68,254	35,343	32,911	68,254	35,343	32,911	48.2%	546,033
ADMINISTRATION TOTAL	433,837	419,762	14,075	433,837	419,762	14,075	3.2%	3,486,920
OPERATION & MAINTENANCE TOTAL	\$ 1,304,419	\$ 1,245,204	\$ 59,215	\$ 1,304,419	\$ 1,245,204	\$ 59,215	4.5%	\$ 10,624,280
CAPITAL OUTLAY	151,387	-	151,387	151,387	-	151,387	100.0%	1,211,096
CAPITAL OUTLAY - PRIOR YEAR ADJUSTMENTS	-	-	-	-	-	-	(100.0%)	-
TOTAL CURRENT FUND EXPENDITURES	\$ 1,455,806	\$ 1,245,204	\$ 210,602	\$ 1,455,806	\$ 1,245,204	\$ 210,602	14.5%	\$ 11,835,376

TPU Fleet Services Fund Revenues



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Maintenance Fees	\$945,105	\$792,174	84%	\$7,771,280	10%
Administrative Overhead	297,375	250,302	84%	2,379,000	11%
Other Revenues	59,250	67,922	115%	474,000	14%
Replacement Fees / Other Capital	124,209	9,050	7%	993,668	1%
Appropriation from Fund Balance	27,179	-	0%	217,428	0%
Total Revenues	\$1,453,117	\$1,119,448	77%	\$11,835,376	9%

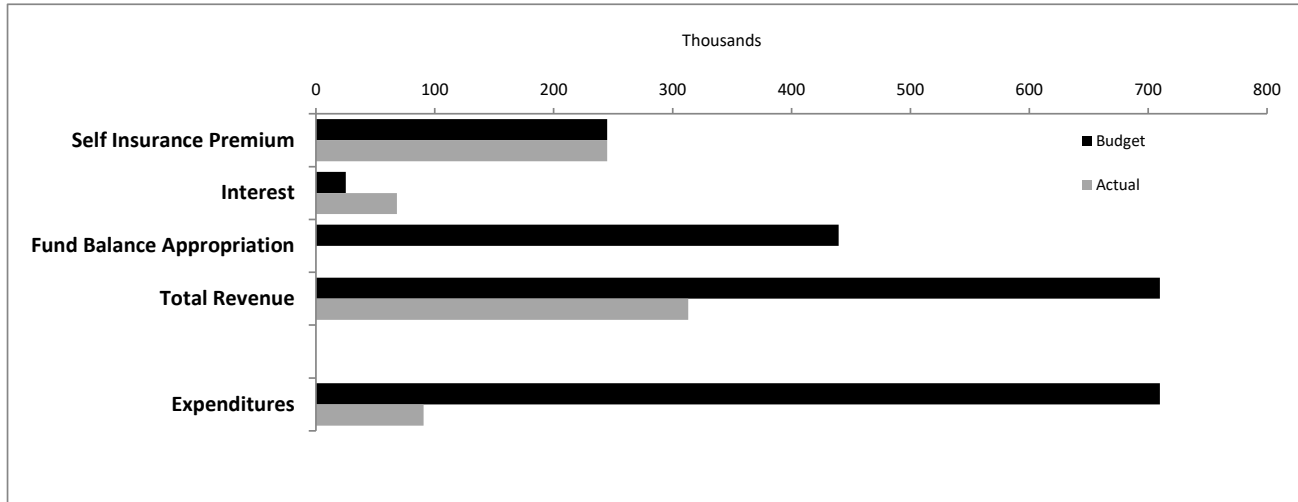
TPU Fleet Services Fund Expenditures



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$995,097	\$935,316	94%	\$8,162,831	11%
Supplies, Other Services & Charges	309,322	309,888	100%	2,461,448	13%
Capital Outlay	151,387	-	0%	1,211,096	0%
Total Expenditures	\$1,455,806	\$1,245,204	86%	\$11,835,376	11%

12.5% of Biennial Budget Completed

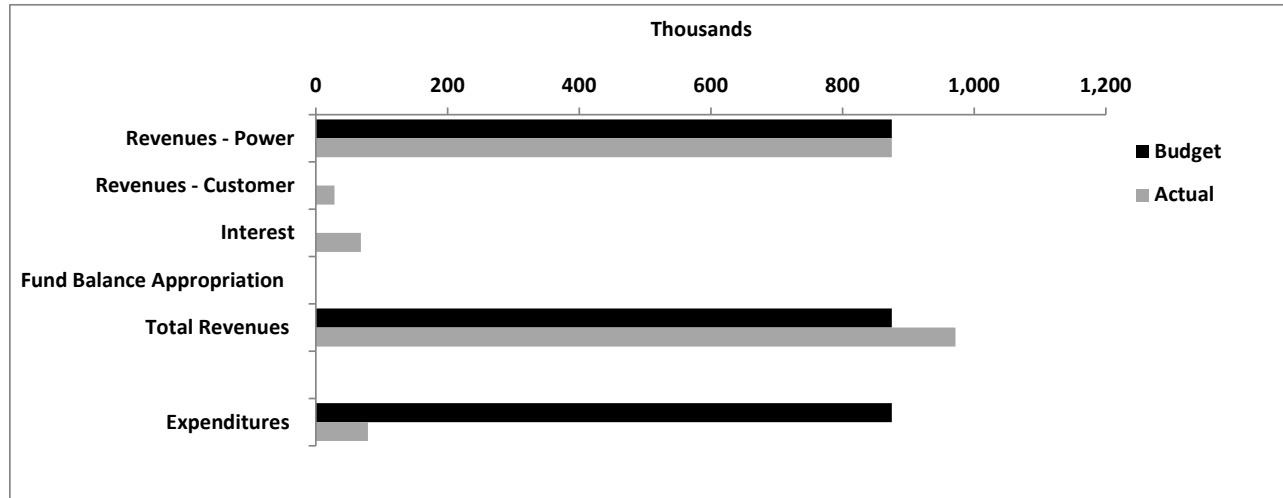
TPU SELF INSURANCE FUND
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
March 31, 2023



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Self Insurance Premium	\$245,000	\$245,000	100%	\$1,960,000	13%
Interest	25,000	68,203	273%	200,000	34%
Fund Balance Appropriation	439,775	-	0%	3,518,200	0%
Total Revenue	\$709,775	\$313,203	44%	\$5,678,200	6%
Expenditures	\$709,775	\$90,560	13%	\$5,678,200	2%

12.5% of Biennial Budget Completed

TPU FAMILY NEED FUND
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
March 31, 2023



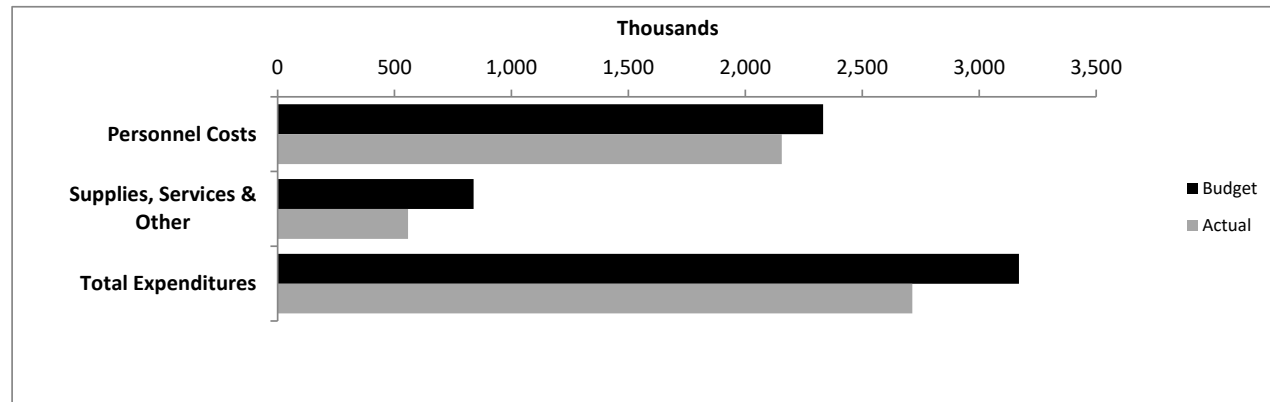
	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Revenues - Power	\$875,000	875,000	100%	\$7,000,000	13%
Revenues - Customer	-	28,222	100%	-	100%
Interest	-	68,442	100%	-	100%
Fund Balance Appropriation	-	-	N/A	-	N/A
Total Revenues	\$875,000	\$971,664	111%	\$7,000,000	14%
Expenditures	\$875,000	79,041	9%	\$7,000,000	1%

12.5% of Biennial Budget Completed

TPU ADMINISTRATIVE OFFICES
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
March 31, 2023

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
DIRECTOR'S OFFICE	\$ 399,297	\$ 285,816	\$ 113,482	\$ 399,297	\$ 285,816	\$ 113,482	28.4%	\$ 2,987,849
MANAGEMENT SERVICES	510,621	475,260	35,360	510,621	475,260	35,360	6.9%	4,164,134
PUBLIC RECORDS OFFICE	394,297	289,300	104,997	394,297	289,300	104,997	26.6%	3,163,609
PUBLIC AFFAIRS & COMMUNICATIONS	1,865,925	1,663,213	202,712	1,865,925	1,663,213	202,712	10.9%	15,142,002
TOTAL ADMIN OFFICES	\$ 3,170,140	\$ 2,713,589	\$ 456,551	\$ 3,170,140	\$ 2,713,589	\$ 456,551	14.4%	\$ 25,457,593

TPU Administrative Offices Expenditures



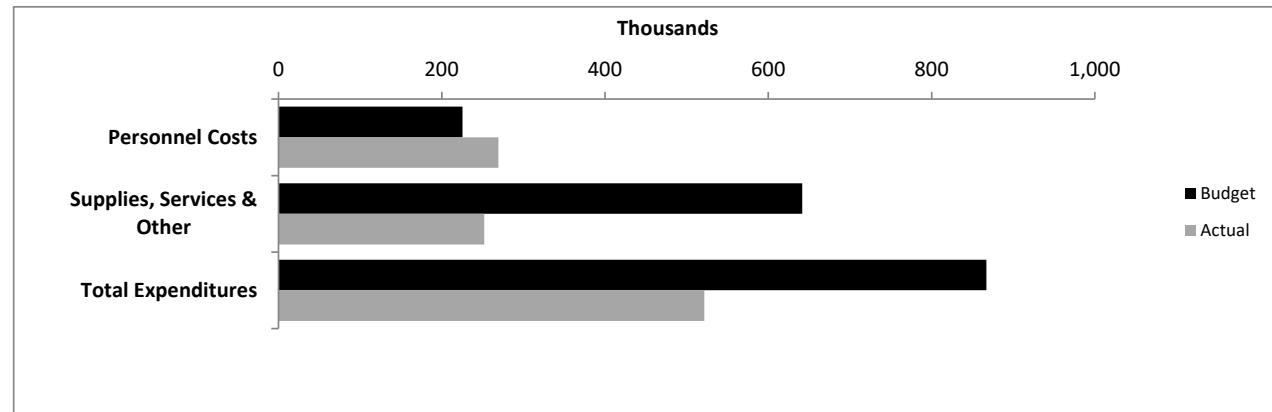
	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$ 2,332,249	\$ 2,155,776	92%	\$ 19,108,609	11%
Supplies, Services & Other	837,891	557,814	67%	6,348,984	9%
Total Expenditures	\$ 3,170,140	\$ 2,713,589	86%	\$ 25,457,593	11%

12.5% of Biennial Budget Completed

TPU SUPPORT SERVICES
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
March 31, 2023

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
TPU REAL PROPERTY SERVICES	\$ -	\$ 3	\$ (3)	\$ -	\$ 3	\$ (3)	(100.0%)	\$ -
TPU COPIER SERVICES	118,460	95,357	23,104	118,460	95,357	23,104	19.5%	947,680
TPU UTS SOFTWARE SUPPORT	748,554	426,112	322,442	748,554	426,112	322,442	43.1%	4,496,145
TOTAL TPU SUPPORT SERVICES	\$ 867,014	\$ 521,471	\$ 345,543	\$ 867,014	\$ 521,471	\$ 345,543	39.9%	\$ 5,443,825

TPU Support Services Expenditures



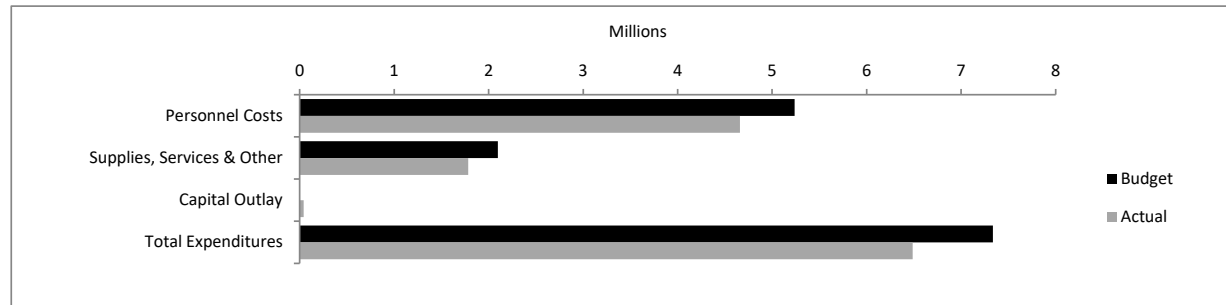
12.5% of Biennial Budget Completed

	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$225,490	\$269,373	119%	\$1,729,986	16%
Supplies, Services & Other	641,524	252,098	39%	3,713,839	7%
Total Expenditures	\$867,014	\$521,471	60%	\$5,443,825	10%

TPU CUSTOMER SERVICES
2023/2024 BIENNIUM BUDGET PERFORMANCE REPORT
March 31, 2023

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
CUSTOMER SERVICES								
CUSTOMER SOLUTIONS	\$ 478,909	\$ 379,718	\$ 99,191	\$ 478,909	\$ 379,718	\$ 99,191	20.7%	\$ 3,896,695
CUSTOMER SERVICE TRAINING	207,550	195,075	12,475	207,550	195,075	12,475	6.0%	1,771,693
CONTACT CENTER (PHONE SERVICES)	1,652,867	1,268,433	384,434	1,652,867	1,268,433	384,434	23.3%	13,478,016
LOBBY SERVICES	287,831	256,228	31,603	287,831	256,228	31,603	11.0%	2,340,732
BILLING	400,824	336,098	64,727	400,824	336,098	64,727	16.1%	3,297,614
BUSINESS ENABLEMENT	499,379	305,817	193,562	499,379	305,817	193,562	38.8%	4,348,929
OPERATIONS ADMINISTRATION	210,909	210,466	443	210,909	210,466	443	0.2%	1,671,054
BUSINESS SOLUTIONS	245,457	244,173	1,285	245,457	244,173	1,285	0.5%	1,994,275
MAIL SERVICES	639,616	502,356	137,260	639,616	502,356	137,260	21.5%	5,277,387
FIELD INVESTIGATION	670,084	697,282	(27,198)	670,084	697,282	(27,198)	(4.1%)	5,511,206
METER READING	605,708	485,707	120,002	605,708	485,707	120,002	19.8%	4,942,018
ADMINISTRATIVE SUPPORT	169,149	169,102	46	169,149	169,102	46	0.0%	1,404,367
SWITCHBOARD	27,523	21,091	6,433	27,523	21,091	6,433	23.4%	224,367
ADMINISTRATION	916,403	1,067,609	(151,205)	916,403	1,067,609	(151,205)	(16.5%)	7,286,461
BUSINESS OFFICE ADMINISTRATION	322,806	304,621	18,185	322,806	304,621	18,185	5.6%	2,625,354
CAPITAL OUTLAY	0	41,703	(41,703)	0	41,703	(41,703)	(100.0%)	0
CUSTOMER SERVICES TOTAL	\$ 7,335,015	\$ 6,485,478	\$ 849,537	\$ 7,335,015	\$ 6,485,478	\$ 849,537	11.6%	\$ 60,070,167

TPU Customer Services Expenditures



	1/23 - 3/23 Budget	1/23 - 3/23 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Bien. Budget
Personnel Costs	5,237,514	4,659,377	89%	43,334,187	11%
Supplies, Services & Other	2,097,501	1,784,398	85%	16,735,980	11%
Capital Outlay	-	41,703	100%	-	100%
Total Expenditures	\$7,335,015	\$6,485,478	88%	\$60,070,167	11%

12.5% of Biennial Budget Completed