



TACOMA POWER
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
REVENUE LESS EXPENDITURES	\$ (2,736,421)	\$ (9,111,493)	\$ (6,375,071)	\$ 12,854,581	\$ 23,862,408	\$ 11,007,827		
<u>SALES OF ELECTRICAL ENERGY</u>								
RETAIL SALES								
RESIDENTIAL	\$ 43,971,282	\$ 44,995,057	\$ 1,023,775	\$ 104,496,154	\$ 106,563,217	\$ 2,067,063	2.0%	\$ 369,800,728
PRIVATE OFF-STREET LIGHTING	357,336	381,409	24,073	711,870	766,685	54,815	7.7%	2,870,706
SMALL GENERAL SERVICE	6,975,740	6,987,286	11,546	15,419,728	15,301,158	(118,570)	(0.8%)	59,205,852
GENERAL POWER	27,545,765	26,747,638	(798,127)	56,157,640	54,330,235	(1,827,405)	(3.3%)	225,180,700
HIGH VOLTAGE GENERAL POWER	6,471,056	6,705,321	234,265	13,250,275	13,538,801	288,526	2.2%	52,623,867
CONTRACT INDUSTRIAL POWER - FIRM	6,210,253	6,098,375	(111,878)	12,204,177	12,071,402	(132,775)	(1.1%)	49,856,462
NEW LARGE LOAD	0	0	0	0	0	0	-	10,680,440
STREET LIGHTING & TRAFFIC SIGNALS	270,138	238,012	(32,126)	548,496	556,681	8,185	1.5%	2,189,968
TOTAL RETAIL SALES	91,801,570	92,153,098	351,528	202,788,340	203,128,179	339,839	0.2%	772,408,723
BULK POWER SALES	10,412,852	15,086,462	4,673,610	30,037,022	36,180,442	6,143,420	20.5%	104,798,779
TOTAL SALES OF ELECTRICAL ENERGY	102,214,422	107,239,560	5,025,138	232,825,362	239,308,621	6,483,259	2.8%	877,207,502
<u>OTHER OPERATING REVENUE</u>								
RENTAL OF ELECTRIC PROPERTY	527,792	513,511	(14,281)	1,055,584	1,400,922	345,338	32.7%	4,285,672
SERVICE FEES	506,336	178,967	(327,369)	1,012,672	342,108	(670,564)	(66.2%)	4,111,448
WHEELING REVENUE	2,424,047	3,285,242	861,195	4,848,093	5,148,935	300,842	6.2%	17,665,990
CAMPGROUND FEES	413,833	532,971	119,138	827,666	919,626	91,961	11.1%	3,310,662
RAINIER CONNECT IRU	750,000	656,250	(93,750)	1,500,000	1,281,250	(218,750)	(14.6%)	6,500,000
BPA EFFICIENCY INCENTIVE	375,000	1,461,654	1,086,654	750,000	2,254,231	1,504,231	200.6%	7,500,000
MISCELLANEOUS REVENUES	718,262	694,068	(24,194)	1,436,524	1,562,169	125,645	8.7%	5,825,389
TOTAL OTHER OPERATING REVENUES	5,715,269	7,322,662	1,607,393	11,430,539	12,909,240	1,478,702	12.9%	49,199,161
TOTAL OPERATING REVENUES	107,929,691	114,562,222	6,632,531	244,255,901	252,217,861	7,961,961	3.3%	926,406,663
<u>NON-OPERATING REVENUES</u>								
INTEREST	488,677	595,548	106,871	977,354	1,182,918	205,564	21.0%	3,927,064
FEDERAL INTEREST SUBSIDY FOR BABS & CREBS	932,306	875,952	(56,354)	1,864,612	1,864,612	(0)	(0.0%)	7,458,448
OTHER	259,653	904,811	645,158	519,307	1,140,574	621,267	119.6%	2,115,282
TOTAL NON-OPERATING REVENUES	1,680,636	2,376,312	695,676	3,361,273	4,188,104	826,831	24.6%	13,500,794
TOTAL REVENUES	109,610,328	116,938,534	7,328,207	247,617,173	256,405,965	8,788,792	3.5%	939,907,457
<u>OTHER AVAILABLE FUNDS</u>								
APPROPRIATION FROM FUND BALANCE	(265,158)	-	265,158	(530,317)	-	530,317	(100.0%)	(7,154,282)
TOTAL REVENUES AND AVAILABLE FUNDS	\$ 109,345,169	\$ 116,938,534	\$ 7,593,365	\$ 247,086,857	\$ 256,405,965	\$ 9,319,109	3.8%	\$ 932,753,175



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<u>OPERATING EXPENDITURES</u>								
<u>ADMINISTRATION</u>								
SUPERINTENDENT'S OFFICE	\$ 5,030,944	\$ 7,175,294	\$ (2,144,350)	\$ 10,807,514	\$ 13,903,662	\$ (3,096,149)	(28.6%)	\$ 38,106,178
ASSESSMENTS	8,588,435	7,955,605	632,830	17,293,430	16,033,644	1,259,786	7.3%	70,075,633
GROSS EARNINGS TAX	8,008,453	7,554,831	453,622	18,113,104	18,137,167	(24,063)	(0.1%)	68,923,405
ADMINISTRATION TOTAL	21,627,832	22,685,730	(1,057,898)	46,214,047	48,074,473	(1,860,425)	(4.0%)	177,105,216
<u>RATES, FINANCIAL PLANNING & ANALYSIS</u>								
RPA MANAGEMENT	156,467	148,508	7,959	331,484	316,774	14,709	4.4%	1,301,572
PROJECT MANAGEMENT OFFICE	159,365	223,227	(63,862)	310,100	372,978	(62,878)	(20.3%)	1,244,854
FINANCIAL & BUSINESS PLANNING	150,778	165,896	(15,118)	307,556	384,340	(76,783)	(25.0%)	1,236,502
STRATEGIC ASSET MANAGEMENT	308,371	122,972	185,400	633,532	265,874	367,658	58.0%	2,460,858
ENERGY RISK MANAGEMENT	163,302	170,614	(7,312)	338,200	338,620	(420)	(0.1%)	1,374,325
RATES & FORECASTING	290,020	215,771	74,248	627,015	395,772	231,243	36.9%	2,395,420
RATES, FINANCIAL PLANNING & ANALYSIS TOTAL	1,228,302	1,046,988	181,315	2,547,887	2,074,358	473,529	18.6%	10,013,531
<u>POWER SHARED SERVICES</u>								
PSS ADMINISTRATION	275,453	261,776	13,677	545,474	505,559	39,914	7.3%	2,221,923
PSS STRATEGY	282,487	238,488	43,999	576,968	490,365	86,604	15.0%	2,239,869
PSS SAFETY & ENVIRONMENTAL COMPLIANCE	170,698	175,484	(4,787)	336,297	357,952	(21,655)	(6.4%)	1,349,590
PSS TRAINING & DEVELOPMENT	218,767	204,857	13,910	435,790	342,163	93,627	21.5%	1,609,371
PSS RELIABILITY & COMPLIANCE	383,541	361,472	22,069	752,042	715,894	36,147	4.8%	3,014,447
PSS FACILITIES	594,019	448,971	145,048	1,234,934	809,066	425,867	34.5%	4,843,308
PSS SECURITY OPERATIONS	380,814	363,146	17,668	764,049	570,420	193,629	25.3%	3,214,303
PSS CRAFT SHOPS	241,373	180,013	61,360	489,355	309,059	180,296	36.8%	1,965,720
PSS MECHANICAL MAINTENANCE	299,634	222,084	77,550	647,163	408,043	239,120	36.9%	2,543,197
PSS BUILDING MAINTENANCE	606,507	443,656	162,851	1,246,314	941,418	304,897	24.5%	4,963,424
PSS GROUNDS MAINTENANCE	459,486	438,628	20,858	961,560	867,969	93,591	9.7%	3,856,055
POWER SHARED SERVICES TOTAL	3,912,778	3,338,574	574,203	7,989,946	6,317,909	1,672,037	20.9%	31,821,207



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TRANSMISSION & DISTRIBUTION (T & D)								
TD ADMINISTRATION	\$ 250,928	\$ 250,398	\$ 530	\$ 507,316	\$ 660,315	\$ (152,999)	(30.2%)	\$ 1,999,766
TD SAFETY	75,953	70,921	5,033	152,705	153,494	(789)	(0.5%)	620,568
TD LINE CLEARANCE TREE TRIMMING	977,417	807,726	169,691	1,955,371	1,444,231	511,141	26.1%	7,879,173
TD C & M LINE OPERATIONS	1,818,333	2,675,938	(857,605)	3,668,232	5,532,533	(1,864,301)	(50.8%)	14,999,454
TD TROUBLE CREWS	432,778	460,630	(27,852)	864,858	914,627	(49,769)	(5.8%)	3,489,539
TD SYSTEM MAINTENANCE & SUBSTATIONS	2,217,720	2,382,784	(165,064)	4,440,925	4,403,269	37,655	0.8%	17,758,075
TD LINE MAINTENANCE PLANNING	57,970	101,480	(43,510)	121,829	203,680	(81,851)	(67.2%)	500,464
TD ASSET MANAGEMENT	137,467	118,457	19,010	270,602	250,820	19,781	7.3%	1,093,396
TD HFC NETWORK CONSTRUCTION	346,264	375,430	(29,167)	692,528	710,892	(18,364)	(2.7%)	2,801,993
TD HFC NETWORK ENGINEERING	112,524	105,221	7,303	227,162	201,500	25,661	11.3%	909,612
TD UTILITY STAFF SUPPORT	461,981	425,695	36,286	1,046,979	862,572	184,407	17.6%	3,834,700
TD ELECTRICAL INSPECTION	394,704	413,751	(19,047)	791,218	820,363	(29,144)	(3.7%)	3,272,150
TD METER, RELAY & LINE SERVICES	550,772	728,081	(177,309)	1,112,783	1,378,712	(265,928)	(23.9%)	4,528,082
TD NEW SERVICES ENGINEERING	238,277	170,673	67,604	478,215	351,025	127,190	26.6%	1,950,902
TD ENGINEERING PRODUCTS & SERVICES	600,823	475,932	124,891	1,228,146	1,021,289	206,858	16.8%	4,898,156
TD PROTECTION & CONTROL ENGINEERING	263,825	159,266	104,559	554,741	389,000	165,742	29.9%	2,178,238
TD PROJECTS & SERVICES	215,637	233,648	(18,011)	430,933	482,358	(51,425)	(11.9%)	1,754,915
TD SUBSTATION ENGINEERING	202,681	99,493	103,189	411,283	243,233	168,051	40.9%	1,623,173
TD CENTRAL BUSINESS DISTRICT ENGR	56,487	45,364	11,122	114,208	88,047	26,161	22.9%	448,435
TD LINE ENGINEERING	182,887	174,860	8,027	370,667	362,389	8,278	2.2%	1,514,972
TD SYSTEM OPERATIONS	1,399,196	1,330,862	68,335	3,288,259	2,600,875	687,384	20.9%	13,019,778
TD SYSTEM PLANNING & ANALYSIS	343,727	318,881	24,846	848,426	639,790	208,636	24.6%	3,034,270
TD TOOL & EQUIPMENT ROOMS	32,975	10,481	22,495	65,951	27,613	38,338	58.1%	263,593
TD BUSINESS & FINANCIAL MGMT	340,440	308,140	32,300	681,922	605,952	75,970	11.1%	2,761,495
TD WAREHOUSE	323,174	285,466	37,708	646,348	577,819	68,529	10.6%	2,580,407
DISTRIBUTED WAREHOUSE COSTS	(324,159)	(285,466)	(38,693)	(651,515)	(577,819)	(73,696)	(11.3%)	(2,580,407)
TRANSMISSION & DISTRIBUTION TOTAL	11,710,782	12,244,112	(533,330)	24,320,091	24,348,577	(28,485)	(0.1%)	97,134,898



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GENERATION								
GENERATION ADMINISTRATION	\$ 911,668	\$ 1,045,086	\$ (133,418)	\$ 1,815,609	\$ 2,083,109	\$ (267,500)	(14.7%)	\$ 7,268,336
GENERATION EXTRAORDINARY MAINTENANCE	(802,498)	141,629	(944,127)	902,502	(73,795)	976,297	108.2%	3,010,000
PRODUCTION ENGINEERING	730,845	644,716	86,130	1,480,858	1,314,850	166,008	11.2%	5,975,318
PLANT ENGINEERING & CONSTRUCTION SERVICES	776,031	590,324	185,707	1,587,108	1,155,551	431,556	27.2%	6,323,604
CONTRACT SERVICES	168,739	119,790	48,949	351,500	244,508	106,992	30.4%	1,394,322
NATURAL RESOURCES	4,349,973	4,334,905	15,068	8,703,927	6,978,726	1,725,201	19.8%	34,966,119
NISQUALLY PROJECT	656,692	585,634	71,059	1,315,555	1,080,765	234,790	17.8%	5,300,207
ALDER PARK	164,335	144,917	19,418	329,913	248,443	81,470	24.7%	1,330,458
CUSHMAN PROJECT	811,551	791,887	19,664	1,650,952	1,493,865	157,087	9.5%	6,734,386
COWLITZ PROJECT	1,244,259	1,259,557	(15,298)	2,477,440	2,224,443	252,998	10.2%	10,177,003
TAIDNAPAM PARK	131,235	116,231	15,004	263,154	175,806	87,348	33.2%	1,056,787
MOSSYROCK PARK	134,981	181,242	(46,261)	270,562	264,401	6,161	2.3%	1,092,472
MAYFIELD LAKE PARK	87,108	164,631	(77,522)	174,559	245,578	(71,019)	(40.7%)	702,361
WYNOOCHEE PROJECT	212,908	227,859	(14,951)	438,304	417,616	20,689	4.7%	1,766,894
GENERATION TOTAL	9,577,827	10,348,406	(770,579)	21,761,942	17,853,865	3,908,077	18.0%	87,098,266
POWER MANAGEMENT								
POWER MANAGEMENT ADMINISTRATION	505,023	348,845	156,178	1,070,290	727,033	343,257	32.1%	4,224,698
POWER CONTRACTS, COMPLIANCE & TRANSMISSION	38,090,726	39,009,202	(918,475)	77,662,887	78,452,026	(789,139)	(1.0%)	306,130,594
REAL-TIME ENERGY TRADING	495,793	441,462	54,331	1,001,031	864,706	136,325	13.6%	4,052,230
NEAR TERM ENERGY TRADING & OPERATIONS	1,709,187	4,684,186	(2,974,999)	4,241,247	5,768,943	(1,527,696)	(36.0%)	20,359,124
CAISO MARKET OPERATIONS	1,535,933	1,039,088	496,845	2,345,579	1,544,836	800,742	34.1%	7,908,092
EMS/IT MANAGEMENT	289,702	130,162	159,540	571,953	263,799	308,154	53.9%	2,283,683
RESOURCE OPERATIONS	229,089	164,872	64,217	465,513	311,517	153,997	33.1%	1,875,535
SUPPLY PLANNING & ANALYSIS	164,520	249,371	(84,852)	366,768	561,091	(194,323)	(53.0%)	1,400,416
CONSERVATION PLANNING & ANALYSIS	158,979	106,739	52,239	322,581	207,011	115,570	35.8%	1,295,354
ENERGY RESEARCH & DEVELOPMENT	323,599	121,525	202,074	605,180	223,766	381,414	63.0%	2,359,314
ENERGY CONSERVATION ADMINISTRATION	169,062	175,148	(6,087)	339,239	322,950	16,289	4.8%	1,355,373
COMMERCIAL ENERGY CONSERVATION	512,259	414,045	98,215	1,027,779	823,076	204,703	19.9%	4,090,435
RESIDENTIAL ENERGY SERVICES	408,882	422,510	(13,627)	816,883	724,053	92,830	11.4%	3,273,937
CONSERVATION INFORMATION CENTER	345,282	410,126	(64,844)	689,421	704,445	(15,025)	(2.2%)	2,775,311
RENEWABLES & OUTREACH	95,979	81,133	14,845	188,426	132,151	56,275	29.9%	756,554
POWER MANAGEMENT TOTAL	45,034,015	47,798,415	(2,764,400)	91,714,778	91,631,405	83,373	0.1%	364,140,650

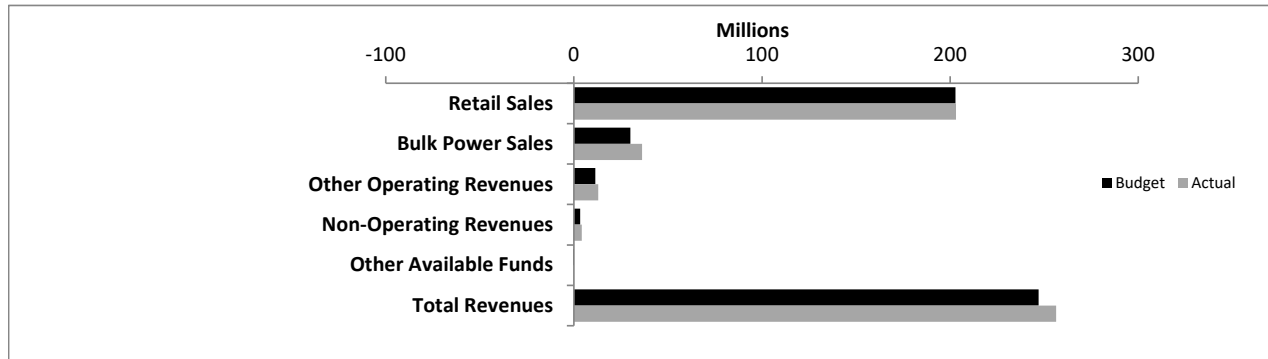


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2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

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UTILITY TECHNOLOGY SERVICES (UTS)								
UTS ADMINISTRATION	\$ 571,617	\$ 632,729	\$ (61,112)	\$ 1,331,753	\$ 1,138,150	\$ 193,604	14.5%	\$ 5,074,181
UTS ANALYTICS & DATA MANAGEMENT	70,124	81,430	(11,306)	482,665	255,289	227,375	47.1%	1,238,062
UTS DESKTOP SUPPORT	243,538	226,871	16,667	502,676	473,887	28,789	5.7%	2,001,494
UTS OPERATIONAL APPLICATION USER SUPPORT	375,246	304,786	70,460	1,079,877	730,642	349,235	32.3%	3,722,827
UTS OPERATIONAL INFORMATION SYSTEMS	596,943	413,244	183,699	1,301,217	850,709	450,508	34.6%	4,163,488
UTS CYBERSECURITY SYSTEMS	327,324	372,512	(45,188)	682,028	756,093	(74,064)	(10.9%)	2,955,489
UTS ENERGY MANAGEMENT SYSTEMS	143,270	190,372	(47,102)	330,235	336,628	(6,394)	(1.9%)	1,262,461
UTS NETWORKING, TELECOM & TRANSPORT SVCS	625,861	609,773	16,088	1,307,213	1,259,286	47,927	3.7%	5,232,592
UTS NETWORK & COMM SYSTEM ENGINEERING	465,580	475,108	(9,528)	925,467	949,470	(24,003)	(2.6%)	4,208,744
UTS PROJECT MANAGEMENT OFFICE	271,275	235,709	35,566	552,150	426,388	125,761	22.8%	2,079,799
UTS SERVICE MANAGEMENT OFFICE	376,364	261,336	115,028	730,058	564,661	165,397	22.7%	2,920,729
UTS AMI PROGRAM OFFICE	419,134	396,040	23,093	1,450,690	826,043	624,647	43.1%	4,497,151
UTILITY TECHNOLOGY SERVICES TOTAL	4,486,275	4,199,910	286,366	10,676,028	8,567,248	2,108,781	19.8%	39,357,017
OPERATION & MAINTENANCE TOTAL	\$ 97,577,811	\$ 101,662,135	\$ (4,084,324)	\$ 205,224,720	\$ 198,867,834	\$ 6,356,886	3.1%	\$ 806,670,785
DEBT SERVICE	6,974,154	6,493,177	480,977	13,948,305	12,893,498	1,054,807	7.6%	65,845,389
(1) CAPITAL OUTLAY - OPERATING FUND	7,529,625	17,894,715	(10,365,090)	15,059,250	20,782,225	(5,722,975)	(38.0%)	60,237,000
TOTAL CURRENT FUND EXPENDITURES	\$ 112,081,590	\$ 126,050,027	\$ (13,968,436)	\$ 234,232,275	\$ 232,543,557	\$ 1,688,718	0.7%	\$ 932,753,175

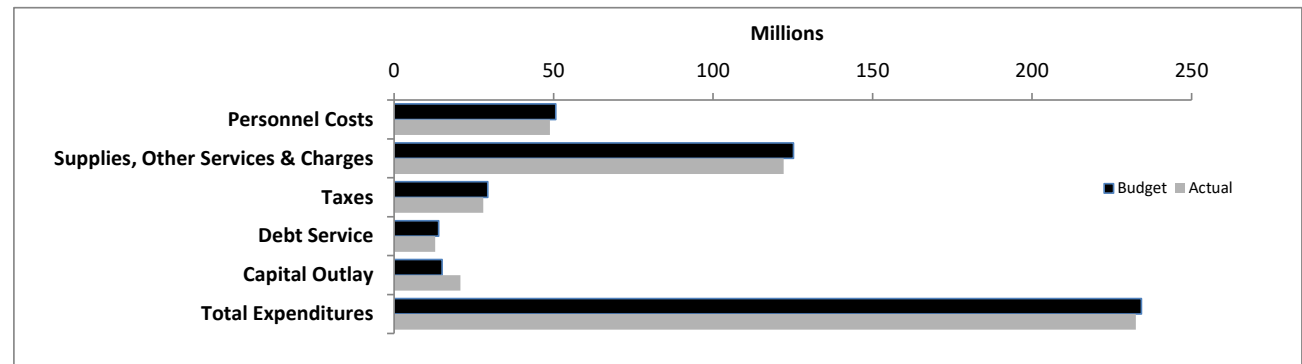
(1) Reflects a timing difference between capital outlay expenditures and reimbursements.

Tacoma Power Revenues



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Retail Sales	\$202,788,340	\$203,128,179	100%	\$772,408,723	26%
Bulk Power Sales	30,037,022	36,180,442	120%	104,798,779	35%
Other Operating Revenues	11,430,539	12,909,240	113%	49,199,161	26%
Non-Operating Revenues	3,361,273	4,188,104	125%	13,500,794	31%
Other Available Funds	(530,317)	-	0%	(7,154,282)	0%
Total Revenues	\$247,086,857	\$256,405,965	104%	\$932,753,175	27%

Tacoma Power Expenditures



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$50,674,932	\$48,849,789	96%	\$206,541,211	24%
Supplies, Other Services & Charges	125,202,018	122,080,654	98%	487,738,278	25%
Taxes	29,347,770	27,937,391	95%	112,391,296	25%
Debt Service	13,948,305	12,893,498	92%	65,845,389	20%
Capital Outlay	15,059,250	20,782,225	138%	60,237,000	35%
Total Expenditures	\$234,232,275	\$232,543,557	99%	\$932,753,175	25%

25.0% of Biennial Budget Completed



TACOMA WATER
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REVENUE LESS EXPENDITURES	\$ (5,839,945)	\$ (1,490,405)	\$ 4,349,540	\$ (7,648,154)	\$ (5,736,328)	\$ 1,911,826		
OPERATING REVENUES - WATER SALES								
RESIDENTIAL	\$ 15,634,494	\$ 15,430,561	\$ (203,932)	\$ 29,067,645	\$ 28,987,647	\$ (79,998)	(0.3%)	\$ 130,507,048
COMMERCIAL	2,948,657	2,834,349	(114,308)	5,556,345	5,393,135	(163,210)	(2.9%)	24,520,435
LARGE VOLUME	470,898	351,646	(119,252)	976,872	747,227	(229,644)	(23.5%)	4,775,632
PULP MILL	1,774,479	1,787,636	13,157	3,361,168	3,546,309	185,140	5.5%	14,266,771
PRIVATE FIRE	871,143	984,923	113,780	1,711,611	2,002,929	291,319	17.0%	6,949,373
PARKS & IRRIGATION	610,786	632,573	21,787	831,600	743,466	(88,135)	(10.6%)	7,451,926
WHOLESALE	482,028	591,776	109,747	960,185	1,076,698	116,513	12.1%	5,658,053
RATE ADJUSTMENT DIFFERENCE	112,276	-	(112,276)	209,176	-	(209,176)	(100.0%)	344,970
TOTAL WATER SALES	22,904,762	22,613,464	(291,298)	42,674,602	42,497,411	(177,191)	(0.4%)	194,474,208
OTHER OPERATING REVENUES								
CASCADE WATER ALLIANCE	604,725	604,725	0	1,209,450	1,209,450	0	0.0%	4,766,667
OTHER OPERATING REVENUE	210,150	186,261	(23,889)	799,700	584,390	(215,310)	(26.9%)	2,455,000
OTHER SURCHARGE	88,800	96,316	7,516	177,600	189,831	12,231	6.9%	717,600
TOTAL OTHER OPERATING REVENUES	903,675	887,302	(16,373)	2,186,750	1,983,671	(203,079)	(9.3%)	7,939,267
TOTAL OPERATING REVENUES	23,808,437	23,500,765	(307,671)	44,861,351	44,481,081	(380,270)	(0.8%)	202,413,475
NON-OPERATING REVENUES								
INTEREST	75,000	201,325	126,325	150,000	433,038	283,038	188.7%	600,000
BABS INTEREST FEDERAL SUBSIDY	699,266	700,752	1,486	1,398,533	1,401,505	2,972	0.2%	5,594,130
OTHER NON-OPERATING REVENUE	86,332	37,017	(49,315)	172,664	79,209	(93,454)	(54.1%)	1,157,601
TOTAL NON-OPERATING REVENUES	860,598	939,095	78,497	1,721,196	1,913,752	192,556	11.2%	7,351,731
TOTAL REVENUES	24,669,035	24,439,860	(229,175)	46,582,547	46,394,834	(187,714)	(0.4%)	209,765,206
OTHER AVAILABLE FUNDS								
CAPITAL RESERVE FUND - TRANSFER	5,604,914	3,187,954	(2,416,960)	10,472,242	6,677,770	(3,794,472)	(36.2%)	41,719,154
SYSTEM DEVELOPMENT CHARGE - TRANSFER	111,558	65,505	(46,053)	390,453	274,400	(116,053)	(29.7%)	6,760,852
APPROPRIATION FROM FUND BALANCE	3,471,727	-	(3,471,727)	6,486,587	-	(6,486,587)	-	23,404,386
TOTAL REVENUES & AVAILABLE FUNDS	\$ 33,857,234	\$ 27,693,319	\$ (6,163,914)	\$ 63,931,829	\$ 53,347,004	\$ (10,584,825)	(16.6%)	\$ 281,649,598



TACOMA WATER
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
<u>OPERATING EXPENDITURES</u>								
<u>ADMINISTRATION, STRATEGY & SAFETY</u>								
PERSONNEL COSTS	\$ 354,274	\$ 301,161	\$ 53,113	\$ 712,548	\$ 624,478	\$ 88,070	12.4%	2,875,006
SUPPLIES, SERVICES & CHARGES	147,084	486,822	(339,739)	390,497	1,086,962	(696,466)	(178.4%)	1,078,389
RWSS CRO EXPENSES	1,541,177	1,422,583	118,594	3,082,354	2,666,838	415,516	13.5%	12,333,998
ASSESSMENTS	3,261,767	3,003,988	257,779	6,577,401	6,079,126	498,275	7.6%	26,684,459
GROSS EARNINGS TAX	1,903,397	1,851,490	51,907	3,588,422	3,658,792	(70,370)	(2.0%)	16,198,424
OTHER TAXES	1,411,554	1,406,105	5,449	2,594,744	2,559,519	35,225	1.4%	11,978,967
ADMINISTRATION, STRATEGY & SAFETY TOTAL	8,619,253	8,472,149	147,104	16,945,964	16,675,715	270,249	1.6%	71,149,243
<u>BUSINESS SERVICES</u>								
PERSONNEL COSTS	1,036,618	872,339	164,279	2,074,736	1,772,054	302,682	14.6%	8,437,690
SUPPLIES, SERVICES & CHARGES	498,620	222,905	275,715	1,066,587	468,826	597,761	56.0%	4,255,896
BUSINESS SERVICES TOTAL	1,535,238	1,095,244	439,994	3,141,323	2,240,880	900,443	28.7%	12,693,587
<u>CUSTOMER & EMPLOYEE EXPERIENCE</u>								
PERSONNEL COSTS	735,884	730,006	5,878	1,483,768	1,399,162	84,606	5.7%	6,016,446
SUPPLIES, OTHER SERVICES & CHARGES	97,385	91,884	5,501	286,220	144,381	141,839	49.6%	793,514
CUSTOMER & EMPLOYEE EXPERIENCE TOTAL	833,268	821,890	11,378	1,769,988	1,543,542	226,446	12.8%	6,809,960
<u>MAINTENANCE & CONSTRUCTION</u>								
PERSONNEL COSTS	3,341,813	2,772,460	569,353	6,683,625	5,525,733	1,157,893	17.3%	28,577,712
SUPPLIES, SERVICES & CHARGES	1,040,417	1,078,517	(38,100)	2,095,361	1,968,093	127,268	6.1%	8,390,121
WATER WAREHOUSE	140,434	98,740	41,694	280,869	212,969	67,900	24.2%	1,134,470
DISTRIBUTED WAREHOUSE COSTS	(141,808)	(98,740)	(43,068)	(283,617)	(212,969)	(70,648)	24.9%	(1,134,470)
MAINTENANCE & CONSTRUCTION TOTAL	4,380,856	3,850,977	529,878	8,776,238	7,493,825	1,282,413	14.6%	36,967,833
<u>PLANNING & ENGINEERING</u>								
PERSONNEL COSTS	1,316,141	1,389,842	(73,701)	2,642,432	2,738,096	(95,664)	(3.6%)	10,789,746
SUPPLIES, SERVICES & CHARGES	279,124	365,937	(86,813)	668,346	562,744	105,601	15.8%	2,656,972
PLANNING & ENGINEERING TOTAL	1,595,265	1,755,780	(160,515)	3,310,778	3,300,841	9,937	0.3%	13,446,717

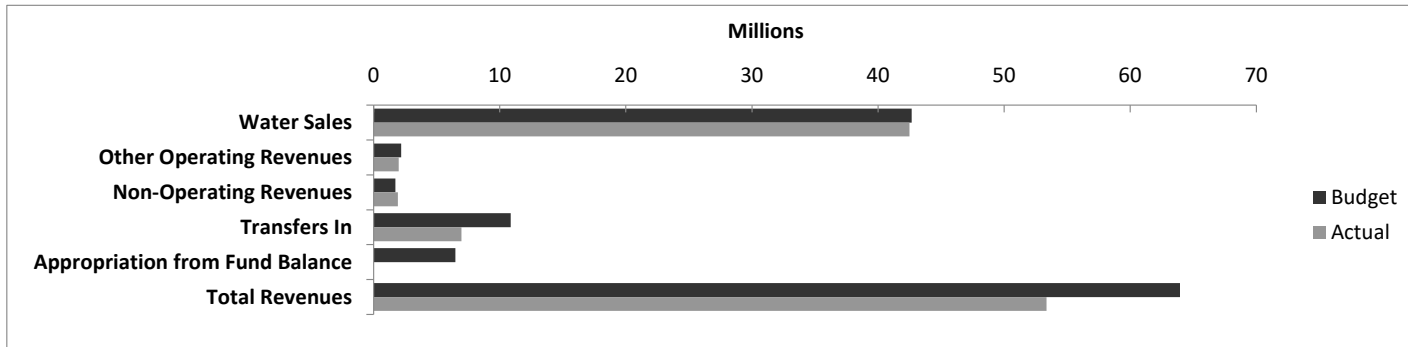


TACOMA WATER
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
<u>SOURCE WATER & TREATMENT OPS</u>								
PERSONNEL COSTS	\$ 1,102,856	\$ 1,172,477	\$ (69,621)	\$ 2,220,392	\$ 2,308,907	\$ (88,515)	(4.0%)	\$ 9,078,111
SUPPLIES, SERVICES & CHARGES	845,625	387,024	458,601	1,605,603	1,196,498	409,104	25.5%	6,344,547
SOURCE WATER & TREATMENT OPS TOTAL	1,948,481	1,559,501	388,979	3,825,995	3,505,406	320,589	8.4%	15,422,659
(1) VACANCY FACTOR	(596,151)	-	(596,151)	(1,192,301)	-	(1,192,301)	100.0%	(4,769,206)
OPERATION & MAINTENANCE TOTAL	\$ 18,316,210	\$ 17,555,541	\$ 760,669	\$ 36,577,984	\$ 34,760,208	\$ 1,817,776	5.0%	\$ 151,720,793
DEBT SERVICE	6,416,681	6,515,465	(98,784)	12,833,361	13,031,153	(197,792)	(1.5%)	50,597,584
CAPITAL OUTLAY - OPERATING FUND	9,247,816	1,859,259	7,388,557	11,305,944	4,339,801	6,966,143	61.6%	30,851,215
CAPITAL OUTLAY - CAPITAL FUNDS	5,716,472	3,253,459	2,463,013	10,862,695	6,952,170	3,910,525	36.0%	48,480,006
TOTAL OPERATING FUND EXPENDITURES	\$ 39,697,178	\$ 29,183,724	\$ 10,513,454	\$ 71,579,984	\$ 59,083,332	\$ 12,496,652	17.5%	\$ 281,649,598

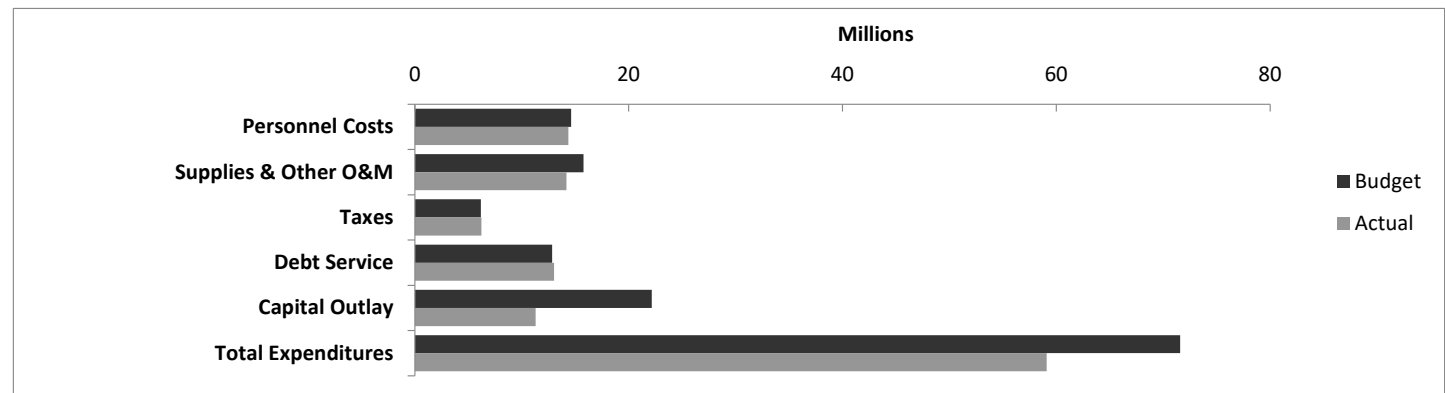
(1) Represents a budget reduction for the vacancies that occur during the course of the bienium.

Tacoma Water Revenues



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Water Sales	\$42,674,602	\$42,497,411	100%	\$194,474,208	22%
Other Operating Revenues	2,186,750	1,983,671	91%	7,939,267	25%
Non-Operating Revenues	1,721,196	1,913,752	111%	7,351,731	26%
Transfers In	10,862,695	6,952,170	64%	48,480,006	14%
Appropriation from Fund Balance	6,486,587	0	0%	23,404,386	0%
Total Revenues	\$63,931,829	\$53,347,004	83%	\$281,649,598	19%

Tacoma Water Expenditures



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$14,625,199	\$14,368,429	98%	\$61,005,506	24%
Supplies & Other O&M	15,769,619	14,173,469	90%	62,537,897	23%
Taxes	6,183,166	6,218,311	101%	28,177,391	22%
Debt Service	12,833,361	13,031,153	102%	50,597,584	26%
Capital Outlay	22,168,639	11,291,971	51%	79,331,221	14%
Total Expenditures	\$71,579,984	\$59,083,332	83%	\$281,649,598	21%

25% of Biennial Budget Completed



TACOMA RAIL
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

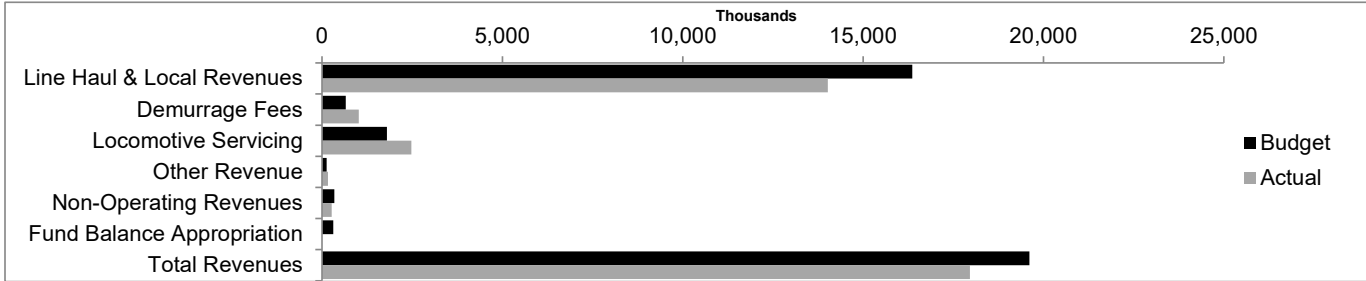
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
REVENUES LESS EXPENDITURES	\$ (418,619)	\$ 509,988	\$ 928,608	\$ (296,866)	\$ (1,375,445)	\$ (1,078,580)		
OPERATING REVENUES								
SWITCHING REVENUES								
LINE HAULS AND LOCAL	\$ 8,047,500	\$ 7,590,620	\$ (456,880)	\$ 16,366,387	\$ 14,023,631	\$ (2,342,757)	(14.3%)	\$ 65,987,032
DEMURRAGE FEES	330,000	510,440	180,440	660,000	1,019,420	359,420	54.5%	2,640,000
TOTAL SWITCHING REVENUES	8,377,500	8,101,060	(276,440)	17,026,387	15,043,051	(1,983,337)	(11.6%)	68,627,032
LOCOMOTIVE SERVICING	900,000	1,322,294	422,294	1,800,000	2,477,583	677,583	37.6%	7,200,000
OTHER REVENUES	65,250	106,030	40,780	130,500	166,397	35,897	27.5%	522,000
TOTAL MISCELLANEOUS REVENUES	965,250	1,428,324	463,074	1,930,500	2,643,980	713,480	37.0%	7,722,000
TOTAL OPERATING REVENUES	9,342,750	9,529,384	186,634	18,956,887	17,687,030	(1,269,857)	(6.7%)	76,349,032
NON-OPERATING REVENUES								
RENT AND MISCELLANEOUS INCOME	120,300	112,020	(8,280)	240,600	204,270	(36,330)	(15.1%)	962,400
INTEREST	50,000	29,172	(20,828)	100,000	66,038	(33,962)	(34.0%)	390,000
TOTAL NON-OPERATING REVENUES	170,300	141,192	(29,109)	340,600	270,308	(70,292)	(20.6%)	1,352,400
OTHER AVAILABLE FUNDS								
APPROPRIATION FROM FUND BALANCE	157,557	-	(157,557)	315,113	-	(315,113)	(100.0%)	630,226
TOTAL REVENUES	\$ 9,670,606	\$ 9,670,576	\$ (31)	\$ 19,612,600	\$ 17,957,339	\$ (1,655,261)	(8.4%)	\$ 78,331,658



TACOMA RAIL
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

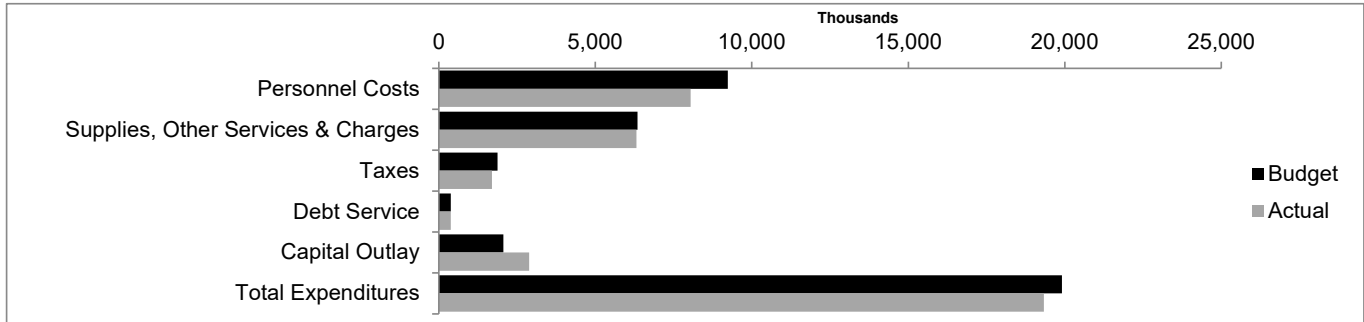
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
OPERATING EXPENDITURES								
ADMINISTRATION								
PERSONNEL COSTS	\$ 765,157	\$ 740,575	\$ 24,582	\$ 1,530,314	\$ 1,548,728	\$ (18,414)	(1.2%)	\$ 6,178,372
SUPPLIES, OTHER SERVICES & CHARGES	317,632	338,602	(20,970)	635,263	873,197	(237,933)	(37.5%)	2,619,049
ASSESSMENTS	592,922	562,231	30,691	1,197,738	1,127,182	70,555	5.9%	4,889,375
GROSS EARNINGS TAX	788,801	761,346	27,455	1,550,785	1,422,686	128,098	8.3%	6,319,000
OTHER TAXES	165,948	148,882	17,066	326,159	278,579	47,580	14.6%	1,320,000
ADMINISTRATION TOTAL	2,630,460	2,551,636	78,824	5,240,259	5,250,373	(10,114)	(0.2%)	21,325,796
OPERATIONS								
PERSONNEL COSTS	2,828,613	2,386,929	441,684	5,657,227	4,754,712	902,514	16.0%	22,849,141
SUPPLIES, OTHER SERVICES & CHARGES	506,570	580,265	(73,695)	1,013,140	866,475	146,665	14.5%	3,740,134
OPERATIONS TOTAL	3,335,183	2,967,194	367,989	6,670,366	5,621,187	1,049,179	15.7%	26,589,274
MECHANICAL								
PERSONNEL COSTS	686,484	614,240	72,244	1,372,968	1,224,389	148,579	10.8%	5,540,840
SUPPLIES, OTHER SERVICES & CHARGES	411,860	333,583	78,277	823,720	690,062	133,658	16.2%	2,672,489
FUEL	975,000	1,218,640	(243,640)	1,950,000	2,177,023	(227,023)	(11.6%)	7,800,000
MECHANICAL TOTAL	2,073,344	2,166,462	(93,118)	4,146,688	4,091,474	55,214	1.3%	16,013,329
CONSTRUCTION								
PERSONNEL COSTS	338,436	248,574	89,862	676,871	521,077	155,794	23.0%	2,737,435
SUPPLIES, OTHER SERVICES & CHARGES	363,291	237,395	125,896	726,582	577,966	148,615	20.5%	2,917,324
CONSTRUCTION TOTAL	701,726	485,969	215,757	1,403,453	1,099,044	304,409	21.7%	5,654,760
OPERATION & MAINTENANCE TOTAL	\$ 8,740,714	\$ 8,171,262	\$ 569,452	\$ 17,460,766	\$ 16,062,078	\$ 1,398,688	8.0%	\$ 69,583,160
LONG-TERM DEBT	316,012	316,010	2	383,700	383,695	4	0.0%	1,768,498
CAPITAL OUTLAY - OPERATING FUND	1,032,500	673,315	359,185	2,065,000	2,887,011	(822,011)	(39.8%)	6,980,000
TOTAL OPERATING FUND EXPENDITURES	\$ 10,089,226	\$ 9,160,587	\$ 928,639	\$ 19,909,466	\$ 19,332,784	\$ 576,681	2.9%	\$ 78,331,658

Tacoma Rail Revenues



	1/21 - 06/21 Budget	1/21 - 06/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Line Haul & Local Revenues	\$16,366,387	\$14,023,631	86%	\$65,987,032	21%
Demurrage Fees	660,000	1,019,420	154%	2,640,000	39%
Locomotive Servicing	1,800,000	2,477,583	138%	7,200,000	34%
Other Revenue	130,500	166,397	128%	522,000	32%
Non-Operating Revenues	340,600	270,308	79%	1,352,400	20%
Fund Balance Appropriation	315,113	-	0%	630,226	0%
Total Revenues	\$19,612,600	\$17,957,339	92%	\$78,331,658	23%

Tacoma Rail Expenditures



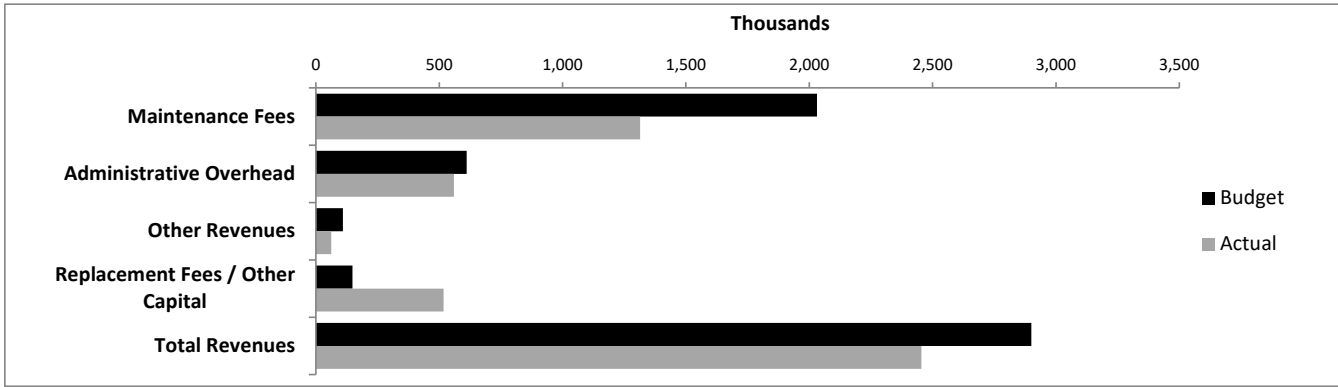
	1/21 - 06/21 Budget	1/21 - 06/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$9,237,380	\$8,048,907	87%	\$37,305,788	22%
Supplies, Other Services & Charges	6,346,443	6,311,906	99%	24,638,372	26%
Taxes	1,876,943	1,701,266	91%	7,639,000	22%
Debt Service	383,700	383,695	100%	1,768,498	22%
Capital Outlay	2,065,000	2,887,011	140%	6,980,000	41%
Total Expenditures	\$19,909,466	\$19,332,784	97%	\$78,331,658	25%

25% of Biennial Budget Completed

TPU FLEET SERVICES FUND
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

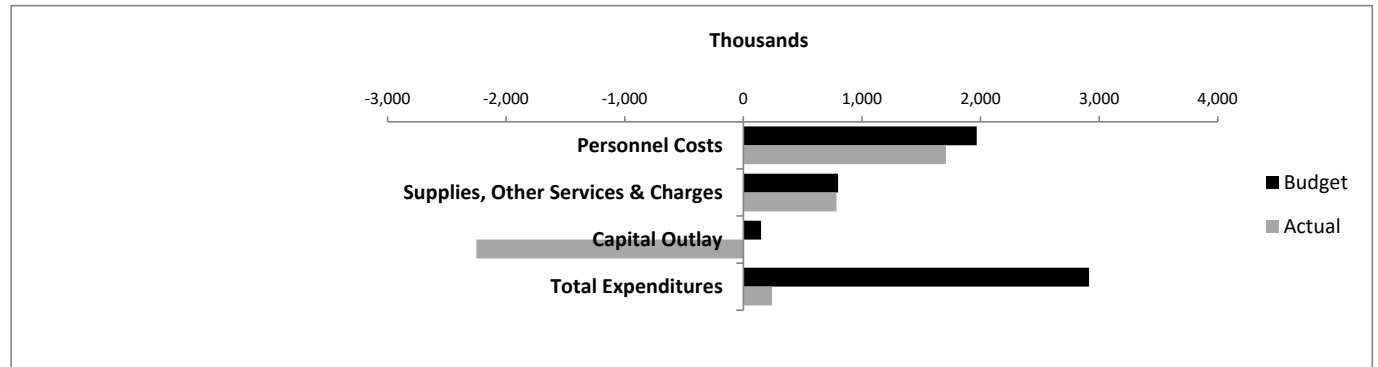
	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE/ (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE/ (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
REVENUES LESS EXPENDITURES	\$ (52,539)	\$ 3,209,025	\$ 3,261,564	\$ (13,681)	\$ 2,212,178	\$ 2,225,859		
OPERATING REVENUES								
MAINTENANCE REVENUE	\$ 1,015,605	\$ 875,658	\$ (139,947)	\$ 2,031,209	\$ 1,314,623	\$ (716,587)	(35.3%)	\$ 8,124,837
ADMINISTRATIVE OVERHEAD	305,514	245,930	(59,584)	611,028	560,041	(50,987)	(8.3%)	2,444,110
FUEL AND FUEL LOADING	14,375	15,262	887	28,750	29,895	1,145	4.0%	115,000
POOL CAR RENTAL	34,375	3,779	(30,596)	68,750	9,223	(59,527)	(86.6%)	275,000
TOTAL OPERATING REVENUES	1,369,868	1,140,628	(229,240)	2,739,737	1,913,782	(825,955)	(30.1%)	10,958,947
OTHER REVENUES								
INTEREST INCOME	6,250	2,027	(4,223)	12,500	18,253	5,753	46.0%	50,000
OTHER REVENUE	-	-	-	-	4,489	4,489	-	-
TOTAL REVENUES	1,376,118	1,142,655	(233,463)	2,752,237	1,936,524	(815,713)	(29.6%)	11,008,947
CAPITAL REVENUES								
CAPITAL REPLACEMENT FEES	74,097	147,764	73,667	148,194	147,764	(430)	(0.3%)	592,774
OTHER CAPITAL REVENUES	-	-	-	-	369,807	369,807	100.0%	-
TOTAL REVENUES AND AVAILABLE FUNDS	\$ 1,450,215	\$ 1,290,419	\$ (159,796)	\$ 2,900,430	\$ 2,454,095	\$ (446,335)	(15.4%)	\$ 11,601,721
OPERATING EXPENDITURES								
REPAIRS AND SERVICING								
PERSONNEL COSTS	\$ 682,775	\$ 574,030	\$ 108,745	\$ 1,365,550	\$ 1,189,695	\$ 175,854	12.9%	\$ 5,529,001
GENERAL SUPPLIES & EXPENSE	199,745	127,265	72,480	309,200	216,851	92,349	29.9%	1,061,102
REPAIRS AND SERVICING TOTAL	882,520	701,296	181,225	1,674,749	1,406,546	268,203	16.0%	6,590,103
STORES OPERATION								
PERSONNEL COSTS	82,765	59,860	22,905	165,529	119,313	46,216	27.9%	668,639
GENERAL SUPPLIES & EXPENSE	10,882	9,957	924	23,047	16,453	6,594	28.6%	88,724
STORES OPERATION TOTAL	93,646	69,817	23,829	188,577	135,766	52,811	28.0%	757,363
ADMINISTRATION								
PERSONNEL COSTS	217,865	202,924	14,941	435,729	399,881	35,848	8.2%	1,777,177
GENERAL SUPPLIES & EXPENSE	160,741	430,622	(269,881)	319,092	601,893	(282,801)	(88.6%)	1,293,221
MOTOR POOL								
GENERAL SUPPLIES & EXPENSE	73,885	(10,075)	83,960	147,771	(50,810)	198,581	134.4%	591,083
ADMINISTRATION TOTAL	452,491	623,471	(170,981)	902,591	950,964	(48,373)	(5.4%)	3,661,480
OPERATION & MAINTENANCE TOTAL	\$ 1,428,657	\$ 1,394,584	\$ 34,073	\$ 2,765,918	\$ 2,493,276	\$ 272,641	9.9%	\$ 11,008,947
CAPITAL OUTLAY	74,097	-	74,097	148,194	-	148,194	100.0%	592,774
CAPITAL OUTLAY - PRIOR YEAR ADJUSTMENTS	-	(3,313,190)	3,313,190	-	(2,251,360)	2,251,360	(100.0%)	-
TOTAL CURRENT FUND EXPENDITURES	\$ 1,502,754	\$ (1,918,606)	\$ 3,421,360	\$ 2,914,111	\$ 241,917	\$ 2,672,194	91.7%	\$ 11,601,721

TPU Fleet Services Fund Revenues



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Maintenance Fees	\$2,031,209	\$1,314,623	65%	\$8,124,837	16%
Administrative Overhead	611,028	560,041	92%	2,444,110	23%
Other Revenues	110,000	61,860	56%	440,000	14%
Replacement Fees / Other Capital	148,194	517,571	349%	592,774	87%
Total Revenues	\$2,900,430	\$2,454,095	85%	\$11,601,721	21%

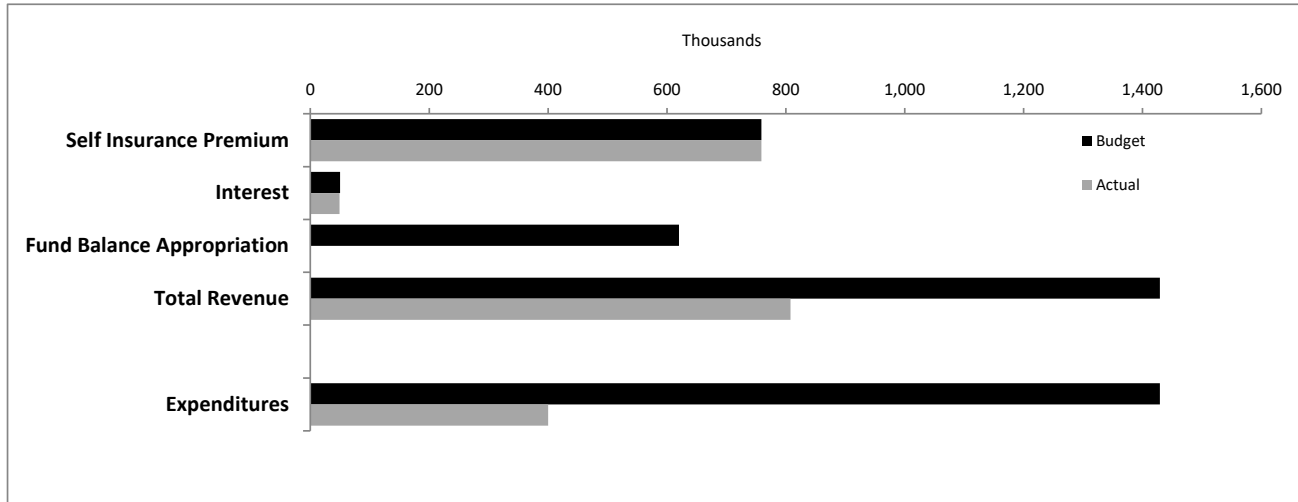
TPU Fleet Services Fund Expenditures



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$1,966,808	\$1,708,890	87%	\$7,974,817	21%
Supplies, Other Services & Charges	799,109	784,387	98%	3,034,129	26%
Capital Outlay	148,194	(2,251,360)	-1519%	592,774	-380%
Total Expenditures	\$2,914,111	\$241,917	8%	\$11,601,721	2%

25% of Biennial Budget Completed

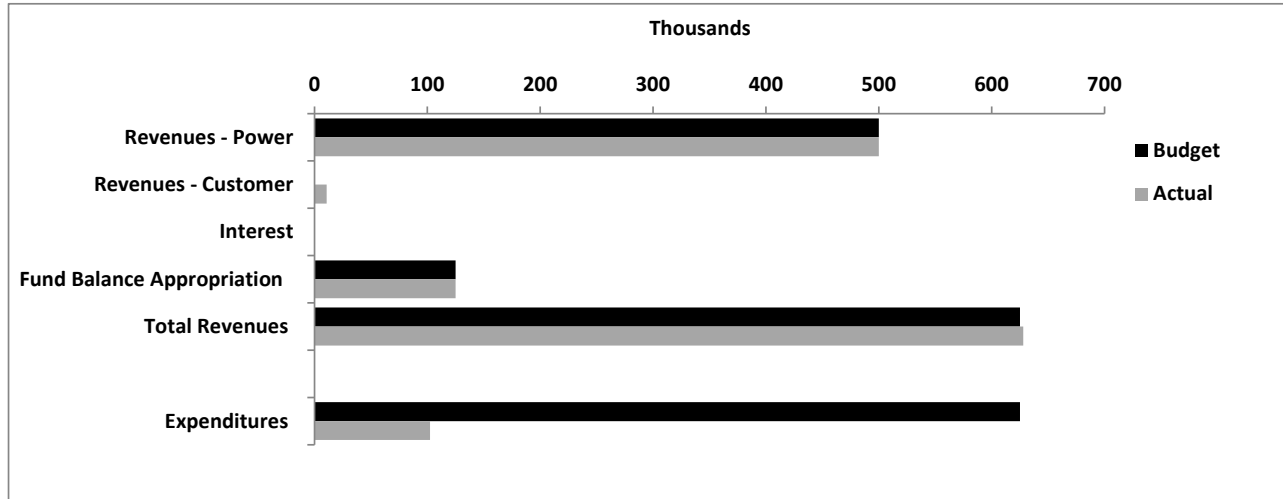
TPU SELF INSURANCE FUND
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Self Insurance Premium	\$758,878	\$758,878	100%	\$3,035,512	25%
Interest	50,000	49,114	98%	200,000	25%
Fund Balance Appropriation	620,172	-	0%	2,480,688	0%
Total Revenue	\$1,429,050	\$807,992	57%	\$5,716,200	14%
Expenditures	\$1,429,050	\$400,132	28%	\$5,716,200	7%

25.0% of Biennial Budget Completed

TPU FAMILY NEED FUND
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021



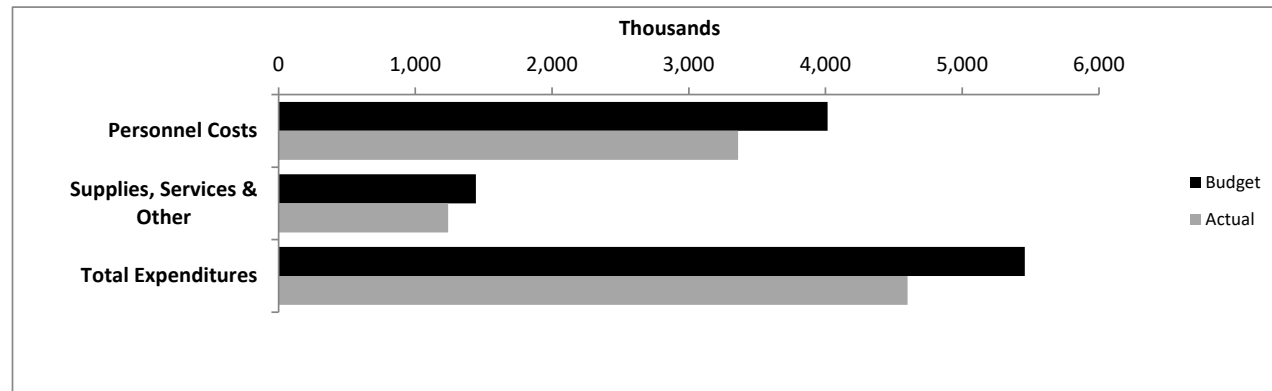
	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Revenues - Power	\$500,000	\$500,000	100%	\$2,000,000	25%
Revenues - Customer	-	10,660	N/A	N/A	N/A
Interest	-	(7,672)	N/A	N/A	N/A
Fund Balance Appropriation	125,000	125,000	100%	500,000	25%
Total Revenues	\$625,000	\$627,989	100%	\$2,500,000	25%
Expenditures	\$625,000	\$102,429	16%	\$2,500,000	4%

25% of Biennial Budget Completed

TPU ADMINISTRATIVE OFFICES
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
DIRECTOR'S OFFICE	\$ 332,135	\$ 205,530	\$ 126,605	\$ 664,260	\$ 510,812	\$ 153,449	23.1%	\$ 2,696,605
MANAGEMENT SERVICES	455,169	368,676	86,493	911,239	720,017	191,222	21.0%	3,704,558
PUBLIC RECORDS OFFICE	297,220	209,444	87,776	594,704	426,681	168,023	28.3%	2,357,349
PUBLIC AFFAIRS & COMMUNICATIONS	1,642,200	1,479,170	163,030	3,287,246	2,942,537	344,709	10.5%	13,303,651
TOTAL ADMIN OFFICES	\$ 2,726,724	\$ 2,262,820	\$ 463,904	\$ 5,457,449	\$ 4,600,046	\$ 857,403	15.7%	\$ 22,062,163

TPU Administrative Offices Expenditures



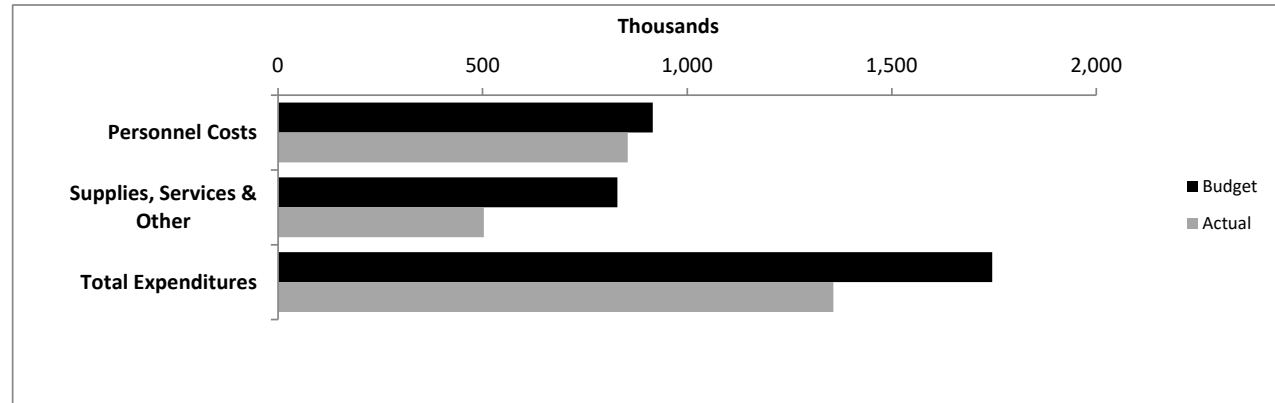
	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$ 4,015,422	\$ 3,360,471	84%	\$ 16,303,932	21%
Supplies, Services & Other	1,442,027	1,239,575	86%	5,758,231	22%
Total Expenditures	\$ 5,457,449	\$ 4,600,046	84%	\$ 22,062,163	21%

25% of Biennial Budget Completed

TPU SUPPORT SERVICES
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
TPU REAL PROPERTY SERVICES	\$ 296,267	\$ 305,489	\$ (9,222)	\$ 593,184	\$ 592,819	\$ 365	0.1%	\$ 2,397,445
TPU COPIER SERVICES	114,710	51,468	63,243	229,421	87,579	141,842	61.8%	917,684
TPU UTS SOFTWARE SUPPORT	380,223	281,577	98,646	922,871	677,240	245,631	26.6%	3,639,640
TOTAL TPU SUPPORT SERVICES	\$ 791,201	\$ 638,534	\$ 152,666	\$ 1,745,476	\$ 1,357,638	\$ 387,838	22.2%	\$ 6,954,769

TPU Support Services Expenditures



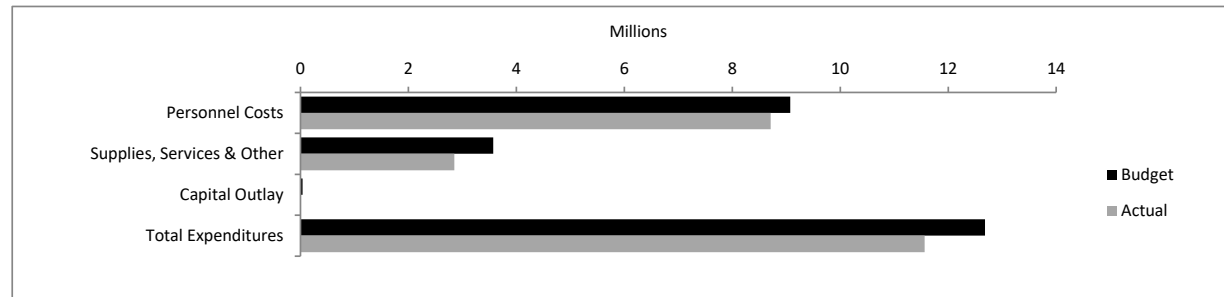
	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Biennial Budget
Personnel Costs	\$916,170	\$854,890	93%	\$3,698,268	23%
Supplies, Services & Other	829,307	502,748	61%	3,256,501	15%
Total Expenditures	\$1,745,476	\$1,357,638	78%	\$6,954,769	20%

25% of Biennial Budget Completed

TPU CUSTOMER SERVICES
2021/2022 BIENNIUM BUDGET PERFORMANCE REPORT
June 30, 2021

	CURRENT QUARTER			BIENNIUM TO DATE				BIENNIUM
	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	BUDGET	ACTUAL	FAVORABLE / (UNFAVORABLE)	% Fav/(Unfav)	BUDGET
CUSTOMER SERVICES								
PAYGO	\$ -	\$ (148)	\$ 148	\$ -	\$ -	\$ -		\$ -
CUSTOMER SOLUTIONS	394,821	406,119	(11,299)	789,642	795,525	(5,883)	(0.7%)	3,193,798
CUSTOMER SERVICE TRAINING	184,242	135,669	48,573	368,484	268,261	100,223	27.2%	1,489,425
CONTACT CENTER (PHONE SERVICES)	1,275,584	1,228,696	46,887	2,551,167	2,491,957	59,211	2.3%	10,388,186
LOBBY SERVICES	270,505	200,430	70,075	541,009	421,163	119,846	22.2%	2,160,537
BILLING	327,073	286,032	41,041	654,145	556,281	97,864	15.0%	2,643,828
PERFORMANCE SOLUTIONS	513,924	299,967	213,957	1,027,847	826,890	200,958	19.6%	3,987,742
OPERATIONS ADMINISTRATION	197,730	189,806	7,924	399,774	384,028	15,746	3.9%	1,619,065
BUSINESS SOLUTIONS	254,593	249,545	5,049	509,187	448,671	60,516	11.9%	2,054,909
MAIL SERVICES	527,403	471,649	55,753	1,054,805	885,531	169,274	16.0%	4,243,018
FIELD INVESTIGATION	604,091	502,968	101,123	1,208,182	1,027,656	180,525	14.9%	4,831,438
METER READING	598,165	601,660	(3,495)	1,196,331	1,135,927	60,404	5.0%	4,810,656
SUPPORT SERVICES	153,180	142,334	10,846	306,360	286,638	19,722	6.4%	1,242,979
SWITCHBOARD	22,214	21,575	639	44,428	42,899	1,529	3.4%	182,377
ADMINISTRATION	681,996	706,655	(24,659)	1,372,857	1,309,978	62,879	4.6%	5,554,969
BUSINESS OFFICE ADMINISTRATION	310,257	289,468	20,788	620,513	681,628	(61,115)	(9.8%)	2,503,957
CAPITAL OUTLAY	18,375	0	18,375	36,750	0	36,750	100.0%	147,000
CUSTOMER SERVICES TOTAL	\$ 6,334,151	\$ 5,732,427	\$ 601,724	\$ 12,681,481	\$ 11,563,032	\$ 1,118,449	8.8%	\$ 51,053,883

TPU Customer Services Expenditures



	1/21 - 6/21 Budget	1/21 - 6/21 Actual	Actual vs Budget To Date	Biennial Budget	Actual vs Bien. Budget
Personnel Costs	9,072,102	8,712,819	96%	36,779,460	24%
Supplies, Services & Other	3,572,629	2,850,214	80%	14,127,424	20%
Capital Outlay	36,750	-	0%	147,000	0%
Total Expenditures	\$12,681,481	\$11,563,032	91%	\$51,053,883	23%

25% of Biennial Budget Completed