



**City of Tacoma
Public Utility Board
Study Session**

**October 26, 2016
3:00 p.m.
Tacoma Public Utilities
3628 South 35th Street
Third Floor Conference Room**

The Public Utility Board will hold a study session with staff to discuss the following:

Approximate Time	Topic	Presenter(s)
3:00 – 3:30	Social Media Summary for Storm Response	Chris Gleason, Community and Media Services Manager
3:35 – 4:05	Residential Customer Satisfaction Study Results	Dan Drennan, Marketing and Development Manager
4:15 – 4:55	Tacoma Power: Cyber Security Update	Terry Gifford, Assistant Section Manager; Matt Beaumont, Power Supervisor
5:00 – 5:30	Tacoma Rail: Rail Safety Update	Dale King, Rail Superintendent; Alan Matheson, Assistant Rail Superintendent

Other topics may properly be brought before the Board.

Charleen Jacobs
Executive Assistant

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