



**City of Tacoma  
Public Utility Board  
Study Session**

**March 23, 2016**

**3:00 p.m.**

**Tacoma Public Utilities  
3628 South 35th Street  
Third Floor Conference Room**

The Public Utility Board will hold a study session with staff to discuss the following:

<b>Approximate Time</b>	<b>Topic</b>	<b>Presenter(s)</b>
3:00 – 3:20	Tacoma Power: Click! Engagement Committee Status Report	Tenzin Gyaltzen, Click! General Manager
3:30 – 4:05	Customer Service: Low-Income Assistance Program Update	Steve Hatcher, Customer Service Manager; John Hoffman, Operations Manager; Francine Artis, Customer Solutions Manager
4:15 – 4:55	Tacoma Power: Fish Hatchery Update	Pat McCarty, Generation Manager; Keith Underwood, Natural Resources Manager
5:00 – 5:30	Tacoma Power: Strategic Plan Update	Chris Robinson, Power Superintendent

Other topics may properly be brought before the Board.

Charleen Jacobs  
Executive Assistant

	<p>The City of Tacoma does not discriminate on the basis of disability in any of its programs, activities, or services. To request this information in an alternative format or to request a reasonable accommodation, please contact the TPU Director’s Office at 253-502-8201. TTY or speech to speech users please dial 711 to connect to Washington Relay services.</p>
--	---