



**City of Tacoma
Public Utility Board
Study Session**

**February 11, 2015
3:00 p.m.
Tacoma Public Utilities
3628 South 35th Street
Third Floor Conference Room**

The Public Utility Board will hold a study session with staff to discuss the following:

Approximate Time	Topic	Presenter(s)
3:00 – 3:45	Customer Service: Low-Income Assistance Programs Overview	Francine Artis, Customer Solutions Supervisor
3:55 – 4:35	Community and Media Services: Community Connection Program Overview	Chris Gleason, Community and Media Services Manager; Erika Tucci, Community Relations Officer
4:45 – 5:15	Tacoma Power and Water: Rates Adjustment Follow-up	Bill Berry, Rates, Planning, and Analysis Manager; Sean Senescall, Rates and Financial Planning Manager

Other topics may properly be brought before the Board.

Charleen Jacobs
Executive Assistant